

Bridal Hair & Makeup Service Agreement

Agreement Acknowledgment

By paying the **deposit**, you are agreeing to the terms and conditions outlined in this contract.

Booking & Payment Details

- To secure your booking, a non-refundable and non-transferable deposit of **\$250** is required. This deposit ensures I'm available for your wedding and that I turn down other bookings.
- The remaining balance is due **30 days before the wedding day**.
- Please note that within **30 days of the wedding**, services cannot be reduced. If someone in your bridal party is unable to receive their service due to illness, and no replacement can be found, the cost of that service will be forfeited.

Client Health & Behaviour

Your health and safety are my top priority. If anyone in your party is feeling unwell or showing symptoms of illness, I reserve the right to refuse service in order to protect both their well-being and the safety of others. If someone is abusive or intoxicated, I also have the right to refuse service. In either case, no refund will be provided.

Health & Safety Requirements

If you or anyone in your party has **active cold sores**, **skin infections**, or known **allergies**, please let me know ahead of time. This will help me take the necessary precautions to ensure a safe experience for everyone.

Final Payment & Refund Policy

Once the final payment is made (30 days before the wedding), the amount paid is **non-refundable and non-transferrable**.

Travel & Parking Details

- Travel fees are **\$50** for the **Gold Coast** area. For locations further away, I'll provide a quote based on the distance.
- If additional artists are needed for larger groups, travel fees will apply per artist.
- **Parking** must be provided by you, and any parking costs are your responsibility. I'll need parking close to the location due to the equipment I carry.

Client Preparation

Please come to your appointment with **clean, dry hair** and **no residual makeup** (please read prep guide). If your hair is wet upon arrival, I may need to charge an additional **\$30** for drying time (if time allows).

Late Arrivals

Wedding schedules are often very tight, and there is no time allocated for delays or for people being unprepared for their scheduled appointment. If you or anyone in the bridal party is running late or not ready on time, it could result in either a delay to the overall timeline or an adjustment to your requested hair and/or makeup style in order to finish on time.

Allergies & Sensitivities

Please inform me of any allergies or sensitivities **before your appointment**, and remind me on the day of the wedding. This ensures I use the best products for you.

Makeup & Hair Longevity

While I'll do everything I can to ensure your hair and makeup last beautifully throughout the day, I can't guarantee how long it will hold up due to factors like **weather**, **skin type**, or other variables. I highly recommend a **trial run** to test the look before the big day to ensure everything stays as desired and adjustments and/or recommendations can be made.

Use of Photos & Videos

I'd love to share photos or videos of my work on social media or my website. I'll always ask first before taking client photos or videos. If you'd prefer not to have any images shared, please let me know.

Additional Services

If you'd like to add any extra services on the day, and if availability allows, I'd be happy to accommodate you. I'll let you know if this is possible and provide a price in advance.

Workspace Requirements

For the best results, I'll need:

- A **suitable workspace** with a **plug socket**, a **large table**, and **adequate natural light**.
- If these aren't available, please let me know in advance so I can bring any necessary equipment.
- If additional artists are needed, they will also require a suitable space.

Unforeseen Circumstances

In the unlikely event of unforeseen circumstances (such as extreme weather, or government restrictions), we'll work together to reschedule if possible. If rescheduling isn't possible, your deposit will be held in credit for you for 12 months. If for any reason I'm unable to attend your wedding (due to illness or injury), I will make every effort to find a suitable replacement artist. If I cannot find a replacement, I will offer a full refund for the amount paid.

Insurance Coverage

For your peace of mind, I am fully insured for bridal hair and makeup services. Should you have any questions about my coverage, please don't hesitate to ask.