



ACHIEVEMENTS AND SUSTAINABILITY ROADMAP AFTER 16 YEARS OF INTERVENTIONS RULINDO DISTRICT

OCTOBER, 2026

INTRODUCTION

Water For People has worked in Rulindo District since 2010 to ensure sustainable, equitable access to water, sanitation, and hygiene (WASH) services. Over the years, the organization has established strong partnerships with local governments, communities, and service providers, leading to significant improvements in WASH infrastructure and service delivery.

A JOURNEY TO SUSTAINABLE WATER ACCESS

Water For People began its work in Rulindo District in 2010, driven by a vision to ensure sustainable and equitable access to safe water and sanitation services for all. The initial years focused on building strong partnerships with local government, communities, and service providers, laying the foundation for long-term impact.

By 2019, Rulindo became the first district in Rwanda to achieve full infrastructure coverage, and in 2026, the district achieved the Everyone milestone. A year earlier, in 2025, Rulindo District achieved the Forever milestone, meaning strong, locally managed, financially sustainable, and resilient WASH systems are in place to serve future generations.



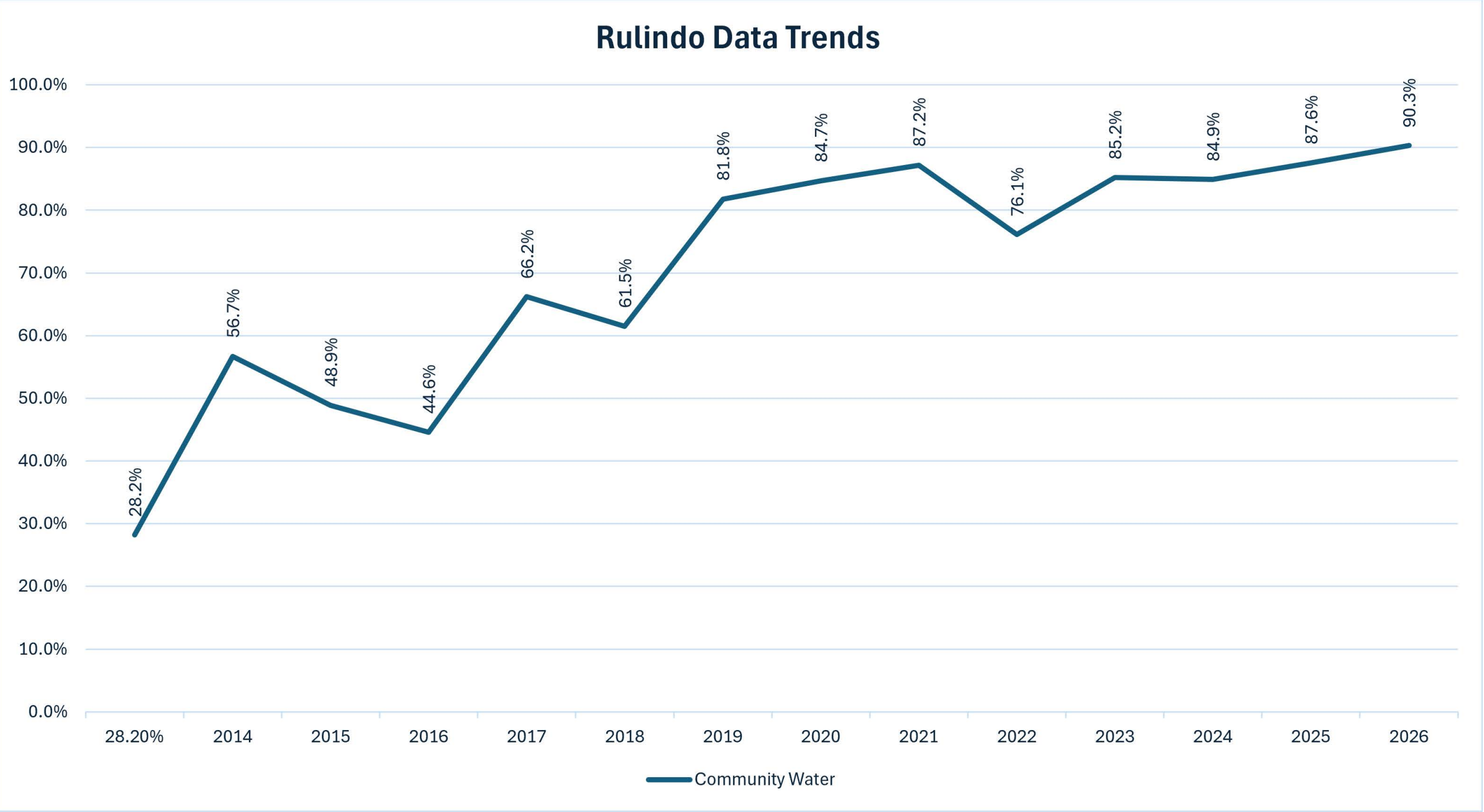


KEY ACHIEVEMENTS OVER 16 YEARS

Water Supply Projects

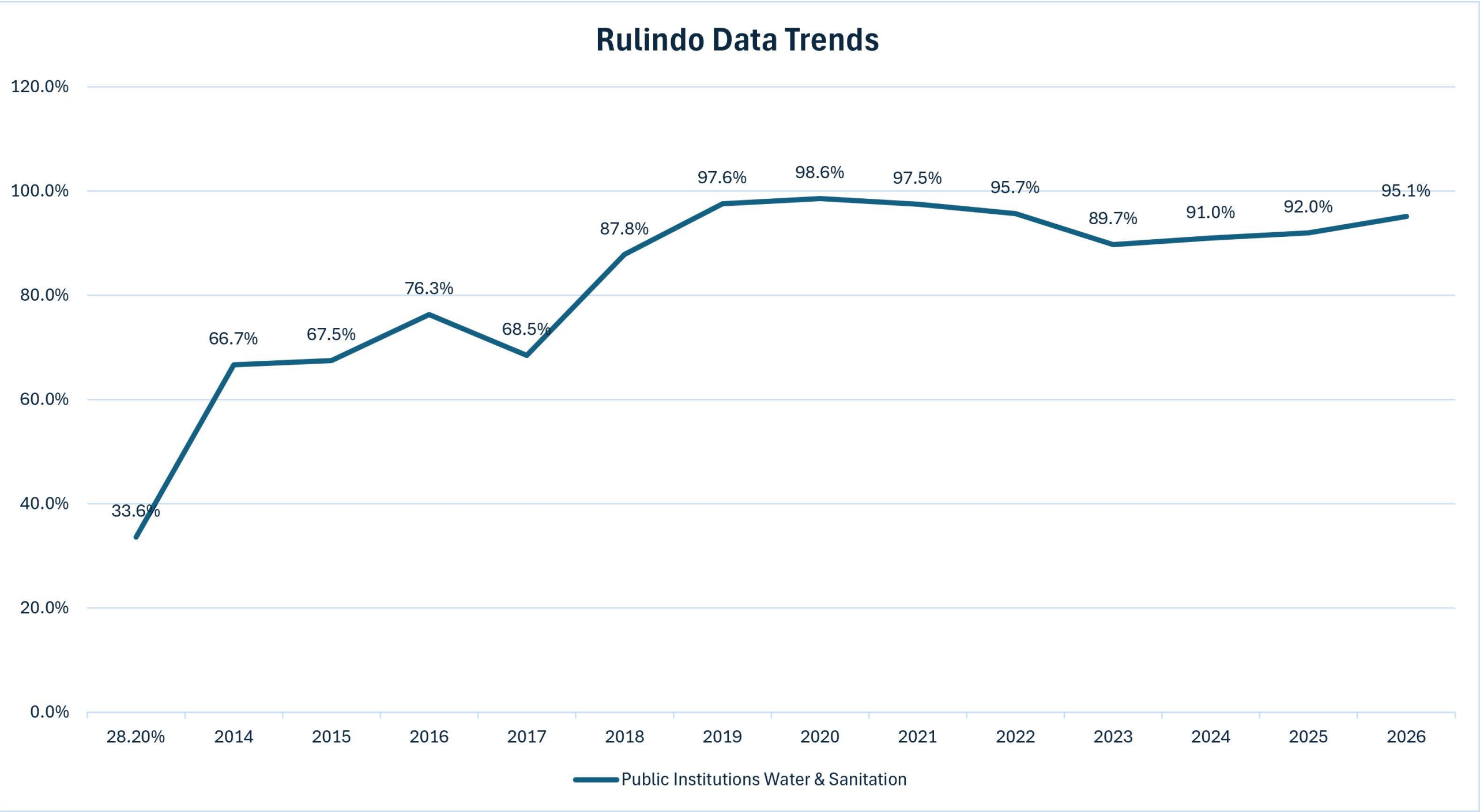
The water supply projects have significantly expanded access to water across the district, impacting over 300,000 people. This was only possible because we had a partnership with WASAC and the Rulindo District. This partnership demonstrates that collective action and efforts can help achieve a greater impact.

Trends for Community Water Level of Service in Rulindo District



Rulindo’s community water service levels increased significantly from 28.2% in 2013 to 90.3% in 2026, demonstrating sustained progress in water service delivery over time. The district consistently improved service performance, surpassing 80% in 2019 and ultimately achieving the Everyone milestone in 2026, when 90.3% of community water points were providing good service, marking a major achievement toward universal and sustainable water access.

Trends for Public Institutions Water and Sanitation Level of Service in Rulindo District



Public institution water and sanitation services in Rulindo increased from 33.6% in 2013 to 95.1% in 2026, demonstrating significant long-term progress. Service levels exceeded 97% between 2019 and 2021, peaking at 98.6% in 2020, and remained consistently high thereafter, reflecting sustained access to reliable WASH services in schools, health facilities, and other public institutions.

RATIONALE FOR EXIT

Water For People’s exit strategy is grounded in its commitment to sustainability and local ownership. The two “Forever” milestones, Sustainable Water and Sustainable Sanitation, confirm that universal access to water and sanitation has been achieved; local systems are strong and capable of maintaining WASH services; financial mechanisms are in place to support ongoing operations; and monitoring and accountability structures are functioning effectively. Below are the data trends for the sustainability service check from 2021 up to 2026.

Trend of Sustainability Service Checklist for 5 Years

Indicators/Metrics	Rulindo					
	2021 Results	2022 Results	2023 Results	2024 Results	2025 Results	2026 Results
Water Indicators						
Water Indicator 1: Service Authority - Structure	High	Basic	High	High	High	High
Water Indicator 2: Service Authority - Finance	Basic	Basic	Basic	High	Intermediate	High
Water Indicator 3: Service Authority - Management	High	High	High	High	High	High
Water Indicator 4: Service Authority - Monitoring	Basic	Basic	Basic	High	High	High
Water Indicator 5: Service Provider - Structure	High	High	High	High	High	High
Water Indicator 6: Service Provider - Finance	Basic	Basic	High	High	High	High
Water Indicator 7: Service Provider - Operations and Maintenance	High	High	High	High	High	High
Water Indicator 8: Water Resource Management	High	Basic	Basic	Basic	High	High

Indicators/Metrics	Rulindo					
	2021 Results	2022 Results	2023 Results	2024 Results	2025 Results	2026 Results
Sanitation Indicators						
Sanitation Indicator 1: Service Authority - Structure & Management	High	High	High	High	High	High
Sanitation Indicator 2: Service Authority - Finance	High	High	High	High	High	High
Sanitation Indicator 3: Service Authority - Monitoring	Basic	High	High	High	High	High
Equity & Inclusion Indicators						
E&I Indicator 1: Service Authority - Finance	N/A	N/A	N/A	N/A	N/A	High
E&I Indicator 2: Service Authority - Planning	N/A	N/A	N/A	N/A	N/A	High
E&I Indicator 2: Service Authority - Monitoring	N/A	N/A	N/A	N/A	N/A	High
E&I Indicator 4: Service Authority - Representation	N/A	N/A	N/A	N/A	N/A	High
Equity & Inclusion Indicators - Sanitation						
E&I Indicator 1: Service Authority - Finance	N/A	N/A	N/A	N/A	N/A	High
E&I Indicator 2: Service Authority - Planning	N/A	N/A	N/A	N/A	N/A	High
E&I Indicator 2: Service Authority - Monitoring	N/A	N/A	N/A	N/A	N/A	High
E&I Indicator 4: Service Authority - Representation	N/A	N/A	N/A	N/A	N/A	High

APPRECIATION AND COMMITMENT

This serves as an official commitment from WASAC Group and Rulindo District to Water For People to sustain the Everyone Forever milestones related to Water and Sanitation Services in Rulindo District, as achieved in 2026.

From 2010 to 2026, Water For People partnered with WASAC Group and Rulindo District to increase household water service from 66.4% to 70.2% and sanitation service from 82.5% to 99%. At the community level, the percentage of public taps with quality water service increased from 28.2% to 90.3%. In public schools and healthcare facilities, water and sanitation service levels increased from 33.6% to 95.1%, indicating the sustainability of WASH services in Rulindo District.

WASAC Group and Rulindo District are grateful for the support of Water For People since 2010 and are committed:

- To maintain the functionality of water systems and community water services at a minimum of 90
- To increase water production capacity to ensure adequate water supply for all communities and public institutions, while expanding household water connections by up to 50% by 2029
- WASAC to strengthen the professionalization of private operators to achieve at least 95% household satisfaction with water services by 2029

APPRECIATION AND COMMITMENT

- To Collaborate with private operators to establish and implement preventive maintenance plans, ensuring that the WASAC branch and private operators can respond to and address any system breakdown within 24 hours.
- Water For People to continue supporting WASAC in implementing the Results-Based Incentives (RBI) approach to enhance the performance and accountability of private operators and the WASAC branch, ensuring consistently high service standards.

WASAC Group and Rulindo District reiterate our commitment to sustaining WASH services in all communities, public schools, and healthcare facilities. We aim to extend water, sanitation, and hygiene services to new locations, public schools, and healthcare facilities over time.

With appreciation and gratitude

October 16th, 2026

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