A to Z Fan Guide

2017 Johnnie-Tommie Game Sept. 23 at Target Field

Saint John's and St. Thomas are set to play the first football game at Target Field this Saturday, Sept. 23. The following guide is provided to assist the fans by explaining Target Field's services and policies so everyone has a safe and wonderful time in this family-friendly setting.

The policies and information listed here include those topics related to tickets, emergency response, re-entry, food, items that can be brought into the stadium, clothing, behavior etc. All fans should be acquainted with this important information, which has been adapted from the Minnesota Twins' "A-Z Fan Guide" for this game.

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Admission

Gates for this game open at 11 a.m. Fans are encouraged to arrive early to the stadium. This will avoid delays with entering Target Field.

Aisle Policy

As a courtesy to others, we request that guests refrain from sitting in the aisles or walking in the aisles during the play of the game.

ATMs

There are several U.S. Bank ATM's located throughout Target Field. On the Main Concourse, they are in the Elevator 14 lobby (near Gate 3), Elevator 3 & 4 lobby (near section 124), and Elevator 6 & 7 lobby (near section 112). On the Club Concourse, they are near Event Suite G, Delta SKY360° Club section Q, and U.S. Bank Home Run Porch Terrace section 231. On the Terrace Concourse, they are near section 203 and section 226.

Automobile Assistance

AAA Minneapolis offers complimentary emergency vehicle service for guests attending events at Target Field. If you are in need of assistance, please call AAA Minneapolis at 952-927-2727.

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Baby Changing Stations

Baby changing tables are available in all restrooms and family restrooms. Family restrooms are located on the Main Concourse at sections 111, 123, 132, 134, as well as across from the camera platform above centerfield; in the SuperAmerica Grandstand section 238; on the Suite Concourse near Suite 14 and Skyline Suite 2; and on the Terrace Concourse at sections 208, 214, and 220. If a more private environment is desired, please visit the nearest Guest Service Center.

Bags/Backpacks

Bags and containers are subject to inspection by gate security prior to entering Target Field. If possible, fans should avoid bringing any bags or backpacks to the game. This will delay access to the stadium because of the time needed to inspect the bags. If a bag must be brought, only soft-sided containers and

bags 16" by 16" by 8" or smaller are permitted in Target Field and fans should arrive early to complete inspection. For more detailed information on what can be brought into Target Field, see Entry Guidelines.

Banners and Signs

The Minnesota Twins welcome the support from our guests as demonstrated by homemade signs and banners. To ensure that these articles do not distract others, the Twins ask guests to adhere to the following guidelines: banners and signs may not contain advertising or carry disparaging or obscene messages; they may not cover any scoreboards, railings, existing advertising or LED boards; banners and signs may not be placed in the direct sightline of the players and/or infringe on the sightlines of other guests during play. The Minnesota Twins reserve the right to permit or remove any sign or banner from Target Field at any time. No flags on sticks or poles are permitted.

Beverages

Sealed, plastic bottled water 32 oz. or less, and soft sided single juice or milk containers for children are the only outside beverages permitted into Target Field. Flavored water, performance beverages (Gatorade, PowerAde, etc.) are NOT permitted into Target Field. Guests may bring liquids required for legitimate medical purposes into Target Field.

Bicycle Parking

The Minnesota Twins encourage guests to ride their bicycle to Target Field. Bicycle stands are available on the promenade and at various locations around the ballpark. Visit "Getting to Target Field" for more information.

Broadcasting

The football game will be broadcast live on The Bear WBHR-660 AM out of St. Cloud, KOWZ-1170 AM out of Owatonna and WDGY-740 AM out of the Twin Cities. The pre-game show starts with Johnnies Magazine at 11 a.m., followed by live football coverage from Target Field at 11:30 a.m. for the 1:10 p.m. kickoff. Fans can also access the audio stream online via SJU's Stretch Internet portal on www.gojohnnies.com.

Bus Transportation

Saint Benedict, Saint John's and St. Thomas students with current student identification and a ticket will be able to bus from St. Thomas to Target Field and return after the game. Sober CSB/SJU and UST students may present their student id to get on the bus. The first bus leaves at 10:45 a.m. and the last bus departs St. Thomas at 12:30 p.m. to get to Target Field. Buses will depart Target Field after the game. Bus drop off and pick up at Target Field is on 7th Street by Gate 14.

The Blue and Green lines, as well as many Metro Transit routes, service to Target Field. For further information, check out the various <u>routes</u>, <u>times and fees</u>.

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Cameras

Guests are welcome to bring still cameras into Target Field. Guests are asked to avoid obstructing the views of others by standing in the aisles when using camera equipment. Tripods and monopods are not

permitted into Target Field. Photography of Target Field or the game cannot be used commercially without written permission from the Minnesota Twins and the University of St. Thomas.

Concessions/Restaurants

The Minnesota Twins and Delaware North - Sportservice have developed an extensive menu of dining options for guests visiting Target Field. For more information on concessions, please visit the nearest Guest Service Center or click here.

Coolers

Coolers and bags of any size with hard sides are not allowed in the ballpark. Even though soft-sided containers and bags 16" by 16" by 8" or smaller are permitted into Target Field. Avoid bringing any bag because of the delay the inspection creates at the entrance gates. The Minnesota Twins reserve the right to inspect and remove any package or container or their contents.

Courtesy Phones

TTY-enabled courtesy phones are available at any Guest Service Center.

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Driving/Directions

For detailed directions, information on parking, and other forms of transportation, please visit <u>"Getting to Target Field"</u>.

Drop-Off Zone

Guests with limited mobility may use either of the Drop-Off Zones along 7th Street, near both the Majestic Clubhouse Store and Gate 14. No accessible parking permit is required to use these Drop-Off Zones, but these are strictly drop-off zones with no parking permitted in either zone.

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Electronic Cigarettes

E-cigarettes are prohibited at Target Field.

Emergency Evacuation

In case of emergency, you will be directed as to how to orderly evacuate Target Field by Twins Event Staff, PA announcements and scoreboard instructions.

Entry Guidelines

Only those guests with valid tickets or credentials are permitted into Target Field. No MIAC or NCAA passes will be accepted at this game.

➤ Bags/Backpacks/Coolers

Even though soft-sided containers and bags 16" by 16" by 8" or smaller are permitted into Target Field, please avoid bringing them because of the delay it creates during inspection. The Minnesota Twins reserve the right to inspect and remove any package or container or their contents. Coolers and bags of any size with hard sides are not allowed in the ballpark.

> Beverages

Sealed, plastic bottled water 32 oz. or less, and soft sided single juice or milk containers for

children are the only outside beverages permitted into Target Field. Flavored water, performance beverages (Gatorade, PowerAde, etc.) are NOT permitted into Target Field. Guests may bring liquids required for legitimate medical purposes into Target Field.

➤ Food

No outside food will be permitted into Target Field.

> Prohibited Items

For the general safety of all guests, the following items are not allowed into Target Field: ball retrievers, balloons, bats, beach balls, boom boxes, brooms, fireworks, flasks, Frisbees, hard-sided coolers, laser pointers, lawn chairs, noise-making devices, weapons, wooden sticks (including flag poles), or rods. Guests will have the option of either surrendering the item at the gate, or leaving and then returning without the prohibited item prior to entering the ballpark. Surrendered items will not be returned to guests.

Escalators

There are escalators located near the foul poles at section 125 in left field and section 102 in right field. These escalators access all levels of Target Field with the exception of the Suite Level.

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Family Restrooms

Family restrooms are located on the Main Concourse at sections 111, 123, 132, 134, as well as across from the camera platform above centerfield; in the SuperAmerica Grandstand section 238; on the Suite Concourse near Suite 14 and Skyline Suite 2; and on the Terrace Concourse at sections 208, 214, and 220. If a more private environment is desired, please visit the nearest Guest Service Center.

Field

Rushing or going on the field without proper credentials at any time before, during, or after the game is prohibited. Violators of this policy will be arrested.

Firearms

The Minnesota Twins prohibit firearms from being carried into Target Field, even for guests with valid conceal-and-carry permits. The only exception to this policy is for licensed Public Law Enforcement officials. Law Enforcement will be required to check-in with MPD at the gates and present valid Law Enforcement credentials.

First Aid

Guests requiring first aid are urged to immediately contact any member of the Guest Service Staff. First aid may also be contacted by a Delaware North - Sportservice employee at any concession stand. Trained medical personnel are on duty for all events to assist guests. The ACE Brand First-Aid Stations are located across from section 112 on the Main Concourse, and at section 216 on the Terrace Concourse.

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Gate Times/Locations

Target Field gates open at 11 a.m. for this event. There are five gate entrances at Target Field, each on

the Main Level. Each of the five gates is wheelchair-accessible and named for a former Twins great. Gate #3, named in honor of Harmon Killebrew, is located at 5th Street and 3rd Avenue. Gate #6, named in honor of Tony Oliva, is located on 5th Street by the Light Rail Station. Gate #14, named in honor of Kent Hrbek, is located off of 7th Street behind home plate and next to Hrbek's. Gate #29, named in honor of Rod Carew, is located on Target Plaza by 7th Street. The largest gate at Target Field is gate #34, named in honor of Kirby Puckett, located on Target Plaza.

Guest Code of Conduct

All guests attending events at Target Field are expected to comply with the following Minnesota Twins Guest Code of Conduct. The Minnesota Twins are committed to creating a safe, comfortable and enjoyable Target Field experience. Its Event Staff will proactively intervene to support an environment where: obscene or indecent clothing will not detract from the guest experience; guests will enjoy the football experience free from foul/abusive language or obscene gestures; guests will respect the safety of other guests and field participants; the throwing of any object is strictly prohibited; guests will refrain from displays of affection not appropriate in a public, family setting; intervention with an impaired or intoxicated guest is handled in a prompt and safe manner; guests will show their ticket when requested and sit only in their ticketed seat; the progress of the game will not be disrupted by guests' actions or unauthorized persons on the playing field. The Minnesota Twins reserve the right to deny or immediately revoke admission to any guest that does not comply with these guidelines, or otherwise detracts from other guests' enjoyment of the game. Also, given the nature of the behavior, the person also may be arrested. Guests are encouraged to report any disruptive behavior to the nearest member of the Guest Service or Twins Security staff. Guests may report security issues via text message to 612-659-3777. Please include your location and a brief description of the issue.

Guest Interference

In the interest of players and guest safety, the Minnesota Twins maintain a zero tolerance policy regarding guest interference with play of the game, disruption of any type at Target Field or interference with a VIP. Failure to comply with this policy will result in immediate removal from Target Field.

Guest Service Centers

Guests needing assistance are encouraged to speak with one of our Guest Service Representatives or visit one of our Guest Service Centers located across from section 113 on the Main Concourse, at section 204 on the Terrace Level, at the Delta SKY360° Club Concierge Desk at section J, or at the Suite Concierge desk near Suite 32. The Guest Service Centers are staffed to handle questions and/or concerns and offer a wide variety of services and items including ALDs (assistive listening devices), wheelchair service to and from seats, stroller drop off/storage, lost and found, Target Field and public relations information, Twins publications, and convenience items (i.e. sunscreen, diapers, Band-Aids, etc.). These Centers also serve as the location for reporting lost guests, and answering guest pages during the course of the game. The Guest Service Centers are also designed to provide mothers with semi-private accommodations for nursing.

Guests with Disabilities

Guests with special needs should refer to the Target Field Access Guide for complete information. This guide is available at all Guest Service Centers as well as online in the "Target Field" section of www.twinsbaseball.com.

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I.D. Policy

The following are accepted forms of I.D. for purposes of purchasing alcohol at Target Field: valid state-issued Driver's License or I.D. card, valid Canadian Driver's License, valid Military I.D. card and/or valid passport. Target Field does not accept clipped I.D. cards as age-verification for alcohol purchases, even with the accompanying paperwork. Guests that appear to be younger than 30 years old will be required to show identification in order to purchase alcohol.

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Knives

The Minnesota Twins prohibit knives with blades longer than 3 inches, as well as all knives with no utility purpose, at Target Field. Pocket or utility knives with blades less than 3 inches may be carried into Target Field.

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Lost and Found

A guest who has misplaced an item should contact the nearest Guest Service Representative or Guest Service Center immediately, or contact the Minnesota Twins Lost and Found at 612-659-3640. The Minnesota Twins record pertinent information and lost articles will be categorized and held for 30 days. Items not claimed within 30 days will be donated to charity. Guests finding misplaced items are encouraged to turn them in to the nearest Guest Service Representative or Guest Service Center.

Lost Guests

Children and adults separated from their party will be escorted to the closest Guest Service Center. For assistance in locating a lost guest, contact the nearest Guest Service Representative or security officer. A guest who has become separated from his or her party should proceed to the nearest Guest Service Center. All Guest Service Centers have complimentary wristbands for children and adults. These are blank wristbands which can have seat location, phone number for guardian, etc. written on them, in order to facilitate reuniting a lost guest with their party.

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Merchandise

There are many locations throughout Target Field to purchase Twins merchandise and game

souvenirs. Five kiosks will also be set up throughout Target Field selling game day commemorative apparel (via St. Thomas' bookstore).

Noise Makers

Cow bells, whistles, clappers, air horns and other artificial noise makers are prohibited in the stadium. Guests will have the option of either surrendering the item at the gate, or leaving and then returning without the prohibited item prior to entering the ballpark. Surrendered items will not be returned to guests. Any use of them during a game may result in removal from the stadium.

Nursing Mothers

Mothers in need of private accommodations while nursing are welcome to do so at any Guest Service Center (near sections 113 and 204).

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Paging

Paging a guest at Target Field is only done in the case of emergencies. If a guest receives a page, they should report to the nearest Guest Service Center.

Parking

There are many parking options around Target Field. Check them out here.

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Rain Delay

The tradition in football is that games will be played rain or shine. However, if there is thunder, lightning or other dangerous weather, the game may be postponed in accordance with MIAC and NCAA rules. Fans will be updated on the weather and emergency actions by the public address system and scoreboard.

Ramps

There are two vertical circulation ramps in Target Field, which can be used to travel from level to level or to exit the ballpark. The north ramp is located between Gates 3 and 6, and the south ramp is located near Gate 29. There are also 12 elevators and 2 escalators in Target Field.

Recycling

The Minnesota Twins are committed to operating Target Field in a sustainable manner. There are many recycling receptacles located around the ballpark, including organics recycling bins for all food and paper products. In an effort to be more environmentally friendly, we urge all fans to recycle when applicable.

Re-entry

Guests may not leave Target Field and re-enter once they have entered the venue.

Rushing the Field

Rushing or going on the field without proper credentials at any time before, during or after the game, is prohibited. Violators of this policy will be arrested.

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Section and Seat Numbering

All seats have a section and seat number. In order to ensure the proper number of fans in a row and for the safety of the other fans, fans are expected to sit in the seats that are designated on their tickets. This includes the student sections. Target Field staff may ask for tickets to ensure people are properly seated.

Segway Policy

Guests with mobility disabilities may operate Segways in Target Field during Twins games and other events at Target Field. In order to ensure the safety of all guests, Segway use is subject to compliance with the <u>stadium rules</u>. In the event that an individual violates these rules, or otherwise operates a Segway in an unsafe or unreasonable manner, Target Field reserves the right to take corrective measures, such as requesting that the Segway be stored until the end of the game or event. Target Field is not responsible for loss of or damage to Segways used in Target Field or damage or injuries caused by the operation of Segways in Target Field.

Skyways

Many skyways are open for use before, during, and after Twins games. For times and locations please visit us online at www.twinsbaseball.com/transportation. There is a skyway from the "A" ramp that leads directly to the Club Concourse at Target Field.

Smoking

Target Field is a smoke-free facility. Smoking is no longer allowed anywhere within Target Field or its appurtenant areas. This includes the ballpark itself, Target Plaza, the Promenade behind the ballpark and the 5th and 7th Street sidewalks adjacent to Target Field. Electronic cigarettes are also prohibited at Target Field. There is no re-entry at Target Field.

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Target Plaza

A pedestrian bridge and public gathering space connecting Target Field to the heart of downtown Minneapolis, Target Plaza spans more than two acres between 6th and 7th Streets in the Historic Warehouse District on the east side of Target Field. This dynamic gathering space features a dramatic kinetic wind sculpture adorning the "B" ramp, and the Twins Tradition Wall.

There will be a pre-game gathering for CSB/SJU alumni, friends and students on the Target Plaza from 10 a.m.-1 p.m. The event will have music with food and beverages for purchase.

Taxi Service

The Target Field Taxi Stands are located outside of Gate 3 on 3rd Avenue and 5th Street, and near

Gate 14 on 7th Street. Please visit us online at <u>www.twinsbaseball.com/transportation</u> for more information.

Tickets

General seating tickets to the event range from \$15-35 for the 1:10 p.m. game (gates open at 11 a.m.). Guests are encouraged to purchase tickets well in advance of game day. For further ticket information, check out the <u>Twins ticket site</u>. For the safety and the enjoyment of the game for all fans, please sit in the section and seat designated on the ticket. There is no general admission seating, even in the student sections.

Transportation to Target Field

Target Field is serviced by both the Blue and Green lines as well as many Metro Transit routes. For further information, check out the various <u>routes</u>, <u>times and fees</u>. Check out car and bike options too. There are other bus options for <u>Saint Benedict</u>, <u>Saint John's and St. Thomas students</u>.

Tripods & Monopods

Tripods and Monopods are prohibited for use at Target Field except when used by credentialed members of the media.

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Umbrellas

Umbrellas are permitted inside Target Field, but may not be used in the seating areas of the facility once the game has started, due to the obstructions they cause for other guests.

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Video Cameras

Guests are welcome to bring still cameras and video cameras into Target Field. The use of video cameras is permitted before the game; however, Major League Baseball regulations prohibit the use of video cameras once the game begins. Guests are asked to avoid obstructing the views of others by standing in aisles when using video equipment. Tripods and monopods are not permitted into Target Field. Video of Target Field or players cannot be used commercially without written permission from the Minnesota Twins and the University of St. Thomas.

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Water Bottles

Sealed, plastic bottled-water of 32 oz. or less is permitted into Target Field. Flavored water, performance beverages (Gatorade, PowerAde, etc.) are NOT permitted into Target Field. Guests may also bring empty, plastic sport-type water bottles and fill them at any water fountain throughout the ballpark.

Weapons

The Minnesota Twins prohibit weapons from entering Target Field, including firearms and knives with blades longer than 3 inches (see "Firearms" and "Knives" entries for more information).

Wheelchair Assistance

A limited number of wheelchairs are available at each gate to assist in getting guests to and from the gates to their seating area. There is no fee for this service, and no reservations are necessary. Guests merely need to request wheelchair assistance when they arrive to the gate. Wheelchair assistance is limited to getting to and from seating sections, and emergency assistance. If a guest wishes to have a wheelchair for general use while visiting Target Field, they will need to arrange to bring their own wheelchair to the ballpark. There are several agencies that rent wheelchairs for those guests that do not own a wheelchair.

Wheelchair Storage

Guests may store wheelchairs and walkers at any of our Guest Services Centers and Concierge desks. Guest Service Centers are located across from section 113 on the Main Concourse and section 204 on the Terrace Level. Concierge desks are located in the Thomson Reuters Champions Club lobby, near section J in the Delta SKY360 Club, and near Suite 23 on the Suite Level.

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