

HELP SLAM COVID-19!

"With your continue efforts for seasons of COVID-19 challenges especially in

safety as a top priority, we to develop our mitigation the upcoming winter sports at Iowa State. The impact continues to create for gatherings, indoor venues.

It is our intent to reduced crowds at this winter as long as efforts are adhered to successful.

host significantly basketball games our mitigation and they are

We know how impactful ISU for the community during the winter months and our staff is working diligently to prepare Hilton Coliseum so that we can entertain crowds, although significantly smaller than normal, safely this season.

It will ultimately be up to each attendee to decide if they are comfortable attending games given the mitigation measures outlined here. We appreciate your support. Go Cyclones!"

~ Jamie Pollard



SAFETY IS A TEAM EFFORT

Every person has a unique perspective of the COVID-19 pandemic. Some are fearless, others are cautious.

Our measures will be too restrictive for some and too lenient for others. All we ask is that you respect others, follow our guidelines and support the Cyclones.

We have initiated these measures for the basketball seasons to mitigate risks for our fans, but it's still critically important for everyone to individually do their part to fight the pandemic and keep everyone attending the games safe:

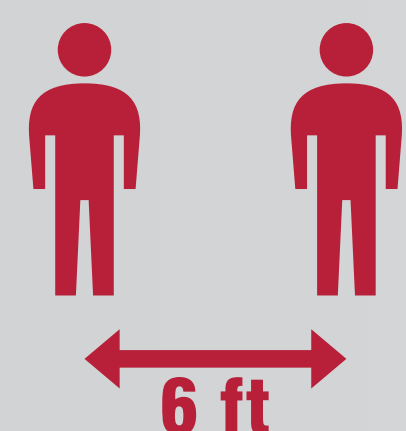
- ▶ Practice physical distancing when possible.
- ▶ Perform thorough hand hygiene.
- ▶ Wear a face covering (*must cover nose and mouth*) at all times.
- ▶ Exhibit patience and understanding as we implement these mitigation strategies to keep you safe.

Lastly, this information is subject to revision as circumstances change. We will continue to offer updates as needed.

Thanks for your cooperation, and Go Cyclones!



TAKE NOTES



RESPECT FOR OTHERS

- ▶ If you are sick or have symptoms related to COVID-19, do not come to campus.
- ▶ Practice physical distancing, perform thorough hand hygiene and wear a face covering at all times (*unless eating and/or drinking*).
- ▶ Limit movement in and around Hilton Coliseum to reduce congestion.



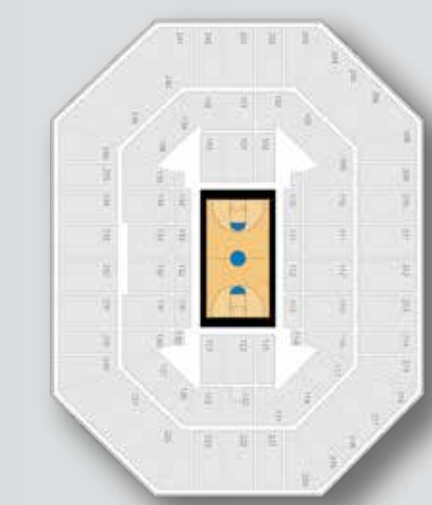
FACE COVERINGS

- ▶ Required at **ALL** times for **ALL** individuals attending games.
- ▶ Individuals who refuse to properly wear a face covering (*must cover nose and mouth*) will be denied access or removed from the facility.



JOHNNY'S, STAGEDOOR & COURTSIDE SEATING

- ▶ Johnny's will not be open this season.
- ▶ Stagedoor (*at Scheman Building*) will not be open this season.
- ▶ There will be no public access to the basketball floor and/or courtside seating.



SEATING CONFIGURATION

- ▶ A seating chart of Hilton Coliseum (*marked with the seats that will be occupied*) is available by clicking [here](#).

PRE-GAME



PARKING

- ▶ Parking lots will be open 75 minutes prior to tipoff.
- ▶ Show parking pass to attendant from inside your vehicle at lot entrance. There will be no attendant-to-fan contact (*scanning, tearing, etc.*).



WORKING STAFF

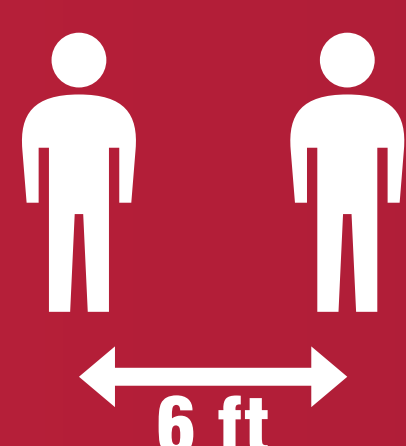
- ▶ Staff (security, custodial, operations, etc.) must wear face coverings during shifts and temperature checks prior to shift will be required.
- ▶ Limited employee-to-fan contact (*no handshaking, hugs, pictures, etc.*).



COLISEUM ENTRY

- ▶ Early arrival strongly encouraged.
- ▶ Coliseum gates will be open 60 minutes prior to tipoff.
- ▶ All tickets scanned with limited employee-to-fan contact.
- ▶ Clear bag policy in effect and staff will check bags upon entry.

IN-GAME



SEATING

- ▶ All ticketing administered digitally (*call the Athletics Ticket Office at 515-294-1816 with questions*).
- ▶ All seats are pre-assigned and fans are required to sit in their assigned locations to aid contact tracing requirements as needed.
- ▶ Reduced seating capacity (*approximately 10% of Hilton's capacity of 14,384*).
- ▶ A seating chart of Hilton Coliseum (*marked with the seats that will be occupied for 2020-21*) is available by clicking [here](#).



FACILITY CLEANLINESS

- ▶ Increased sanitization frequency in high-touch areas.
- ▶ Hand sanitizers, washing stations or disinfectant wipes are located throughout Hilton (*entrances, restrooms, etc.*).



CONCESSIONS

- ▶ Concession operations will sell bottled beverages only.
- ▶ Fans may bring in snacks provided they adhere to clear bag policy.
- ▶ Food/drink should be consumed only in your seat.
- ▶ Refrain from yelling/cheering while unmasked to eat/drink.
- ▶ Self-serve vending machines (*soda pop and water*) are available on concourse.



NOT THIS SEASON

- ▶ No post-game autograph sessions, no premium items for handout, no printed programs, no team posters, no t-shirt throws and no cheerleaders/Cy walking through the stands and no merchandise store or concessions.

POST-GAME



DEPARTURE

- ▶ Fans should use their own judgment in departing facility (*wait, if you wish, to improve physical distancing*).
- ▶ Take your time while leaving and respect fellow fans' desires to physically distance (*six feet between parties*).