Policies and Code of Conduct

Big 12 Conference Sportsmanship:

TCU and the Big 12 Conference value sportsmanship, both on the field (court) and in the stands. TCU is committed to providing a safe environment for student-athletes, coaches and officials and a fun, entertaining atmosphere for all fans, free from disorderly behavior, including foul, sexist, racist, homophobic, transphobic, obscene or abusive languages or gestures.

Any spectator creating an unsafe environment or who interferes with the game by coming onto the field (court) or by throwing objects onto the field (court) at any time, will be removed from the facility. Your cooperation with the event staff and security personnel are appreciated.

Fans who choose to consume alcohol must do so in a legal and responsible manner. Intervention with an intoxicated or impaired fan will be handled in a prompt and safe manner.

Fans shall comply with requests from venue staff regarding venue policies as well as emergency procedures.

Fans may not engage in unauthorized commercial activity while on campus.

TCU Ticket Policy:

The TCU Athletics Ticket Office cannot guarantee tickets as valid from any source other than TCU. To avoid problems with invalid tickets, please purchase directly from GoFrogs.com, the TCU Athletics Ticket Office or SeatGeek.

TCU makes, and has made, no warranties or representations about the rights of TCU season ticket account holders with respect to season tickets or the renewal of same; TCU expressly denies and disclaims the existence of any such rights, and renewal of all season tickets from year to year is at the sole and absolute discretion of TCU.

TCU Athletics tickets are intended for use primarily by the original purchaser. TCU reserves the right to monitor and review all ticket transactions and without notice, revoke tickets from any account determined by TCU, in its sole discretion, to be a violation of TCU policies or intent. Purchasing tickets from TCU with the intent to resale for profit is prohibited.

TCU Athletics also reserves the right, in its sole discretion and without notice, to prohibit, prevent or otherwise restrict access to donor ticket presales or postseason purchases for accounts that have been identified as exhibiting activity consistent with that of purchasing tickets with the primary intent of resale for profit. TCU Athletics reserves the right, in its sole discretion, to withhold or alter Horned Frogs Priority Point Ranking priority points, priority ranking or other benefits for any account that it deems is exhibiting or has exhibited activity consistent with that of purchasing tickets with the primary intent of resale for profit.

IF TCU ATHLETICS CANCELS A TICKET PURCHASE OR OTHERWISE RESTRICTS AN ACCOUNT UNDER THIS POLICY, TCU AND/OR THE FROG CLUB WILL NOT REFUND DONATIONS MADE TO ACCESS OR IMPROVE STANDING FOR DONOR TICKET-RELATED BENEFITS, INCLUDING BUT NOT LIMITED TO DONOR PRESALES. TCU ATHLETICS IS NOT RESPONSIBLE FOR ANY RESALE, OR ATTEMPTED RESALE OF TICKETS, INCLUDING BUT NOT LIMITED TO FEES, PENALTIES OR ASSOCIATED CHARGES IMPOSED BY SECONDARY MARKET SITES, INCLUDING THROUGH OUR OFFICICAL SECONDARY TICKET PARTNER, SEATGEEK. ANY PURCHASE OF TICKETS THROUGH TCU ATHLETICS AND RESALE, OR ATTEMPTED RESALE, OF THOSE TICKETS IS DONE AT THE PURCHASER'S OWN RISK.

Guests violating these policies will be subject to ejection, without refund or exchange, and potential loss of future season and/or single game tickets.