As a leading nonprofit working to help connect excess inventory with people in need, World Vision distributed $265.8 million in donated product last year. But what does that process involve? When a donation is received, how is it distributed? What safeguards are in place to ensure that the goods entrusted to us stay out of landfills and black markets?

When a product donation is offered, our staff aligns the donor’s designation (international or domestic) with the needs in our project areas around the world, working carefully to match supply with demand to avoid disrupting local markets. When there is demand, we ship and distribute the donated product directly. In instances where demand for product is outside our project areas, we leverage our partner network to get the donated product into the hands of people who need it most.

DISTRIBUTION CHANNELS

As a trusted humanitarian organization for product donation solutions both internationally and domestically, we work with a range of partners to distribute product effectively.

INTERNATIONAL

Global partner agencies

This group of about 20 global nonprofits expands our ability to distribute product donations in regions where World Vision does not have a footprint. When a partner is tasked with distributing a donation, they take over the logistics to eliminate intermediaries.

Each partner is fully vetted and a memorandum of understanding is established that includes a requirement for chain of custody documentation through to the last agency. This provides end-to-end brand protection for product donors using the same standards as when World Vision distributes the product ourselves. Our global partner agencies include organizations like Assist International, Convoy of Hope, Food for the Poor, and Giving Children Hope.

In 2022, World Vision shipped 132,630 pallets of donated goods valued at over $265 million, saving the product from landfills and serving millions of people in 32 countries.
DOMESTIC

The Storehouse of World Vision

With over 282,000 combined square feet of storage space, our Storehouse is a network of seven warehouse distribution hubs for our domestic and global supply chain. Locations include the Pacific Northwest; North Texas; greater Chicagoland; Appalachia; Hartford, Connecticut; greater New York; and Pittsburgh. Our warehouses can receive donations ranging from single pallets to hundreds of truckloads from multiple locations, and they maintain a 99.5% accuracy rate. Several Storehouse locations also include Teacher Resource Centers, Building Material Centers, and Essential Supply Centers, where teachers or under-resourced families and individuals can shop for free supplies.

Storehouse partners

As well as serving our global supply chain, our warehouses are distribution hubs for our network of domestic partners. World Vision’s domestic partner network consists of over 3,000 vetted and trusted organizations across the United States, including schools, healthcare systems, churches, local nonprofits, government organizations, and other community organizations. This nationwide network allows us to support the most vulnerable kids and families in underserved areas that we couldn’t reach on our own. Because our partners are already present in these communities, they know the needs and have the relationships to get donated product to those who need it most.

U.S. Programs affiliates

This group of over 50 organizations, mostly large churches in or near low-income areas, has capacity—through resources like warehouse storage, equipment, and volunteers—to receive direct deliveries of World Vision–sourced gifts-in-kind (GIK) for distribution to their communities. Each of these partners works with an average of 10 other churches or local organizations to effectively distribute the resources. Affiliate partners are also vetted, thoroughly trained in the appropriate use of in-kind gifts, and agree to abide by the Accord Network GIK Standards. Corporate donors often work directly with these affiliate partners to coordinate shipping and logistics.

DISASTER RESPONSE

When disaster strikes anywhere in the world, World Vision and our local partners provide immediate support and stay long term to help children and families rebuild their lives. Our staff and partners rapidly deploy emergency resources, and as relief shifts to recovery, we continue to supply partners in the affected region with truckloads of building materials to help rebuild homes and communities. World Vision is also the largest implementing partner of the World Food Programme.

In 2022, we served 80,630 PEOPLE IN THE U.S. through disaster response.

Around the world, we responded to 59 MAJOR DISASTERS AND HUMANITARIAN EMERGENCIES in 52 countries, reaching 27.7 million people.
DISTINCTIVES OF WORLD VISION’S PARTNER NETWORK

› Our partners never pay for product, though they may arrange logistics and cover the cost of shipping.

› All partners align with World Vision’s values and mission and follow Accord Network GIK Standards, which prohibit the selling, bartering, or trading of donated product.

› Our dedicated partner management team stays in regular, close contact with our partner organizations.

› Our partner network drastically expands our reach, helping us respond effectively in places we don’t have other established programs.

USE OUR CALCULATOR to find out how donating your product—compared to liquidating or destroying it—can benefit your business.

WATCH VIDEOS

See how donated product is helping families rebuild their homes after the 2021 Kentucky tornadoes.

Watch an overview of the World Vision Storehouse and learn about our high capacity and 99.5% accuracy rate.