

# Syndio SSO Configuration Guide

This integration with Okta is currently under development and is not available to customers yet. Contact [support@synd.io](mailto:support@synd.io) to learn more.

## Features

The following Okta provisioning features are supported by Syndio.

### Create Users

User assigned to the Syndio Okta Application will be automatically provisioned in the associated Syndio customer account. Provisioned users will be able to log into Syndio by clicking the “Sign in w/ SSO” link at <https://ce.synd.io/>.

### Update User Attributes

Updates made to an Okta user profile will also update the associated attributes in the Syndio user account. Only the first (given), and last (family) names are supported by Syndio.

### Deactivate Users

User deactivated or unassigned from the Syndio Okta Application will be automatically disabled in the associated Syndio customer account. Disabled users will not be able to access Syndio.

## Requirements

You must already be a Syndio customer. If you are not please [request a demo](#).

If you are an existing customer please contact your Syndio representative, or [support@synd.io](mailto:support@synd.io) to discuss enabling SSO. Once you have an SSO enabled Syndio customer account, please refer to the Configuration Instructions that follow.

## Configuration Instructions

Configuration of the Syndio application must be done by a Syndio representative. After SAML is configured and Syndio has confirmed your Syndio account is ready continue to the “Configure SCIM Provisioning” section below.

## Configure SCIM Provisioning

Not that you have initial access via SAML to the Syndio application we'll configure SCIM so that you can automatically provision more users.

Navigate back to Okta and select the "Provisioning" tab and then select "Configure API Integration"

The screenshot shows the Okta Provisioning configuration page for Syndio. At the top, there are navigation tabs: "General", "Sign On", "Provisioning" (highlighted with a red box), "Import", and "Assignments". On the left, there is a "SETTINGS" sidebar with "Integration" selected. The main content area features a blue information box titled "Syndio: Configuration Guide" with the following text: "Provisioning Verification: Partner Built EA", "This provisioning integration is partner-built by Syndio", and "Contact partner support: support@synd.io". Below this, a message states "Provisioning is not enabled" and "Enable provisioning to automate Syndio user account creation, deactivation, and updates." A button labeled "Configure API Integration" is highlighted with a red box.

Check the box next to "Enable API Integration"

Enable API integration

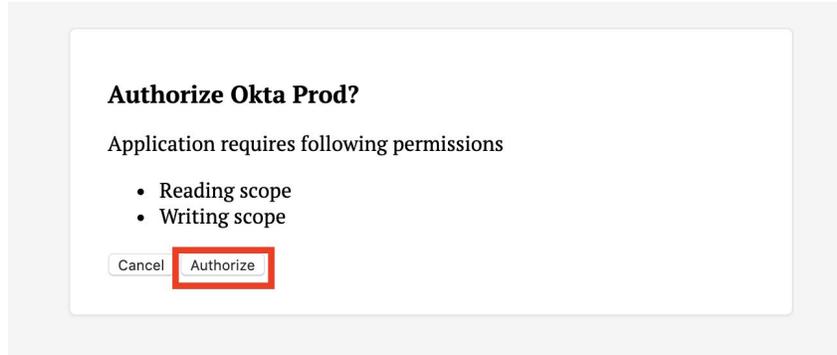
Select "Authenticate with Syndio". You will be redirected to Syndio. If you are not already logged in, use the "Sign in w/ SSO" link just like you did during SAML configuration.

Authenticate with Syndio to enable user import and provisioning features.

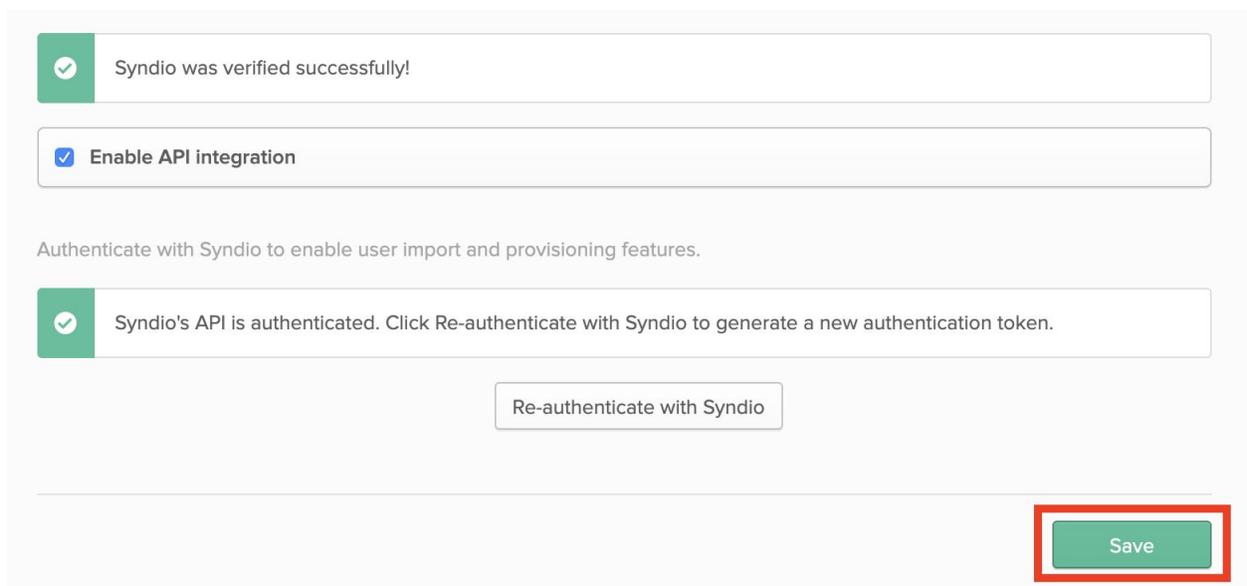
**i** Syndio requires a token to authenticate against their API. Click Authenticate with Syndio to generate a token.

Authenticate with Syndio

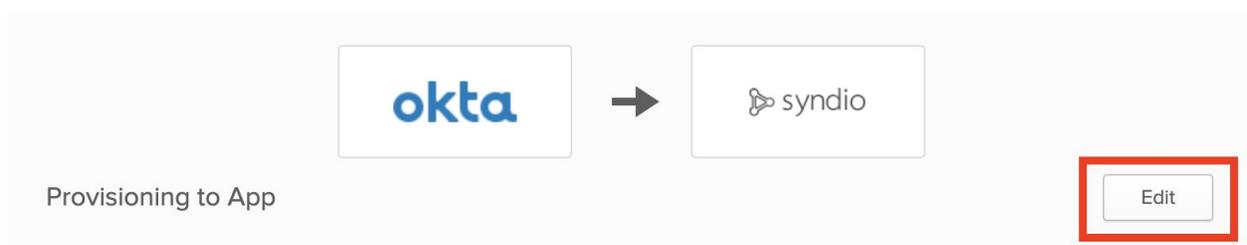
Select "Authorize"



When redirected back to Okta select “Save”



Select “Edit”



Check the box for “Create”, “Update”, and “Deactivate”, click “Save”.

**Create Users**  Enable

Creates or links a user in Syndio when assigning the app to a user in Okta.  
The **default username** used to create accounts is set to **Email**.

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**Update User Attributes**  Enable

Okta updates a user's attributes in Syndio when the app is assigned. Future attribute changes made to the Okta user profile will automatically overwrite the corresponding attribute value in Syndio.

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**Deactivate Users**  Enable

Deactivates a user's Syndio account when it is unassigned in Okta or their Okta account is deactivated. Accounts can be reactivated if the app is reassigned to a user in Okta.

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Save

Congratulations! The SSO (SCIM) setup is now complete!

## Known Issues/Troubleshooting

- All users must share the same email domain (e.g. synd.io) in a single Syndio Customer account.