

Duke Athletics Accessibility Guide for Guests with Disabilities
Brooks Field at Wallace Wade Stadium – Football

Prior to game day, please reach out to Duke Access & Accommodation Services at 919-668-1267 for more information.

DUACCESS Text Messaging Service

To request accessibility assistance on game day – assistive shuttles, wheelchair assistance, assistive listening devices, etc. – guests can text “DUACCESS” to 919-808-5576 with the request and location beginning three (3) hours prior to kick-off.

Parking Accommodations

Check [Duke Game Day Parking](#) for game-specific parking hours & traffic alerts.

State-issued ADA parking placard or license plate is required for accessible parking. One car per placard. Please reach out to Duke Access & Accommodation Services at 919-668-1267 with any questions about accessible parking and placards.

Iron Duke Parking

Contact the Iron Dukes Office at 919-613-7575 to acquire a parking permit before game day. Accessible parking for Iron Duke members is available in the Blue Zone and Whitford Lots.

General Public Parking

Parking for guests with disabilities is in the Blue Zone B-4 and B-7 Lots. The Blue Zone must be accessed from Duke University Road.

In the event of parking overflow, additional accessible parking will be available in Science Drive Garage Level 4. Follow the direction of parking & traffic staff.

Drop-Off & Van Services

Accessible Drop-Off/Pick-Up Location is available in the Blue Zone outside the Wilson Gate. The Blue Zone must be accessed from Duke University Road.

Accessible Lift-Equipped Van Service is available. Look for designated pick-up points in the Blue Zone B-4 Lot, outside the Wilson Gate, at Whitford Drive Circle, and the Grounds Lot Bus Stop. In the event of overflow parking, a designated pick-up point will be available at the Science Drive Bus Stop outside of Science Drive Garage.

Entry

All general public entrances are accessible for guests with disabilities.

Games in Brooks Field at Wallace Wade Stadium employ metal detection as part of entry screening.

- Guests with disabilities who are willing to utilize walk-through metal detectors are encouraged to do so. These lanes are not accessible to guests with wheelchairs and other assistive devices.
- Dedicated Accessible Entry Lanes provide screening accommodations.

- Guests should notify Event Staff of medical devices to receive assistance throughout the screening process.

Tickets & Seating

Tickets may be purchased prior to game day by visiting goduke.com/tickets or by calling the Duke Ticket Office at 1-877-375-3853 or 919-681-2583. Ticket fraud includes, but is not limited to, the misrepresentation of a disability.

Accessible seating is available throughout the stadium and for premium seating guests in Blue Devil Tower. All accessible seating locations are ticketed and assigned.

- Prior to game day, tickets can be exchanged for accessible seating prior to game day by contacting the Duke Ticket Office at 1-877-375-3853 or 919-681-2583.
- On game day, tickets can be exchanged for accessible seating all stadium ticket booths prior to entry.
- Once inside the stadium, guests can visit the Bostock Gate Guest Services Desk behind Section 18 for reseating accommodations.

Devils Deck is a free-flowing, gathering area with no assigned or guaranteed seating for guests. Accessible seating options are available and seating marked “Accessible Seating Priority” is available on the upper deck with direct access to the concourse.

General Accommodations

Mobility Assistance

Wheelchair assistance from stadium gates to seating locations is available through Duke Game Day Guest Services. Stadium wheelchairs may not be kept by guests for the duration of the game.

Concessions

All concessions stands are located on the stadium concourse and are accessible.

Restrooms

All restrooms are accessible for guests with disabilities. Accessible portable restrooms are in parking lots.

Gender-Neutral Family Restrooms

Gender-neutral accessible family restrooms are located behind Section 9, Section 18, Section 26, and on field level. An adult changing table is available in the restroom behind Section 18.

Lactation Room

A lactation room is available behind Section 18.

Elevators

Elevator access to field level accessible seating is located on the concourse behind Section 32. In Blue Devil Tower, Elevators 2, 3, 4 are available for premium seating guests.

Assistive Listening Devices

Assistive listening devices are available at the Bostock Gate Guest Services Desk and Blue Devil Tower Club Level and Suite Level Guest Services Desks. Devices must be returned prior to departure.

Closed Captioning

Closed captioning is provided on a dedicated display under the stadium video board and concourse televisions for all PA Announcements and pre-recorded videos. Please note that Section 1 and Section 32 have an obstructed view of the closed captioning display.

In Blue Devil Tower, closed captioning is available on all televisions upon request.

Medical Assistance

First aid stations are located behind Section 4, Section 19, and Section 28 on the concourse and on each floor of Blue Devil tower.

In case of emergency, please contact the nearest staff member for assistance or call Duke Police at 919-684-2444 or Durham Police at 9-1-1.

Facility Evacuation

Event staff will be available to assist guests who request assistance exiting the stadium. Elevators will be reserved for guests with disabilities. In Blue Devil Tower, areas of refuge are available on each floor in the north and south stairwells. In the event of severe weather, stadium restrooms will be available to guests with disabilities who wish to temporarily shelter in the stadium.

Sensory Friendly Services

Quiet Areas

Quiet Areas are located behind Section 9 on the east concourse, behind Blue Devil Tower near Section 30 and at the bottom of the elevator near Section 32 on the west side.

Sensory Bags

Sensory bags containing noise-canceling headphones, fidget tools and verbal cue cards are available upon request at the Bostock Gate Guest Services Desk on the concourse and Club Level Guest Services Desk in Blue Devil Tower. Sensory Bags must be returned prior to departure.

Animals

Is my animal permitted in the facility?

Trained Service Animal	Service Animal in Training	Emotional Support/Therapy/Companion Animal	Personal Pet
			

[Additional information on service animal policies is available through Access & Accommodation Services.](#)

For additional information about game days on Brooks Field at Wallace Wade Stadium, visit www.GoDuke.com/FBGameday for the full Football Game Day A-Z Guide, Facility and Parking Maps, Directions to Campus, and more.