



# **Accessing Electronic Tickets: Single Game Purchases**

Last Updated: 8/12/22

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## **When Purchasing Tickets, There Are Two Methods For Ticket Delivery:**

- **Print At Home:** Intended for those wishing to print their barcodes on standard 8 ½ x 11" computer paper
- **Mobile Delivery:** Intended for those wishing to have their barcodes accessible on their phone screen

The Ticket Delivery method will be decided by the buyer at the time of transaction. After successfully purchasing tickets to an event, you will instantaneously receive 2 emails: one being your receipt and the second containing your tickets.

Please follow the steps shown below, either under Mobile Delivery or Print At Home Delivery, for more info on how to access your ticket barcodes.

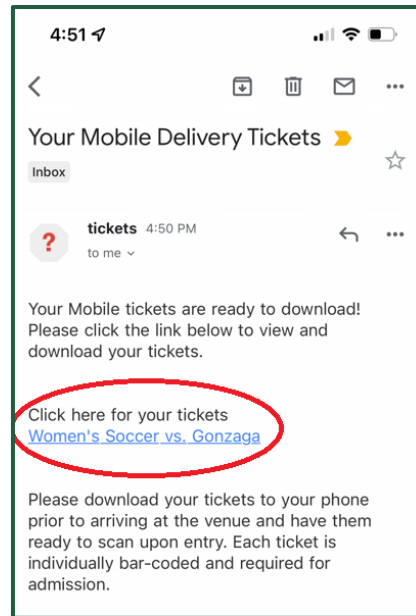
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## **Mobile Delivery – Accessing Tickets:**

**Step 1:** By accessing your email inbox on your phone, locate an incoming email from [tickets@athletics.usfdons.com](mailto:tickets@athletics.usfdons.com)

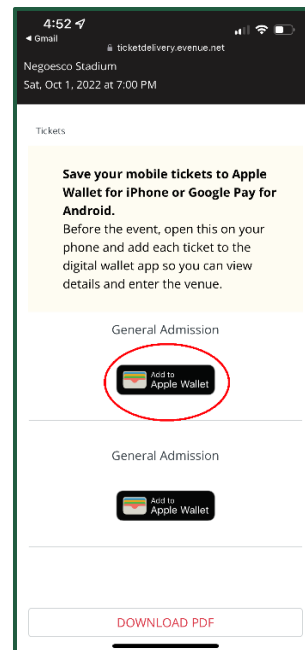
The email subject line will read: Your Mobile Delivery Tickets

**Step 2:** Open the email and click the game link within the email body.



**Step 3:** A new screen will appear, pulling up a high-level overview of your tickets for the game. This may include your exact seat location should you have purchased a reserve seat(s). You'll now want to select the add to wallet icon in order to pull up the ticket barcode.

**Note:** It is highly recommended to save your tickets to your phone wallet prior to the event in order to ensure easy access should you experience connectivity issues at the gate.



*Android Users: Please note that you'll have the option to add tickets to your phone's Google Wallet, and will therefore see a slightly different icon*

**Step 4:** Your ticket barcode will now appear. You'll need to confirm adding the ticket to your phone wallet by selecting "Add" in the top right corner of your screen. Once you've added, that barcode will be accessible in your phone's wallet app.



**Step 5 (Optional):** If you have additional tickets in your order, you'll need to repeat steps 3 and 4. Please be sure you're not adding the same ticket multiple times into your digital wallet.

Additional resource(s) can be found at: [https://www.youtube.com/watch?v=\\_u\\_YNF\\_Eeb8](https://www.youtube.com/watch?v=_u_YNF_Eeb8)

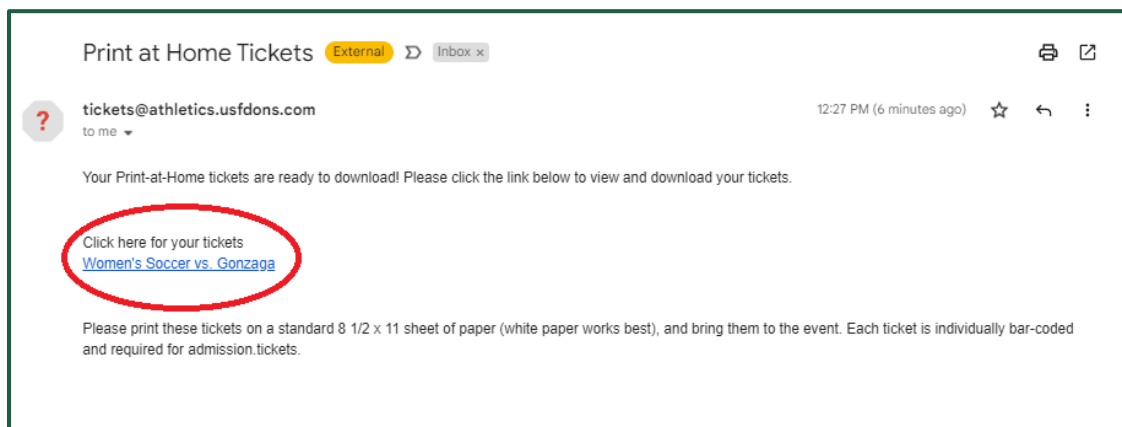
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# Print At Home Delivery – Accessing Tickets:

**Step 1:** By accessing your email inbox on your computer, locate the incoming email containing your tickets. This will come from [tickets@athletics.usfdons.com](mailto:tickets@athletics.usfdons.com)

The email subject line will read: Print at Home Tickets

**Step 2:** Open the email and click the game link within the email body:



**Step 3:** Click on the "Download PDF" icon

**Step 4:** Print the ticket pages contained in the PDF (either color or black & white suffices)