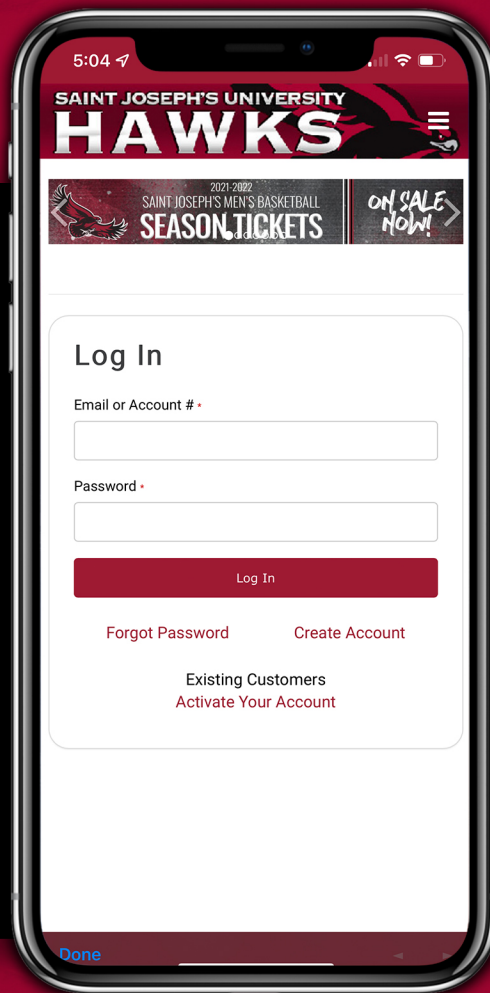


HOW TO LOG-IN TO YOUR ACCOUNT

LOGIN

1. Visit sjuhawks.com OR download the “SJU Hawks” app from Apple or Google Play store
2. Hover over “Tickets” and click “Account Login”
3. Enter associated email address and password
4. Click Login



FORGOT PASSWORD?

1. Click “Forgot Password”
2. Enter your email address and click “e-mail password”
3. A temporary password will be sent to you

HAVING TROUBLE?

Please call the
Hawks’ Box Office at
(610) 660-3319 for
assistance

DOWNLOADING TICKETS

DOWNLOAD THE SJU HAWKS APP FROM THE APP STORE OR GOOGLE PLAY STORE

DOWNLOAD “PRINT AT HOME” TICKETS

1. You will receive an email from tickets@sju.edu with subject “Your Print-at-Home Tickets Have Arrived”
2. Click the blue hyperlink under “click here for your tickets”
3. Ticket must be printed on an 8.5” x 11” sheet of paper

DOWNLOAD “MOBILE TICKETS”

1. You will receive an email from tickets@sju.edu with subject “Your SJU Mobile Tickets Have Arrived”
2. Click the blue hyperlink under “click here for your tickets”
3. You can either download ticket to Apple Wallet or Google Play Wallet or “download PDF”



TRANSFER TICKETS

1. Login to your Hawks ticket account from sjuhawks.com or the SJU Hawks mobile app

2. Select the desired game you wish to transfer

3. Select a ticket from the desired game and click “Transfer” (additional tickets may be added on the next screen)

4. Select all seats you wish to transfer and click “continue”

5. Type in the mobile number of the person you would like to transfer the tickets to and click confirm

6. The recipient will receive a text message

7. Recipient needs to click the blue link within the text message and click “Accept Transfer”

8. Recipient will be prompted to either Login or Create an Account if they do not already have one

9. Once logged in, they can click “Accept Transfer”

