

# HELP TACKLE COVID-19!

"As we play the 2020 season, everyone's personal safety is our top priority. In order to achieve that goal, we need everyone to understand their individual responsibility to create a safe environment. Our ability to continue to allow fans to attend football games will be directly contingent on how well our fans comply with the mitigation strategies we are implementing.

Our staff has vetted countless mitigation concepts and, in this document, we share our plans. It will ultimately be up to each attendee to decide if they are comfortable attending games given these mitigation measures. We appreciate your loyal support and look forward to seeing you at MidAmerican Energy Field at Jack Trice Stadium."

~ Jamie Pollard



## SAFETY IS A TEAM EFFORT

Every person has a unique perspective of the COVID-19 pandemic. Some are fearless, others are cautious.

**Our measures will be too restrictive for some and too lenient for others. All we ask is that you respect others, follow our guidelines and support the Cyclones.**

We have initiated these measures for the football season to mitigate risks for our fans, but it's still critically important for everyone to individually do their part to fight the pandemic and keep everyone attending the games safe:

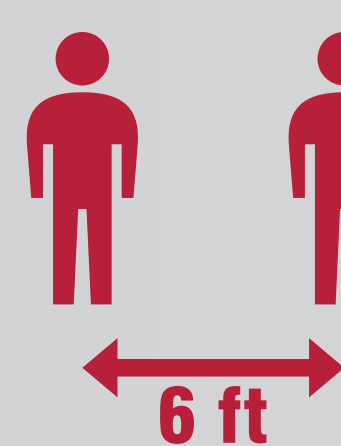
- Practice physical distancing when possible
- Perform thorough hand hygiene
- Wear a face covering (*covering nose and mouth*) at all times
- Exhibit patience and understanding as we implement these mitigation strategies to keep you safe

Lastly, this information is subject to revision as circumstances change. We will continue to offer updates as needed.

**Thanks for your cooperation, and Go Cyclones!**



## TAKE NOTES



### RESPECT FOR OTHERS

- If you are sick or have symptoms related to COVID-19, do not come to campus.
- Please practice physical distancing when possible, perform thorough hand hygiene and wear a face covering at all times (*unless eating and/or drinking*).
- To help create a safe environment for everyone, please limit your movement in and around the stadium.



### FACE COVERINGS

- Required at **ALL** times for **ALL** individuals at the games. This includes suites, club sections, general seating and the press tower.
- Individuals who refuse to properly wear a face covering (must cover nose and mouth) will be denied access and/or removed from the stadium.



### PREMIUM SEATING

- There will be no food or alcohol service in the Jack Trice Club or the Sukup End Zone Club. Water and soda service will be available.
- If you have tickets for a Stadium Suite, the Jack Trice Club or the Sukup End Zone Club, you will receive additional correspondence (*beyond this document*) from the Cyclone Club regarding mitigation strategies for those premium areas.



### SEATING CONFIGURATION

- A seating chart of Jack Trice Stadium (*marked with the seats that will be occupied*) is available by clicking [here](#). Use this link to better understand the number of fans sitting near you.

## PRE-GAME



### PARKING

- Parking lots will be open two hours prior to kickoff through two hours after the game.
- RVs and buses will not be allowed to park in university-owned lots.
- Show parking pass to attendant from inside your vehicle (*no attendant-to-fan contact*) for access.
- Cyclone Club parking passes can be used in public lots as well for individuals seeking greater physical distancing.
- Lots G2, G3, G8 and G9 will not be open this year. Season ticket holders without a pass can park in lots G4, G5 or Vet Med 93.



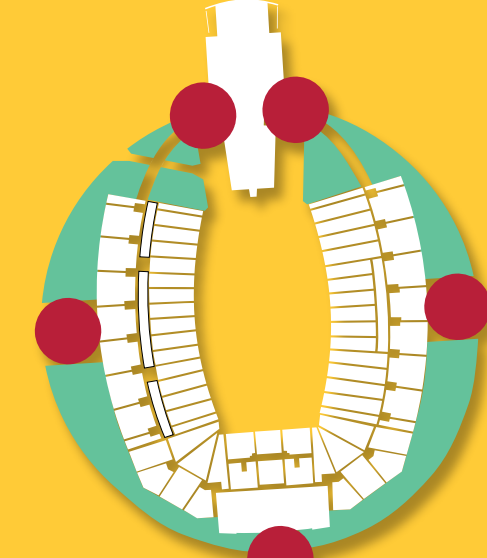
### TAILGATING

- There will be no tailgating allowed on any university-owned property. That includes the parking lots and grass areas adjacent to the lots.
- Fans cannot set up items normally associated with a tailgate such as lawn chairs, coolers, grills, tent canopies, tables, etc.
- Fans are encouraged to park, gather their game gear and walk directly to the stadium for entrance.
- There will be no tent parties on stadium grounds, including tent row (*north of Jack Trice Stadium*).



### WORKING STAFF

- Staff (security, custodial, operations, etc.) must wear face coverings during shifts.
- Employees must stay home if ill.
- Limited employee-to-fan contact (*no handshaking, hugs, pictures, etc.*).



### GATE ENTRY

- Early arrival is strongly encouraged.
- Open lanes at each gate will be reduced by 50% and ground markings added to encourage physical distancing.
  - Suiteholder / student gates open two hours prior to kickoff
  - All other gates open 90 minutes prior to kickoff
- All tickets scanned with limited employee-to-fan contact.
- Clear bag policy in effect.
- Re-entry allowed at all gates (*pre-game / after halftime*) but ticket must be exit-scanned.
- Jacobson Building open for pass-through traffic only (*no available public restrooms*).



### NOT IN 2020

- There will be no hillside seating, no spirit walk, no kids' zone, no product samples on Fourth Street, no premium items for handout, no printed programs, no season or single-game seatback rentals, no sports posters, no t-shirt throws, no in-stadium hawkers and no cheerleaders/Cy walking through the stands.
- No food at concession stands to help reduce congestion on concourses (*soda and water service only*).

## IN-GAME



### SEATING

- All ticketing administered digitally (*call the Ticket Office at 515-294-1816 with questions*).
- Reduced seating capacity (*approximately 15,000, less than 25% of the stadium's 61,500-seat capacity*). A seating chart of Jack Trice Stadium (*marked with the seats that will be occupied for 2020*) is available by clicking [here](#).
- No hillside seating or general admission seating. All ticket holders, including students, must sit in assigned seats.
- Reduced seating capacity in student section (*approximately 1,000*) to create sufficient social distancing
- If your section appears too crowded for your comfort, you can 1) convert your season ticket purchase into a fully tax-deductible donation; 2) defer your 2020 ticket purchase to 2021 and retain your seating location; or 3) request a refund of your season ticket purchase.



### CONCESSIONS

- Concession operations will be limited to water and soda only (*no food service*).
- Fans will be allowed to bring their own snacks (*provided the items adhere to current clear bag policy*) into the stadium. Coolers will not be allowed inside the stadium.
- Food/drink should be consumed only in your stadium seat.
- Refrain from yelling/cheering while unmasked to eat/drink.
- Water bottle filling stations will be available in the concourse. Fans may bring their own water bottle (*up to 20 ounces*) as long as it is unopened or empty.



### FACILITY CLEANLINESS

- Although ISU Athletics has always taken significant cleaning measures, we are taking extra actions this year:
  - Increased sanitization frequency in high-touch areas
  - Doors will be propped open where possible
  - Hand washing stations re-filled continuously
  - Facilities will be thoroughly cleaned between games, including the use of sanitizing misting machines in all interior areas



### HAND SANITIZING STATIONS

- Hand sanitizers, washing stations or disinfectant wipes will be placed throughout Jack Trice Stadium (*including all entrances, concessions stands, restrooms, merchandise locations, etc.*).



### RESTROOMS

- Entrance / exit doors propped open.
- Restroom attendants will wipe down high-touch point areas frequently.
- Hand sanitizing stations in all restrooms (*entry / exit points*).



### ELEVATORS

- Suiteholders and media accessing the Press Tower required to have face covering in elevator.
- Elevators will run with limited capacity so individuals using the elevators should anticipate longer wait times than normal.
- Press Tower staircase available for those wanting to avoid the elevator.



### SHUTTLES

- Golf carts will be in use to shuttle inside/outside the stadium.
- Drivers will wear face coverings and wipe down cart after each use.



### CY'S LOCKER ROOM

- Merchandise stands will be located outside the stadium only.
- Tent occupancy numbers managed and physical distance line queuing.
- Less merchandise to create more room for shoppers.
- Face coverings / temperature checks required for store employees.
- Hand sanitizers and face coverings sold in all locations.

## POST-GAME



### DEPARTURE

- Fans should use their own judgment for departing the facility (*wait, if you wish, to improve physical distancing*).
- Take your time while leaving and respect fellow fans' desires to physically distance (*six feet between parties*).