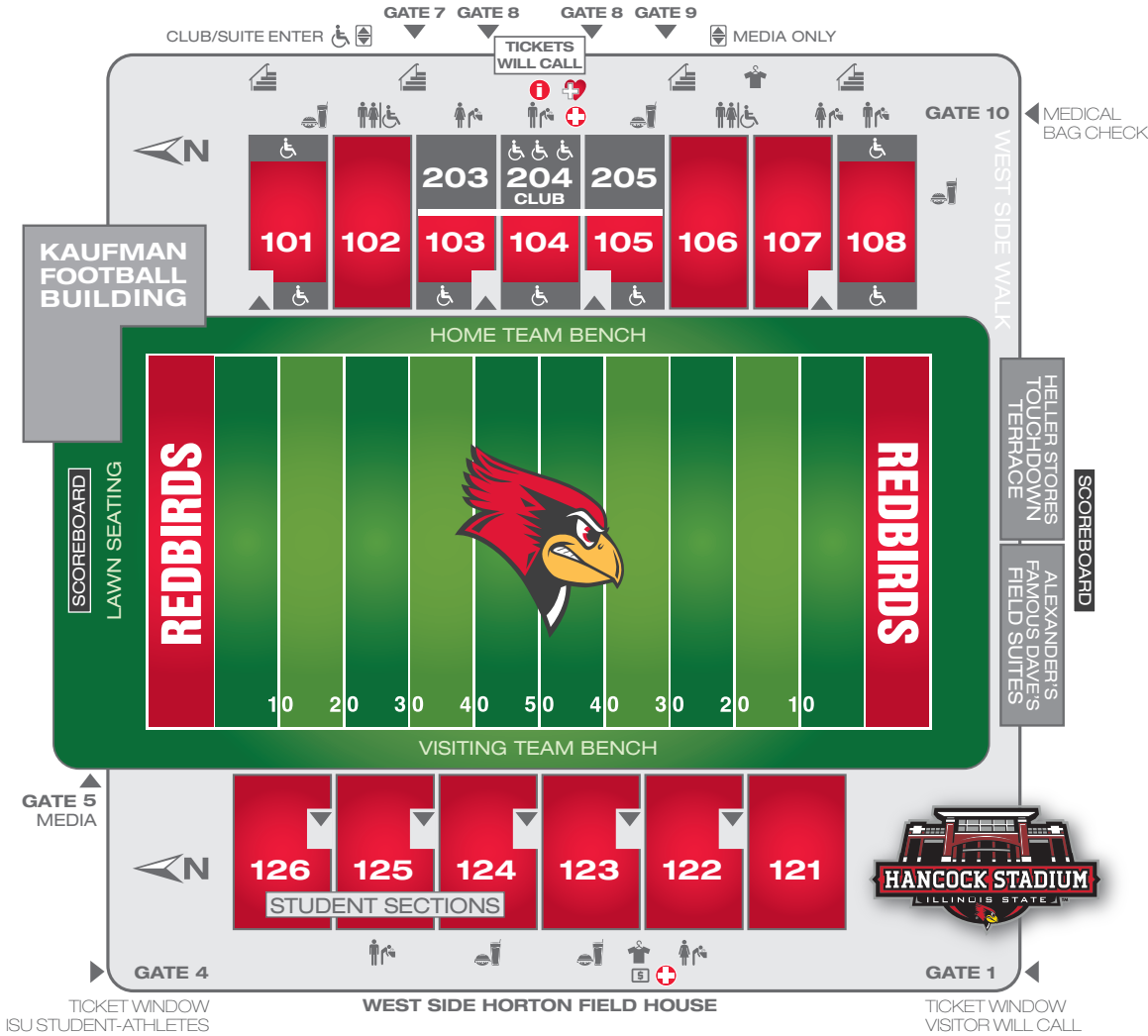


HANCOCK STADIUM MAP

Home of Illinois State Redbird Football



LEGEND

- Information/guest services
- All gender/family restroom
- Women's restroom/fountain
- Men's restroom/fountain
- Special needs
- First Aid Advocate BroMenn Medical Center
- AED Location
- Concessions
- Elevator
- Stairs
- ATM
- Redbird gear

EAST SIDE

- TICKET OFFICE**
 - Public Ticket Sales
 - Public/Media/Guests Will Call
- GATE 7**
 - Club/Suite Entrance
- GATE 8**
 - Main Entrance
- GATE 8A**
 - ISU Player Guest-FB/Cheer
- GATE 9**
 - Recruits/HS FB Coaches

WEST SIDE

- GATE 1**
 - Public Ticket Sales
 - Student Ticket Sales
 - Visiting Team Will Call
- GATE 4**
 - Public Ticket Sales
 - Student Ticket Sales
 - High School Teams
 - ISU Student-Athletes

www.goredbirds.com/clearbagpolicy

2019 HOME SCHEDULE

AUGUST

17 RED/WHITE SCRIMMAGE 4PM
FREE ADMISSION

SEPTEMBER

7 MOREHEAD STATE 6:30PM
AGRICULTURE DAY/SPACK 'STACHE BASH

21 NORTHERN ARIZONA 6:30PM
COMM UNIVERSITY/HALFTIME FIREWORKS

OCTOBER

5 NORTH DAKOTA STATE 12PM
FAMILY WEEKEND

26 INDIANA STATE 2PM
HOMECOMING

NOVEMBER

2 UNI 12PM
REGGIE'S KIDS CLUB DAY

16 MISSOURI STATE 12PM
SENIOR DAY

COUNTDOWN TO KICKOFF

7:00 AM - Parking lots open*

4 hours before - Ticket Office open

2 hours before - Reggie's Fun Zone Open
(Located inside Horton Fieldhouse except for the home opener where it is in the tent zone.)

1.5 hours before - Club/Suite ticket holder gate opens (Gate 5)

1 hour before - All gates open

*If night game, parking lots will open at noon



ILLINOIS STATE ATHLETICS
FAN GUIDE
2019



STADIUM INFORMATION

IMPORTANT PHONE NUMBERS

Athletics Ticket Office: 309-438-8000
Athletics Administration: 309-438-2000
Weisbecker Scholarship Fund: 309-438-3803
Illinois State University Police: 309-438-8631
Hancock Stadium Event Rentals: 309-438-0080

ATM

Hancock Stadium has one ATM on the west concourse by the first aid office.

BAG CHECK

All clear bags will be inspected prior to your entry of Hancock Stadium. All items prohibited in Hancock Stadium will be confiscated at this time and not stored for pick up. Please have all clear bags ready for inspection upon your arrival to the gate to ensure timeliness. See Prohibited Items for all items not allowed in Hancock Stadium.

CLEAR BAG POLICY

Continuing in 2019, Hancock Stadium will be adhering to a clear bag policy. Each guest may carry in one clear bag (no larger than 12"x12"x6") or Ziploc gallon bag, and one clutch purse (no larger than 4.5"x 6.5"). The medical bag check will be at gate 10. For more information on the clear bag policy, please visit www.goredbirds.com/clearbagpolicy.

CODE OF CONDUCT

Proper behavior is expected of all fans in attendance at Illinois State Football games in the stadium and surrounding areas. Inconsiderate or illegal behavior will not be tolerated and will be dealt with in a lawful manner and may result in ejection from the stadium and/or revocation of ticket privileges. Please be courteous and respectful to fellow Redbird fans with your actions and maintain good sportsmanship to the visiting team and game officials.

CONCESSIONS/GAME PROGRAMS/APPAREL

Sodexo Concession stands can be found along the east and west side concourses of Hancock Stadium. Avanti's and Papa Johns are located on the east side concourse and J & J's will be set up on the west side. Game programs are sold for \$3 at each entrance and in the stands during the first half. The Alamo II will be selling Redbird apparel on the east side.

LOST & FOUND

All lost and found items can be found in the First Aid offices located on the east and west sides of Hancock Stadium. After game day, all items of value will be relocated to 223 Redbird Arena. Call 309-438-2000 to retrieve any items.

LOST FANS

Lost fans and people looking for lost fans should contact any University police officer, usher or event staff member located throughout Hancock Stadium.

MEDICAL SERVICES

EMTs will be on-site for all home football games; the First Aid office is located on the east and west concourses. If you or someone around you needs medical assistance, alert the nearest usher or event staff member.

RESTROOMS

Men's and women's restrooms can be found on the east and west concourses of Hancock Stadium. Portable restrooms can be found in the majority of tailgate lots surrounding Hancock Stadium.

SMOKE-FREE FACILITY

As of July 15, 2015 Illinois State University is smoke and tobacco free. Smoking is prohibited on all campus property, including buildings, grounds, and parking lots. This includes Hancock Stadium, Horton Fieldhouse, and all surrounding tailgate lots. There will be no designated smoking areas at any Illinois State Athletic event. Smokeless cigarettes and E-Cigs are also prohibited.

TICKET AND GATE INFORMATION

TICKET OFFICE LOCATIONS AND HOURS

The Illinois State Athletics Ticket Office is open from 9:00am-5:00pm Monday-Friday. Our offices are located at the north entrance of Redbird Arena. To contact us by phone, please call 309-438-8000 (phone lines are open until 1 hour prior to game). The Redbird Arena Ticket Office will be closed on game days. Hancock Stadium game day ticket office locations are at Gate 1 and Gate 4 on the west side, and in the main ticket office on the east side at gate 8. All offices will open 4 hours prior to kick off. All ticket holders must abide by Illinois State University policies; ISU reserves the right to ask any ticket holder to exit the stadium if asked to do so by event personnel. Illinois State Athletics is not responsible for lost or stolen tickets.

DISABILITY SEATING

Individuals with disabilities are encouraged to attend Illinois State University events. Those needing handicap seating will need to purchase a ticket designated for the reserved areas on the east side of Hancock stadium. Each individual needing handicap seating can take up to 2 guests into this area. Individuals may exchange previously purchased Reserved/General Admission tickets on game day for accessible or easy access seats at the ticket office customer service window located on the east concourse.

GATE INFORMATION

All gates will open 1 hour prior to kick off. All items in hand will be subject to search by our event staff. Please arrive with enough time to have your bags checked. The Medical Bag Check is located at Gate 10.

PROHIBITED ITEMS

Include alcohol, banners or signs, non-clear bags, backpacks, fireworks, coolers, noisemakers/horns, strollers, outside food or drink, pets, video cameras, tripods, umbrellas, weapons of any kind. All items carried into the stadium are subject to search upon arrival by our event staff. Any items not allowed into the stadium will be confiscated and will not be stored for pick up. Personal radios, cameras, and service animals are allowed inside Hancock Stadium. Please be courteous when using a personal radio.

NO RE-ENTRY

Fans will not be permitted to exit and re-enter Hancock Stadium.

WILL CALL

Public and Press Will Call is located in the ticket office on the east side of the stadium near gate 8. Illinois State Player and Cheer Guests can pick up their ticket at gate 8A. Recruit and High School Coaches Will Call is located at Gate 9. Visiting Team Will Call will be located at Gate 1, which is located on the south west side of Hancock Stadium. Student-Athlete Will Call is located at Gate 4, which is located on the North West side.

PARKING & TAILGATING

AMPLIFIED SOUND

All tailgating activity is subject to compliance with The University Amplification Policy. The use of any amplification device is prohibited without prior approval of Illinois State Athletics department. Speakers that stand alone or are connected to an amplifier are not allowed in University tailgate lots. Music should not exceed your tailgate area.

TAILGATING THE NIGHT BEFORE

Tailgating the night prior to a game is prohibited in all University parking lots.

TAILGATING LOTS

Fans wishing to tailgate can do so in the following University lots: G-53, F-43, S-103, G-82, G-81, G/U91 for a charge of \$10. Donor lots are F-62, U/F-83, G-73, G-83, G-64, and F-64. Lots will be closed when all spots are full.

PARKING & TAILGATING CONTINUED

TAILGATING POLICIES

All tailgate areas may close at the discretion of University officials.

- Under no circumstances shall persons under 21 years of age be served, sold, or have possession of alcoholic beverages in the tailgate areas. Violation of these statutes may result in arrest.
- All tailgating equipment and fans must stay out of the center of the red lines in all tailgate lots.
- No open containers are allowed outside of the designated tailgate lots, violations are subject to fine by the Town of Normal.
- All tailgaters must conduct themselves in ways to insure the safety and enjoyment of others. Abusive and disruptive behavior will not be tolerated.
- All Illinois State University students are subject to conduct policy as outlined in the Illinois State University Handbook. Failure to comply with this policy, or University officials, may result in eviction, arrest, prosecution, and/or disciplinary action through The Community Rights and Responsibilities Office and/or the criminal justice system.
- No tents, canopies or tarps are allowed in University tailgate lots as they take additional parking space. All arrangements and reservations for tent space shall be made through the Illinois State Athletics Sales Office. The tent zone request form is available at GoRedbirds.com under the fan tab.
- All forms of solicitation, or the distribution of giveaway items, are prohibited without prior approval of Learfield IMG College (Redbird Sports Properties).

TAILGATING ITEMS PROHIBITED

Glass Bottles, Kegs, Party Balls, Bonges, Funnels, or any device used to increase consumption of alcoholic beverages. The use of drinking games, such as beer pong, flip cup or quarters are prohibited.

TAILGATING TIMES

All tailgate lots will open at 7:00AM on game day unless kickoff is at 6:00PM or later. For all games with a kickoff time of 6:00PM or later tailgate lots will open at 12:00PM. Tailgating will begin 3 hours prior to kick off. Any unattended vehicles parked from midnight to 7:00AM or in line leading to a parking lot are subject to ticketing or will be towed. All tailgating must end 1.5 hours post game.

ALCOHOL

Any fan who appears intoxicated will not be granted access to Hancock Stadium. Any fan who appears intoxicated or is in possession of alcohol inside Hancock Stadium will be escorted out of the stadium without refund. Any alcohol discovered inside the stadium will be confiscated, Illinois State Athletics reserves the right to search any fan for alcoholic beverages.

PARKING FEES

\$10 per car in all public lots
\$25 per RV in lot G-82; no overnight parking. Overflow RVs will be directed to park in S-103 if they arrive less than 3 hours until game time. Parking passes may be purchased in advance by contacting the Redbird Ticket Office at 309-438-8000 or online at GoRedbirds.com/tickets.

HANDICAP PARKING

All University lots will have the designated handicap spots available to those with a parking pass. Spots will also be available in south end of G-73.

FOOTBALL PARKING MAP

