2020 CYCLONE FOOTBALL

HELP TACKLE COVID-19!

"As we play the 2020 season, everyone's personal safety is our top priority. In order to achieve that goal, we need everyone to understand their individual responsibility to create a safe environment. The ability to continue to allow fans to attend football games will be directly contingent on how well we have complied with the mitigation strategies we are implementing.

We staff two vetted countless mitigation concepts and, in this document, we share our plans. It will ultimately be up to each attendee to decide if they are comfortable attending games given these mitigation measures. We appreciate your high support and look forward to seeing you at Mediacom Cyclone Field at Jack Trice Stadium."

– Jamie Pollard

TAKE NOTES

RESPECT FOR OTHERS

- If you are sick or have symptoms related to COVID-19, do not come to campus.
- Please practice physical distancing when possible, perform thorough hand hygiene and wear a face covering at all times *(unless eating and/or drinking)*.
- To help create a welcoming environment for everyone, please limit your movement in and around the stadium.

FACE COVERINGS

- Required at ALL times for ALL individuals at the games. This includes suites, club sections, general seating and the Press Tower.
- Individuals who refuse to properly wear a face covering *(nose and mouth covered)* will be denied access and/or removed from the stadium.

PREMIUM SEATING

- There will be no food or alcohol service in the Jack Trice Club or the Sukup End Zone Club. Water and soda service will be available.
- If you have tickets for a Stadium Suite, the Jack Trice Club or the Sukup End Zone Club, you will receive additional correspondence *(beyond this document)* from the Cyclone Club regarding mitigation strategies for these premium areas.

SEATING CONFIGURATION

- A seating chart of Jack Trice Stadium is available *(the seats that will be assigned)* is available by clicking **here**. Use this link to better understand the number of fans sitting near you.

PRE-GAME

PARKING

- Parking lots will be open two hours prior to kickoff through two hours after the game.
- Wiz and buses will not be allowed to park in university parking lots.
- Show parking pass to attendant from inside your vehicle *(no attendant to hand over)* for access.
- Cyclone Club parking passes can be used in public lots as well for individuals seeking greater physical distancing.
- Lots G2, G3, G8 and G9 will not be open this year. Season ticket holders without a pass can park in lots G4, G5 or Wat Ward.

TAILGATING

- There will be no tailgating allowed on any university-owned property. That includes the parking lots and grass areas adjacent to the lots.
- Fans cannot set up items normally associated with tailgate such as lawn chairs, coolers, grills, tent canopies, tables, etc.
- Fans are encouraged to park, gather their game gear and walk directly to the stadium for entrance.
- There will be no tent parties on stadium grounds, including tent *(tents found at Jack Trice Stadium)*

GATE ENTRY

- Early arrival is strongly encouraged.
- Open lanes at each gate will be reduced by 50% and special markings added to encourage physical distancing.
  - Suite holder / student gates open two hours prior to kickoff
  - All other gates open 90 minutes prior to kickoff
- All tickets scanned with limited employee-to-fan contact.
- Clear bag policy in effect.
- Re-entry allowed at all gates *(pre-game / after halftime)* THIS ticket must be scanned.
- Jacobson Building open for pass through traffic only *(no available public restrooms)*.

WORKING STAFF

- Staff *(security, custodial, operations, etc.)* must wear face coverings during shifts.
- Employees must stay home if ill.
- Limited employee-to-fan contact *(no handshaking, hugs, pictures, etc.)*.

NOT IN 2020

- There will be hitting, sliding, no spit, walk, no bat flip, no product samples on Fourth Street, no premium items for handout, no pitched programs, no season or single-game rewards rentals, no sports pictures, no t-shirt throws, no in-stadium hankers and no cheerleaders/dj walking through the stands.
- No hand air concussion stands to help reduce congestion on concourses *(walk-and-wave service)*.

IN-GAME

SEATING

- All ticketing administered digitally in our box office (515-294-1836 with questions).
- Reduced seating capacity *(approximately 15,000; less than 25% of the stadium's 61,500 seat capacity)*. A seating chart of Jack Trice Stadium *(overview of the seats that will be assigned)* is available by clicking **here**.
- No hillside seating or general admission seating. All ticket holders, including students, must sit in assigned seats.
- Reduced concession capacity in student section *(approximately 1,000)* to create sufficient social distancing.
- If your section appears too crowded for your comfort, you can 1) request a seat change, 2) purchase only a fully bar-stackable donation; 3) defer your 2020 ticket purchase to 2021 and retain your existing location; or 3) request a refund of your season ticket purchase.

FACILITY CLEANLINESS

- Utilization of 250 electrostatic fog sprayers taken significant cleaning measures; we are taking extra actions this year
  - Increased sanitization frequency in high-touch areas
  - Signs will be prepared upon where possible
  - Hand sanitizing stations re-filled continuously
  - Facilities will be thoroughly cleaned between games, including the use of sanitizing misting machines in all interior areas

HAND SANITIZING STATIONS

- Hand sanitizing stations and disinfectant wipes will be placed throughout Jack Trice Stadium *(including all concessions, concession stands, restrooms, merchandise locations, etc.)*.

RESTROOMS

- Entrance / exit doors propped open. Touch-less products will also be used.
- Hand sanitizing stations in all restrooms *(every / exit point)*.

CONCESSIONS

- Concession operations will be limited to water and soda only *(no food service)*.
- Fans will be allowed bring their own snacks *(provided the snacks adhere to current state laws governing outside food)* into stadium. Coolers will not be allowed inside the stadium.
- Food/drink should be consumed only in your stadium seat.
- No pickups from gathering/dining while unmasked to eat/drink.
- Water bottle filling stations will be available in the concourses. Fans may bring their own water bottle *(up to 20 ounces)* as long as it is unopened or empty.

ELEVATORS

- Stakeholders and media accessing the Press Tower required to have face coverings to elevator.
- Elevators will run with limited capacity so individuals using the elevators should anticipate longer wait times than normal.
- Press Tower staircase available for those wanting to avoid the elevator.

SHUTTLES

- Self-park only will be in use to shuttle individuals to the stadium.
- Drivers will wear face coverings and wipe down curb after each use.

CY'S LOCKER ROOM

- Merchandise stands will be located outside the stadium only.
- Tent occupancy numbers managed and physical distance line painting.
- Less merchandise to create more room for shoppers.
- Face coverings, temperature checks required for store employees.
- Hand sanitizers and face coverings sold in all locations.

POST-GAME

DEPARTURE

- Fans should use their own judgment for departing facility *(east, if you wish, to avoid physical distancing)*.
- Take your time while leaving and respect fellow fans' decisions to physically distance *(less than 6 feet/one yard)*.

SAFETY IS A TEAM EFFORT

Every person has a unique perspective of the COVID-19 pandemic. Some are fearless, others are cautious.

Our measures will be too restrictive for some and too lenient for others. All we ask is that you respect others, follow our guidelines and support the Cyclones.

We have initiated these measures for the football season to mitigate risks for our fans, but it's still critically important for everyone to individually do their part to fight the pandemic and keep everyone attending the games safe:

- Practice physical distancing when possible
- Perform thorough hand hygiene
- Wear a face covering *(covering nose and mouth)* at all times
- Exhibit patience and understanding as we implement these mitigation strategies to keep you safe

Lastly, this information is subject to revision as circumstances change. We will continue to offer updates as needed.

Thanks for your cooperation, and Go Cyclones!

IOWA STATE