

Terms & Conditions of Hire

1. Booking and Payment

The hire fee for the Vintage Lounge Suite is \$300.

Delivery, setup and collection is charged separately and will be confirmed at the time of booking based on the event location. Where quoted, the delivery fee includes delivery, basic placement/setup and collection at the agreed times.

A \$150 booking deposit is required to secure the event date. A booking is not confirmed until the deposit has been received.

The remaining hire balance and \$250 refundable security bond must be paid in full prior to delivery of the hire items.

2. Security Bond

A refundable security bond of \$250 applies to all bookings.

Following collection, the hire items will be inspected. The bond will be refunded within 2 business days provided the items are returned in the same condition as supplied, allowing for reasonable wear and tear.

Reasonable costs for damage, loss, excessive cleaning or repair caused during the hire period may be deducted from the bond.

If the reasonable cost of repair or replacement exceeds the security bond, the Hirer may be invoiced for the additional amount. Evidence of the relevant damage and costs will be provided where reasonably available.

3. Hire Period

The hire period is limited to the delivery and collection times agreed at the time of booking.

The Hirer must ensure reasonable access to the venue is available for delivery and collection.

Any changes to delivery or collection times must be agreed to in advance.

Additional charges may apply where our team is required to wait due to venue access restrictions, the event running beyond the agreed collection time, or circumstances within the Hirer's reasonable control.

4. Care of Hire Items

The Hirer is responsible for the reasonable care and security of all hire items from completion of delivery until collection.

Hire items must not be:

- Stood or jumped on
- Dragged or moved without reasonable care
- Left exposed to rain, sprinklers or excessive moisture
- Placed near open flames, fire pits or other significant heat sources
- Damaged by food, drinks, wax, paint, glitter or other substances
- Altered, stapled, nailed, screwed or permanently decorated

Smoking is not permitted while seated on or immediately adjacent to the furniture.

Any spills or damage should be reported as soon as reasonably possible.

5. Outdoor Events and Weather

The Hirer is responsible for providing a suitable location for the furniture.

For outdoor events, a suitable undercover or weather-protected area must be reasonably available if rain or severe weather is forecast.

We may reasonably refuse to place furniture in a location where doing so is likely to cause damage to the hire items or create a safety risk.

Where severe weather makes delivery or setup unsafe, we will contact the Hirer as soon as reasonably possible to discuss available options.

6. Delivery and Collection

Delivery and collection times will be agreed prior to the event.

The Hirer is responsible for ensuring suitable vehicle access and safe access for two people to deliver and remove the furniture.

Stairs, steep access, long carrying distances or restricted access must be disclosed before the booking is confirmed.

Additional reasonable charges may apply where access conditions were not disclosed and materially increase the delivery or collection work required.

7. Cancellation

Cancellations must be made in writing.

The \$150 booking deposit reserves the event date and may be retained where a booking is cancelled and we have incurred reasonable costs or losses as a result of holding the date.

Any cancellation fees will be limited to a reasonable amount reflecting our actual loss and costs associated with the cancellation.

If we are unable to fulfil the booking due to circumstances within our control, amounts paid for the affected hire will be refunded.

8. Hirer's Responsibility

The Hirer must use the hire items for their intended purpose and take reasonable steps to prevent damage, loss or misuse.

The Hirer is responsible for damage or loss caused by the Hirer, their guests, venue staff or other persons permitted to access the hire items during the hire period.

9. Australian Consumer Law

Nothing in these Terms & Conditions excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law.

10. Acceptance of Terms

By confirming a booking and paying the booking deposit, the Hirer acknowledges that they have read and accepted these Terms & Conditions of Hire.