

CLEVELAND INDIANS GAME DAY EXPERIENCE CODE OF CONDUCT

Congratulations – you have been selected to participate in a special experience during an Indians game at Progressive Field! We are so excited to host you and look forward to making this a memorable day for you and your guests! In order to ensure the safety and enjoyment of all participants, please take a moment to familiarize yourself with the rules and procedures associated with our game day experiences:

- **Fan Conduct:** Please remember that participating in a game day experience is a unique honor and privilege that many fans wish they could have! We ask that you please be respectful of that and speak/act accordingly as a representative of the Cleveland Indians. *Any language or action (including intoxication) that is considered derogatory, disruptive and/or inappropriate will NOT be tolerated and may result in removal from the experience and ejection from the ballpark.*
- **Interference:** All pre and in-game entertainment elements must follow strict guidelines per Major League Baseball and pace of game standards. The staff assigned to facilitating your experience will provide clear instructions regarding timeline and expected routine. Any violation that interferes with the progress of the game may result in removal from the ballpark. If your experience grants field access, this would also include calling out to players or attempting to engage, verbally or physically, with any team personnel unless prompted.
- **Physical Requirements:** Many of our experiences require the participant to meet certain physical demands. These experiences, such as Stealing 2nd and Honorary Grounds Crew, require guests to be able to run at a quick pace for over 100 yards – from the Left Field wall to the infield dirt and back – without disrupting pace of play and/or delaying the game. If at any time a staff member determines that you are not fit to participate, we reserve the right to remove the experience from the game script. We recommend refraining from these activities if you have a medical condition (such as a heart condition/pacemaker), are pregnant, ill or injured.
- **Attire:** When selected to participate in a special experience, you are agreeing to be a positive ambassador for the Cleveland Indians team, organization, and its partners. We strongly encourage fans appearing on the scoreboard to wear authorized Tribe gear to show your support for the home team! Fans who don't have Tribe gear can wear something neutral with no logos or we will provide a complimentary promotional t-shirt. Prohibited attire would include anything we deem to be obscene or offensive, anything promoting the opposing team or another MLB franchise, anything promoting either side of a topical or political issue, and/or anything that is in direct conflict with any policies or regulations of the Cleveland Indians or its corporate partners. Failure to comply with these guidelines may result in forfeiture of the experience.

Participants in any Cleveland Indians game day experience ***acknowledge and assume the risks and responsibilities*** associated with participating in a special event. Any attempt to knowingly circumvent any of the above stated rules and guidelines will be cause for immediate dismissal from the experience.

Again, we look forward to hosting you for this exciting and memorable experience at Progressive Field! We appreciate your compliance on the items stated above and willingness to adhere to the Fan Code of Conduct. If you have any questions, please contact your experience coordinator or call our Fan Services team at 216-420-HITS.

Thanks, and Go Tribe!