

## Agreement

*The client agrees to these terms and conditions by booking with Signature Event Hire.*

## General Terms and Conditions for Hire

### Booking Confirmation and Deposit

*A non-refundable deposit of 30% is required to secure your booking. The remaining balance must be paid no later than 14 days prior to the event.*

### Cancellations and Refunds

*Cancellations made 30 days or more before the event will forfeit the deposit.*

*Cancellations made within 7 days of the event will be subject to a cancellation fee of 100% of the hire fee.*

### Rescheduling Policy

*Rescheduling requests must be made at least 30 days in advance and are subject to availability.*

### Setup and Bump-Out Time

*Signature Event Hire may require access to the venue at least 2 hours before the event for setup.*

*Pack-down and bump-out will occur immediately after the agreed booking time. Both setup and pack-down are outside the hire's operating hours.*

*It is the client's responsibility to be aware that if the event is still in progress during pack-down, Signature Event Hire staff may need to move equipment through the event space and among guests. Every effort will be made to minimize disruption.*

### Venue Approval and Parking

*It is the client's responsibility to ensure the venue permits hired equipment and to provide access for setup and pack-down.*

*Any parking or unloading fees incurred at the venue are the client's responsibility and may be on-charged.*

### Damage and Liability

*The client is responsible for any damages caused to the equipment by guests or venue staff.*

*Signature Event Hire is not liable for any injuries or damages resulting from misuse of the equipment.*

### Force Majeure

*Signature Event Hire is not liable for cancellations or interruptions caused by events beyond their control, including but not limited to natural disasters, power outages, or emergencies.*

### Complaints or Issues

*Any complaints or issues must be reported within 48 hours of the event for resolution.*

## Refund Policy

*Refunds will only be issued under the circumstances outlined in these terms and conditions. Deposits are non-refundable.*

## Alcohol or Food Restrictions

*No food or drinks are allowed near the hired equipment to prevent damage.*

## Photobooth-Specific Terms and Conditions

### Event Access and Set-Up Requirements

*The client must ensure adequate space (at least 2.5 meters square) and a reliable power source within 5 meters of the photobooth.*

### Child Supervision

*Children under the age of 12 must be supervised by an adult while using the photo booth.*

### Photo Storage and Sharing

*Photos will be stored in an online gallery for 30 days after the event, after which they will be deleted unless otherwise arranged.*

*The client will receive a download link at the event or within two business days.*

*Signature Event Hire may use photos for promotional purposes unless the client opts out in writing.*

*All stored photos are secured; we do not share them with third parties without consent.*

### Custom Artwork or Branding

*Requests for custom artwork, logos, or text overlays must be submitted no later than 14 days before the event.*

*The client will receive a proof for approval, and changes beyond five revisions may incur additional fees.*

### Equipment Malfunction

*In the unlikely event of equipment failure, Signature Event Hire will attempt to resolve the issue promptly. If a resolution is not possible, a partial refund will be issued based on the duration of the lost service.*

### Guest Conduct

*Guests must behave respectfully. If inappropriate conduct occurs, the attendant has the right to shut down the photo booth without a refund.*

### Additional Time

*Requests for additional hours during the event will incur a charge of \$100 per hour, payable before the extension begins, and are subject to the attendant's discretion.*