



GRS CCS USA

Complex & Technical Claims Experts

International Head Office: Suite 504, Dawson House,
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ccs.globalrisksolutions.com



Executive Summary

CCS is a global adjusting team focused on clients' technical and complex losses, and is part of Global Risk Solutions, Inc. The team comprises experienced professionals trusted in domestic and international insurance markets. Our lead adjusters are supported by the broader team of specialists and tools such as vYsus SiteView (remote inspection).

Our proactive approach to providing stakeholders with decision support is intended to achieve;

- ✓ Early and accurate quantum assessment, reserving and decision-making.
- ✓ Quantum assessments based on transparent analysis and professional standards; and
- ✓ reduce time to claim resolution.

Business Lines

We have deep expertise in a small number of business lines.

**Energy &
Power**



Construction

Renewables



**Industrial Special
Risks¹**

¹ Covering Industrial property, petrochemicals and mining.



Our Approach

Our expertise-led approach is founded on a project management ethos; our Loss Adjusters utilise the firm's complementary resources.

Chartered Loss Adjusters

Qualified claims professionals experienced in managing complex and technical claims, identifying deliverables to achieve key milestones, and maintaining effective communication with all claims' stakeholders.



Quantity Surveying

A GRS subsidiary, accredited by the Royal Institution of Chartered Surveyors (RICS)¹, with the accompanying professional standards and obligations.

DAMAGE by accurately scoping and assessing damage.

TIME by building up a critical path of indemnifiable remedial works.

COST by calculating fully costed bills of quantities and robust cost estimating to support reserving and settlement.

¹ www.rics.org

Forensic Accounting

Professionally qualified accountants experienced in the assessment of time element claims, including proactive consideration of mitigation costings.

Vysus Siteview

Inspection tool supporting in-person or remote data collection to inform the claim assessment.

Engineering Consulting

A team of chartered Engineers covering key disciplines including:

- Chemical and Process
- Mechanical and Electrical
- Civil and Structural

They assist with damage scoping, causal investigations, and cost review.



Key Contacts

Offices: Houston | Hartford | Miami | New York



Adam Humphrey

LL.B., DipLP, MA, MBA, FCII, FCILA, MCIArb, CIRM,
AMAE, CEDR Mediator, FUEDI-ELAE, FIFAA
CEO

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Location: London, UK

Adam is an experienced and active Loss Adjuster; he is also responsible for an international team of specialist Adjusters and professionals at Global Risk Solutions who focus on clients' major, complex, and technical claims.

He is based in London and manages claims all over the world. He has 25 years' experience as a Loss Adjuster managing technical insurance claims in the energy, renewables, property and construction sectors, and associated dispute resolution activities.



Jeff Stenberg

Senior Executive General Adjuster

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Location: Hartford, USA

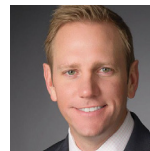
Jeff Stenberg joined GRS through the 2020 acquisition of William Kramer & Associates (WKA). He began his career in 1987 performing boiler and machinery loss prevention surveys and jurisdictional inspections at large commercial properties including heavy hazard occupancies. He was responsible for conducting high-profile account and/or value surveys outside the United States.

In January 1994 he moved to Frankfurt, Germany, where he hired and trained European nationals to conduct Boiler & Machinery Loss Prevention Surveys outside of North America. In 1996 he returned to Connecticut as a claim consultant for Industrial Risk Insurers. His main responsibility was to provide claims department and company management technical assistance in large, unusual, and/or complex losses. Two years later Jeff became a General Adjuster within the Special Risk Unit responsible for all losses within a book of high hazard

occupancies accounts.

He also supervised claim adjustment for losses in Africa and India. He joined VeriClaim (McLarens Topilis North America) and became lead adjuster for the Boston office. He joined Hartford Steam Boiler Inspection & Insurance Company (HSB) in 2011 as one of two Executive General Adjusters responsible for supervision and management of all losses in excess of \$100,000.

From August 2012 to June 2013, he was responsible for the development, implementation, and training of Claim Standards, and representing the Claims Departments in company activities related to supporting existing and development of new products. In 2013, Jeff joined WKA as an Executive General Adjuster in the Connecticut office, where he focuses on large, high-hazard occupancy Builders Risk/Construction losses. He holds the Associate in Claims designation.



Rodney Winkler

BSc Petroleum Engineering, MBA

Executive Director

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Location: Houston, USA

Rodney spent several years working with an international oilfield services provider as a trainee Engineer and field representative in Dubai and Venezuela. Thereafter, Rodney started his career as a licensed Insurance Adjuster specializing in claims unique to the oil and gas industry and has worked for various firms in Houston, Texas, and one posting in London, England.

Rodney's claims experience includes control of well, rig physical damage, midstream equipment, pollution remediation, gas plants and refineries, general

liability, pipelines, and business interruption/loss of production income. He has served as an expert witness for several legal disputes in the oil and gas industry. The claims Rodney has been involved with span the globe and range in quantum from the hundreds of thousands to the hundreds of millions of dollars. Rodney is an organizing committee member for the Lillehammer Energy Claims Conference held every year in Norway and routinely gives presentations on industry trends.



Michael Grabowski

BSC

Senior Executive General Adjuster

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Location: Hartford, USA

Michael has more than 20 years' experience in property and liability claims involving large, complex international losses. Before joining GRS, he was an EGA at two independent specialty loss adjusting firms, Lloyd Warwick International and RGA LLC. Prior to that, he was chief of claims and assistance vice president at RSUI Group, and earlier in his career he

was a claims executive at FM Global, handling property and business interruption claims. During most of his tenure at FM Global, he was the lead adjuster in the Caribbean and Northern South America, based in San Juan, Puerto Rico. An early role for Michael at Factory Mutual Engineering was chief flood analyst for the U.S. Southwest.



Key Contacts



Casey Walsh
Executive General Adjuster

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Location: Hartford, USA

Casey Walsh joined GRS through the 2020 acquisition of William Kramer & Associates (WKA). Casey graduated from the University of Connecticut and began his insurance career in 2001 working as an intern with the Special Investigation Unit of the Traveler Insurance Claims Department. He began in the property and casualty insurance industry in 2003 as a property field adjuster at

WKA. Casey handled a variety of large, complex property and time element losses for various markets, including Lloyd's of London and U.S.-based insurance companies. Casey specializes in adjusting large industrial risks including utilities, power generation, manufacturing, mining, refineries, and large industrial facilities. Casey is a member of the Chartered Institute of Loss Adjusters.

Over 38 years, Richard has risen through the commercial P&C ranks gaining comprehensive and proficient commercial technical knowledge. He has successfully resolved many claims valued at \$20 million or more, and has handled a wide variety of complex claims, including catastrophe management in Texas after Hurricane Ike, to earthquake damage at a military establishment in New Zealand, and tornado damage at an aircraft plant in Kansas. Richard's career

includes holding Senior Executive General Adjuster positions at several leading claims adjusting companies.

Richard J. Booker holds a license as a Chartered Commercial Property & Liability Loss Adjuster. He achieved his Associate Degree in 2001, accompanied by elevation to the Chartered Insurance Professional (CIP) designation. He is a Fellow of the Chartered Institute of Loss Adjusters (CILA).



Richard Booker
Senior Executive General Adjuster

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Robby Nixon
Senior Adjuster

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Location: Houston, USA

After attaining a B.S. in Petroleum Engineering from Texas Tech University in 2009, Robby worked with an international oilfield services provider as a Field Engineer specializing in a diverse scope of drilling, completion, and production oilfield projects throughout the United States. In 2012, Robby commences a career in insurance adjusting with a specialization in claims unique to

the oil and gas industry, including but not limited to control of well, physical damage, pollution remediation, processing plants and refineries, general liability, and business interruption/ loss of production income claims.

Robby's claims experience ranges from domestic to international with claims in the capacity of hundreds of thousand to hundreds of millions of dollars.

Ashley completed her B.S. in Business Administration from Sam Houston State University in 2008. In March 2009, she commenced her adjusting career assisting on Hurricane Gustav and Ike claims and has since managed and assisted on a variety of oil and gas insurance claims including, physical damage, downhole tools, control of well,

pollution remediation, and general liability.

Ashley's claims experience ranges from domestic to international with claims in the capacity of the hundreds of thousands to the tens of million of dollars. Ashley has attained her Associate in Claims (AIC) certification.



Ashley Alberts
Senior Adjuster

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Key Contacts



George Pooley

BA (Hons), ACII, Full GWO Certification (Global Wind Organization)

Executive Director, Head of Renewables

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Location: London, UK

George Pooley, who joined GRS in 2021, has nearly two decades of experience in adjusting complex claims internationally, with specialized expertise in renewable energy projects. Before joining GRS, he was a board director of Advanta Global Services and was the founder and CEO of Renewable Energy Loss Adjusters. The nature and complexity of utility scale renewable energy assets requires the expertise of a specialist to ensure claims and risk assessments are handled in the most efficient and cost-effective manner.

George's experience in renewables focuses primarily on onshore wind and photovoltaic power plants, but his expertise includes all types of renewable energy, including biomass, hydro, and offshore wind. A career thus far spent almost exclusively in the renewable energy sector, leading teams, and handling technical and complex claims, results in George being highly regarded within the insurance market as solutions orientated and as an individual who achieves results consistently. Bilingual French / English.

Miguel is an experienced Loss Adjuster in the onshore renewable energy space.

With 8 years of experience with Matthews Daniel Company, Miguel started his career in the Insurance sector as a risk engineer specializing in Structural/Geotechnical Engineering for both deep water and shallow water structures, including fixed and floating subsea infrastructure. He then later transitioned into the claims sector handling some Property and traditional Energy losses, but mostly, Onshore Renewable Energy losses.

Miguel is an Executive General Adjuster for Renewable Energy Assets which include wind and solar losses across the continental United States and some in South America. He also has experience with pre-risk surveys for Renewable Energy assets/technologies precursory to insurance policy renewals.

He is a Licensed Adjuster (Property & Casualty) and holds a Bachelors in civil engineering with a specialty in structural engineering Degree from Texas A&M University. Bilingual in Spanish/English, elementary proficiency in French.

Miguel Hernandez

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Executive General Adjuster

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