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## Critical Incident Management

**Course Title:** Crisis Management - Practical Solutions

**Course Description:** This session will explain the Critical Incident Management program which defines practical responses to violence, lockdowns, bomb threat reactions and shelter-in-place for chemical incidents. Additional responses such as enhanced roles for school and business response, large event security, as well as coordinated training for responders will be introduced. These practical procedures can be easily implemented and used immediately.

**Presenter:** Thomas Mynsberge, President of Critical Incident Management, Inc. specializes in school/business/responder crisis training. Tom retired from the Michigan State Police as a Specialist/Sergeant with the Fire Marshall Division after 27 years of service with the Department. He was a Senior Sergeant and Tactical Member of the Emergency Support Team (SWAT), responding to hundreds of calls in hostage situations, barricaded gunman, VIP security, civil disorder and high risk search warrants.

Tom has trained over 300 public and private schools, many business, hospital and government entities in crisis reactions as well as hundreds of police/firefighter responders in coordinated response. This practical training is a direct result of personal response experiences. Tom has written two articles for the Campus Safety Journal, is a member of the Michigan Safe School Initiative, and testified before the Michigan House and Senate committees on school safety legislation. He taught continuing education programs and Master level programs in school/police crisis response for the University of Michigan-Flint. He has addressed many other professional organizations in school and business crisis response.

Mynsberge is responsible for county-wide coordination of school responses and training of school staff to respond to incidents in Saginaw, Lenawee, Midland and Livingston counties. Tom trains both police and fire response to critical incidents for a unified response. He also maintains a liaison with Emergency Management for school resources in the communities. He is a strong proponent of a statewide initiative to create consistency throughout the state in responses for schools, businesses, and government agencies.

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## Critical Incident Management

# Critical Incident Management Staff Training

### Announce LOCKDOWN

- Place Persons Away From Door
- Check Halls for Staff/Patrons- Clear Main Area, Move to Secure Area
- Check on Partner- Activate Partner System, Phone Call Out
- Lock, Secure and Barricade Room, Await Instructions
- Turn Lights Off, Brief on Actions
- Account for Staff/Patrons
- Prepare for Emergency Exit other than Main Door
- Place Cards: **Red**-Help, **Green**-Secure, Await Instruction
- Everyone has the Authority to Announce
- Fire Alarm at Same Time, Think Tactically
- Practice Yearly

### Secure Mode

- Lock and Secure Outside Doors, Secure Inside Doors
- Staff Monitors Hallways/ Doors during all Persons Movements
- Limit Entryways, Determine Outdoor Activities
- Practice Secure Mode twice a year

### Bomb Threats

- “Announce Secure Mode, Check Your Area” Evacuate Suspicious Object Area Immediately, **DO NOT TOUCH SUSPICIOUS PACKAGE**
- Check all Exits and Movement Areas
- Account for Staff/Patrons
- Avoid Cell Phones, Electronic Devices, Radios
- Leave Light Switch Alone, Doors Open when Exiting
- Use Card System, **Red**- Suspicious Object, **Green**-Clear

### Shelter in Place- Avoid Hazardous Inhalants, Evacuation is Hazardous

- Pick **Above** Ground Area, Central Interior, Turn Off Air Circulators
- Seal off Doors and Windows, Secure Outside/Inside Doors
- “*Secure Mode*” **Do Not** Open Outside Doors, Allows Contaminants to Enter
- Practice with Tornado Drills

