

Paint Pop Facepainting

Rentsy Booking Terms & Conditions

These Terms & Conditions apply to Paint Pop Facepainting services booked through Rentsy. By confirming a booking through Rentsy or allowing services to commence, the client agrees to these terms.

1. Rentsy Bookings & Pricing

Face painting services listed through Rentsy are charged at the rate displayed on the Rentsy listing, currently \$130 per hour unless a different price is shown for a particular booking or package. Any Rentsy platform fees, commissions or booking charges are handled in accordance with Rentsy's applicable arrangements and are not an additional Paint Pop Facepainting charge unless clearly stated at checkout.

2. Booking Deposit & Payment

For bookings made through Rentsy, any booking deposit required by the platform is collected and handled through Rentsy. Paint Pop Facepainting does not require its usual direct-booking 50% deposit in addition to the Rentsy booking process. Any remaining balance must be paid in accordance with the payment instructions and terms applicable to the Rentsy booking. Clients should not assume a booking is confirmed until Rentsy shows it as confirmed.

3. Cancellations, Refunds & Changes

Cancellations, refunds and booking changes made through Rentsy are subject to the applicable Rentsy booking terms together with any Paint Pop Facepainting conditions shown at the time of booking. Requests to change the date, time, location or duration are subject to availability and may change the total price. Paint Pop Facepainting will make reasonable efforts to accommodate changes but cannot guarantee availability.

4. Weather & Outdoor Events

For outdoor bookings, the client must provide a safe, shaded and weather-protected working area. Face painting may be paused or stopped in heavy rain, strong winds, extreme heat or other unsafe conditions. Weather-related cancellations or refunds will be handled in accordance with the applicable booking and cancellation terms.

5. Children, Supervision & Behaviour

Children remain under the supervision and responsibility of their parent, guardian or event organiser at all times. Paint Pop Facepainting provides the booked face painting service but does not supervise children before or after painting. Service may be refused where behaviour makes painting unsafe.

6. Health, Skin & Safety

Paint Pop Facepainting may refuse to paint anyone with open wounds, visible skin infections, contagious illness, significant irritation or another condition that may make painting unsafe. Very young children may be offered an arm or hand design instead of full face painting at the artist's discretion. Parents or guardians must advise the artist of known allergies or sensitivities before painting begins.

7. Products & Reactions

Professional cosmetic-grade face painting products are used. Individual sensitivities and allergic reactions can still occur. A patch test may be requested before painting where there are concerns about sensitivity. Paint Pop Facepainting cannot guarantee that an individual reaction will not occur.

8. Clothing, Furniture & Property

Face paint may transfer to clothing, furniture or other surfaces, particularly if touched, rubbed or exposed to moisture. Parents, guardians and event organisers are responsible for supervising painted children and preventing contact with furniture, walls, upholstery and other property. Paint Pop Facepainting is not responsible for staining or damage caused after the painted person leaves the artist's chair, except to the extent liability cannot lawfully be excluded.

9. Event Access & Setup

The client must provide reasonable access to the venue and a suitable, safe area for setup. Parking fees, venue access charges or unusual access requirements should be disclosed before the event and may result in additional charges where applicable.

10. Service Time & Guest Numbers

Bookings are for the agreed service duration. The number of guests who can be painted depends on design choices, guest cooperation and event conditions. Paint Pop Facepainting does not guarantee that every attendee will be painted. The queue may be closed before the scheduled finish time where necessary to allow the service to finish at the booked time.

11. Late Starts & Additional Time

If Paint Pop Facepainting is ready to commence at the booked time but the client or event is not ready, the booking will still finish at the originally agreed time. Additional time may be offered where available and will incur an additional charge.

12. Design Requests

Designs may vary according to age, available time, event conditions and the artist's current design menu. Exact replicas of reference images are not guaranteed, and designs may be simplified or adapted to suit the booking.

13. Photography & Marketing

Photos will only be taken or used for promotional purposes where appropriate permission has been obtained from the relevant adult, parent, guardian or event organiser. Clients may advise Paint Pop Facepainting that they do not consent to promotional photography.

14. Jumping Castles & Third-Party Services

Where a package includes a jumping castle or another service supplied by a separate provider, that component may be subject to the provider's own terms, safety requirements and availability. Paint Pop Facepainting is responsible for its own face painting services and does not assume responsibility for separately supplied equipment or services except where required by law.

15. Liability & Australian Consumer Law

Paint Pop Facepainting will take reasonable care when providing services. Nothing in these Terms & Conditions excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law or other applicable law.

16. Acceptance

Confirmation of a Rentsy booking or commencement of the service constitutes acceptance of these Terms & Conditions. Where there is an inconsistency involving Rentsy's platform payment, cancellation or refund processes, the applicable Rentsy platform terms will govern those platform processes.

PAINT POP FACEPAINTING

Service area: Logan, Brisbane, Scenic Rim & Gold Coast, QLD

Phone: 0418 659 691 | Instagram: @paintpopfacepainting_

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