



Baltimore Symphony Orchestra Code of Conduct

The Baltimore Symphony Orchestra (BSO) is committed to creating a safe, comfortable, and enjoyable environment in which all individuals – patrons, staff, artists, volunteers – are treated with humanity, respect, and dignity.

All patrons will be treated in a consistent, professional, and courteous manner by BSO personnel; and, patrons who engage in behavior detrimental to the culture of the BSO, including but not limited to using abusive language or gestures toward other patrons and/or BSO personnel, will be immediately ejected from the venue without a refund.

The following policies are a guide for expectations within the Joseph Meyerhoff Symphony Hall:

- Play your part in creating a safe, comfortable, and enjoyable environment.
- Comply with requests from BSO personnel and security regarding facilities operations – including late seating, drinks to seats and restricted areas – and emergency response procedures.
- Sit only in your ticketed seats and show your tickets when requested.
- Do not interfere with the performance or artists in any way.
- Photography and recording are not allowed.

[BSOMUSIC.ORG](https://www.bsomusic.org)