

Duke Athletics Accessibility Quick Sheet
Cameron Indoor Stadium – Men’s & Women’s Basketball

Prior to game day, please feel free to reach out to the Duke Disability Management Office at (919) 668-1267.

Parking Accommodations

Where is Parking for Guests with Disabilities Found?

Table 1 - Men's Basketball Parking Lots 1

Men’s Basketball Parking Lots	
<i>Iron Dukes</i>	
Lots	Hours
Whitford Lot Science Drive Visitors’ Lot Science Drive Garage	<i>Lots open (3) hours prior to tip-off</i> Contact the Iron Dukes Office at 919-613-7575 to acquire a parking permit before game day
<i>General Public</i>	
Lots	Hours
Science Drive Garage	<i>Lot opens 2 hours prior to tip-off</i> \$25.00/vehicle – PREPAID only

Table 2 - Women's Basketball Parking Lot 1

Women’s Basketball Parking Lots	
<i>Iron Dukes</i>	
Lots	Hours
Whitford Lot	<i>Lot opens 2 hours prior to tip-off</i> Contact the Iron Dukes Office at 919-613-7575 to acquire a parking permit before game day
<i>General Public</i>	
Lots	Hours
Science Drive Visitors’ Lot	<i>Lot opens 2 hours prior to tip-off</i>

Accessible Drop-Offs/Pick-Ups & Van Service

- Accessible Drop-Off/Pick-Up Location: Science Drive Visitor’s Lot
- Accessible lift-equipped Van Service.

For days where there are many events taking place on campus alternative parking may be required, please check our [website](#) for any Parking & Traffic alerts.

Please note that ADA parking placards or license plates are required for ADA parking. One car only per placard. If you need assistance or have questions about ADA parking on Duke’s Campus for events, please contact Duke Disability Management System at 919-668-1267.

Entry

All general public entrances to Cameron Indoor Stadium are accessible for guests with disabilities except for the Legacy Room entrance. Guests accessing the Legacy Room should use the designated Medical/Family Lane at the North Lobby entrance.

Events in Cameron Indoor Stadium may utilize entry screening for venue entry. Guests with disabilities who are willing to utilize walk-through metal detectors are encouraged to do so, but these lanes are not accessible to guests with wheelchairs and other assistive devices.

- There are dedicated Medical/Family Lanes at each entrance that are accessible for all guests with disabilities
- Guests should notify Event Staff that they have a medical device so you may be assisted through the screening process as necessary

The accessible seating will call entrance for Men’s Basketball games is located at the far-right door of the Rubenstein Pavilion Entrance to the venue.

Tickets & Seating

Tickets may be purchased prior to game day by visiting goduke.com/tickets or by calling the ticket office at 1-(877) 375-3853 or (919) 681-2583. Ticket fraud includes, but is not limited to, the misrepresentation of a disability.

All accommodations for accessible seating and companion seating must be made in advance of game day. Accessible seating accommodations will be filled on a first come, first-serve basis.

Table 3: MBB Accessible Seating 1

Men’s Basketball Accessible Seating	
<i>Iron Dukes/General Public</i>	
Contact	Cut-Off
Duke Ticket Office: (919) 681-2583	4:30 PM, 2 business days prior to game day
<i>Students</i>	
Contact	Cut-Off
Duke Disability Management: (919) 668-1282	4:00 PM, 3 business days prior to game day

Table 4: WBB Accessible Seating 1

Women's Basketball Accessible Seating	
<i>Iron Dukes/General Public</i>	
Contact	Cut-Off
Duke Ticket Office: (919) 681-2583	4:30 PM, 1 business days prior to game day
<i>Students</i>	
Contact	Cut-Off
Duke Disability Management: (919) 668-1282	4:00 PM, 3 business days prior to game day

General Accommodations

Mobility Assistance

Wheelchairs and other assistive devices are permitted in Cameron Indoor Stadium. Assistive devices may be stored under the bleachers on the lower level and just outside the section vomitory on the upper-level concourse.

Concessions

An accessible concessions window is located on the lower-level North Lobby behind Section 18

Restrooms

All restrooms are accessible for guests with disabilities.

- There are two Gender Neutral Family restrooms located in the SE corner of the lower level just inside from Rubenstein Pavilion.
- A lactation room is located in Room 102 in the SE corner of the lower level just inside from Rubenstein Pavilion.

Elevators

There is elevator access from Rubenstein Pavilion lobby on the lower level to the upper concourse behind Section 2 next to the Champions Club.

Listening Assistance

Assistive listening devices are available upon request at the Home Ticket Booth in Rubenstein Pavilion or by speaking with stadium staff.

Medical Assistance

For first aid and emergency medical services, please visit the designated areas located in the northwest

corner on the lower level between Sections 17 & 20 and on the upper level in the Hall of Honor behind Section 13.

Facility Evacuation

If an emergency or severe weather evacuation were activated, stadium event staff will be available to assist guests with disabilities who request assistance in exiting the stadium or seeking safe shelter.

Sensory Friendly Services

Cameron Indoor Stadium is Sensory Inclusive™ certified by Kulture City.

Quiet Room





A quiet area is available on game days in Room 112 off the South Lobby to the left of the Craziest Wall display.

Sensory Bags

- Sensory bags are available upon request at the Home Ticket Booth in Rubenstein Pavilion or the Quiet Room.
- Items in the sensory bags include noise-canceling headphones, fidget tools and verbal cue cards.
- Sensory bags must be returned prior to leaving the venue.

Animals

Table 5: Is my animal allowed inside? 1

Is my animal allowed in the facility?			
Trained Service Animal	Service Animal in Training	Emotional Support/Therapy/Companion Animal	Personal Pet
			
See Policy Here			

For additional information about game days in Cameron Indoor Stadium please visit our [Duke Game Day Information Hub](#) and select Men's or Women's Basketball. At these locations you can find our A-Z Guide, Facility and Parking Maps, Directions to Campus, and much more!