

## Tulip City Trolley Tours FAQ

<https://www.tuliptime.com/events/tulip-city-tours>

\$25/adult, \$10/child 12 and under

**Advanced Tickets:** Available at the hour and half hour each day. Advanced Ticket purchase ends the day before the tour is scheduled. Guests wanting to purchase tickets the day of the tour **MUST** do so onsite at **Window on the Waterfront** (61 East 6th Street)

Tickets are available onsite during the festival at the blue ticket booth located at Window on the Waterfront from 8:30am – 5:00pm or until sold out each day. **\*\*\*Historically we are sold out on the weekends by 9:30am for the day**

**\*\*\* Friday schedule is subject to change. If Kinderparade is cancelled on Thursday due to weather and rescheduled for Friday, tours will only run from 9am – 11:30am that day**

Saturday, May 2	9am – 5pm
Sunday, May 3	9am – 5pm
Monday, May 4	9am – 5pm
Tuesday, May 5	9am – 5pm
Wednesday, May 6	9am – 11:30am
Thursday, May 7	9am – 11:30am
Friday, May 8	9am – 5pm *
Saturday, May 9	9am – 11:30am
Sunday, May 10	9am – 5pm

### Can I purchase my Tulip City Trolley Tour tickets in advance?

Yes — new for 2020! Select tours will be available for advance purchase while inventory lasts. No cancellations or refunds on advance tickets.

### Cancellation and Refund Policy

No cancellations or refunds. Tulip City Trolley Tours is a rain or shine event. No refunds will be given to guests who do not show up on time for tours. This policy includes, but is not limited to, tardiness due to flight or train cancellations, delays, issues caused by traffic or congestion or illness.

### Are the tour vehicles ADA compliant (wheelchair accessible)?

Unfortunately none of the trolleys have chair lifts currently.

### Does my child need a ticket?

Children 6–12 are required to have a ticket. Children 5 and under do not need a ticket unless they will be taking up a seat on the tour vehicle (should sit on adult's lap).

### Can I bring my stroller on the tour?

Strollers are strongly discouraged on the tour due to lack of room. If you need to take one, it **MUST** be an “umbrella” stroller (must fold up and be placed between you and the seat in front of you). Strollers may be left at Window on the Waterfront and be picked up after you finish. Tulip Time is not responsible for lost/stolen/damaged items.

### Is my pet allowed on the tour?

Sorry, **NO** pets are allowed on the tours, except service animals with proper documentation.