



2024 ILLINOIS STATE VOLLEYBALL

# FAN GUIDE



# 2024 HOME SCHEDULE

## AUGUST

30 CENTRAL MICHIGAN 6:30 PM  
 31 BELLARMINE 6:30 PM  
 31 LINDENWOOD 11 AM

## SEPTEMBER

27 MURRAY STATE 6 PM  
RED OUT  
 28 BELMONT 7:30 PM

## OCTOBER

11 INDIANA STATE 6 PM  
 12 EVANSVILLE 6 PM  
 18 UNI 6 PM  
 19 DRAKE 5 PM

## NOVEMBER

8 SOUTHERN ILLINOIS 6 PM  
 9 MISSOURI STATE 5 PM  
 20 BRADLEY 6 PM

# ARENA POLICIES

## ADA POLICIES

Illinois State University is committed to its role in the provision of equal opportunity and access in employment and education for persons with disabilities. The university provides reasonable accommodations to otherwise qualified faculty and staff who are disabled or become disabled and need assistance performing the essential functions of their positions.

All requests for season tickets in the accessible seating areas will be filled first (based on availability). If no seats remain after filling season orders, then no single-game accessible seating will be sold. Please call the Illinois State Athletics Tickets Office at (309) 438-8000 with any accessibility need in advance of your event to enable us to better serve you.

### CEFCU Arena

- Accessible seating is provided on the concourse level, which is located between the lower and upper levels.
- The North entrance is accessible and equipped with automated doors for your convenience.

## ANIMALS

Animals are not permitted in University owned or leased buildings except for the following exceptions:

- Animals associated with entertainment productions or promotional events are permitted in University owned or leased buildings only if the animals are under the direct control of their trainer or an individual connected with the event.
- Animals are permitted in University owned or leased buildings when they are engaged in safety or security work that has been authorized by University officials.
- Service animals are permitted in University owned or leased facilities in accordance with the State of Illinois legislation. Illinois State University uses the definition outlined by the Americans with Disabilities Act which states that service animals include any dog that is individually trained to do work or perform tasks for people with disabilities. The work or task a dog has been trained to provide must be directly related to the person's disability. Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties. Animals whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.

## CLEAR BAG POLICY

To provide a safer environment for the public and significantly expedite guest entry into the stadium, Illinois State will utilize a clear bag policy for all events at CEFCU Arena (volleyball, men's and women's basketball, gymnastics) that limits the size and type of bags that may be brought into the venue.

Each guest may carry in one clear bag (no larger than 12"x12"x6") or Ziploc gallon bag, and one clutch purse (no larger than 4.5"x6.5"). **The medical bag and diaper bag check will be at the East entrance.** For more information on the clear bag policy, please visit [www.goredbirds.com/clearbagpolicy](http://www.goredbirds.com/clearbagpolicy).

## BAGS & BAG SEARCH

All clear bags will be inspected prior to your entry of CEFCU Arena. All items prohibited in CEFCU Arena will be confiscated at this time and not stored for pick up. Please have all clear bags ready for inspection upon your arrival to the gate to ensure timeliness. See Prohibited Items for all items not allowed in CEFCU Arena.

Diaper bags (with child) and medical bags will be permitted after inspection by security personnel at the East entrance to CEFCU Arena.

## PROHIBITED ITEMS

- Alcohol
- All Non-Clear Bags (all bags subject to search)
- All Non-Clear Bottles
- Coolers
- Food and Beverage
- Noisemakers and irritants of any type (laser pointers, bells, horns, whistles, etc.)
- Pets (with an exception of service animals)
- Strollers and infant car seats
- Video cameras/professional cameras
- Weapons of any kind
- Folding chairs or any type of portable seating
- Any other item that may impair the view/enjoyment of others
- Umbrellas

All items carried into the stadium are subject to search upon arrival by our event staff. Any items not allowed into the arena will be confiscated and will not be stored for pick up. Personal radios, cameras, and service animals are allowed inside Redbird Arena. Please be courteous when using a personal radio.

## ALCOHOL

No alcoholic beverages will be permitted to be brought in the stadium. All beverages will be sold, served, and consumed within Adelaide Street Field. No alcoholic beverages will be sold or served to individuals under the age of 21.

Any fan who appears intoxicated will not be granted access to Adelaide Street Field. In addition, any fan who appears intoxicated or is in possession of alcohol not purchased from Illinois State University concessions will be escorted out of the stadium. Any outside alcohol discovered within the stadium will be confiscated. Illinois State Athletics reserves the right to search any fan for alcoholic beverages.

## SMOKING/TOBACCO USE

The use of tobacco on property controlled by Illinois State University is restricted by the laws of the State of Illinois and the policies of the University. Smoking is prohibited on all campus property, including buildings, grounds, and parking lots. There will be no designated smoking areas at any Illinois State Athletic event. Smokeless cigarettes and E-Cigs are also prohibited.

## PHOTOGRAPHY & VIDEOGRAPHY

No flash photography or video camera use by fans is permitted at any ISU athletic events. Only credentialed media members are allowed to use cameras from the stands.

## RE-ENTRY POLICY

Patrons are not allowed to leave the arena and re-enter with a previously scanned ticket.

## CODE OF CONDUCT

Proper behavior is expected of all fans in attendance at Illinois State University athletic contests. Inconsiderate or illegal behavior will not be tolerated and will be dealt with in a lawful manner and may result in ejection from the stadium and/or revocation of ticket privileges. Please be courteous and respectful to fellow Redbird fans with your actions and maintain good sportsmanship to the visiting team and game officials. Fans are expected to act in a manner consistent with the Code of Sportsmanship. Individuals who fail to do so, will be dismissed from athletic events. The MVC Code of Sportsmanship is designed to promote sportsmanship throughout the league and ensure healthy environments for competition.

# GAMEDAY INFORMATION

## FACILITY

All Illinois State University volleyball home matches are played at CEFCU Arena.

## DIRECTIONS

CEFCU Arena is at the corner of College Ave., and Main St., two miles south of exit 165.

- From I-55, take exit 165, U.S. 51-South Main St., south to College Ave.
- From I-39, exit at I-55 east, and the first exit is 165.
- From I-74, follow I-55 North to exit 165. From the airport, turn left on Empire (Rt. 9) for approximately two miles, right on Veteran's Parkway for approximately four miles, left on College Ave., for approximately six miles.

## TICKETS

All Illinois State University athletic events will operate on a mobile ticketing system.

Illinois State Athletics Ticket Office is open from 9:00am-5:00pm Monday-Friday. Our offices are located at the north entrance of CEFCU Arena.

The best way to order tickets is online at [GoRedbirds.com](http://GoRedbirds.com) or by calling the Athletics Ticket Office at 309-438-8000. If you access the Tickets page on [GoRedbirds.com](http://GoRedbirds.com) you can "Select Your Seat" to determine the best seat available and even print the ticket at home to bring with you to the game.

## WILL CALL

All will call tickets for volleyball games are located at the North ticket office at the North Entrance of CEFCU Arena.

## GATES

The North, East, and West Gates will open 1 hour prior to the start time. All items in hand will be subject to search by our event staff. Please arrive with enough time to have your bags checked. The medical bag and diaper bag check is located at the East Entrance.

## MEDICAL BAG LOCATIONS

Medical bag and diaper bag check are located at the East Entrance.

## SEATING CHART

Visiting Team: Sections 119-120

Students: Sections 123-125

Band: Section 122

## CONCESSIONS

Multiple concession stands selling both food and beverage can be located throughout the upper concourse of CEFCU Arena.

## RESTROOMS

On-site restrooms can be located all around the upper concourse of CEFCU Arena.

## BABY CHANGING STATIONS

There are baby changing stations located in the restrooms in the concourse level.

A breast feeding privacy area is available in the First Aid Office in 224 behind section 107 on the main concourse.

## FIRST AID

EMTs will be on-site for all home volleyball games; First Aid can be found in Room 224, behind section 107 on the concourse. If you or someone around you needs medical assistance, alert the nearest usher or event staff member.

## LOST & FOUND

All lost and found items can be found in the First Aid office located in room 224. After game day, all items of value will be relocated to 150 CEFCU Arena. Call 309-438-2000 to retrieve any items.

## ATM

An ATM is available for the convenience of all guests located at the East entrance.

## IMPORTANT PHONE NUMBERS

Athletics Ticket Office: 309-438-8000

Athletics Administration: 309-438-2000

Weisbecker Scholarship Fund: 309-438-3803

Illinois State University Police: 309-438-8631

## PROMOTIONS

For the latest information on promotions, please see the volleyball schedule on [GoRedbirds.com](http://GoRedbirds.com).

## PARKING

Free public game parking is available in lot G82 during Illinois State University volleyball games.

