

Duke Athletics Accessibility Quick Sheet
Duke Softball Stadium – Softball

Prior to game day, please feel free to reach out to the Duke Disability Management Office at 919-668-1267.

Parking Accommodations

General Public Parking for guests with disabilities is located in the Bivins Lot ([GPS Address](#): 4 Brodie Gym Drive) above the Duke Softball Stadium. The parking lot is located on the right after turning on Brodie Gym Drive. Parking opens (2) hours prior to first pitch.

An accessible drop-off/pick-up location for guests with disabilities is located in the Bivins Lot.

Alternative parking may be required for certain matches. Please check our [website](#) for Parking & Traffic Alerts.

Entry

An accessible entrance is available at the right field gate located on the sidewalk from Brodie Gym Drive to the stadium. This entrance leads directly to the stadium concourse above the grandstand.

Ticketing & Seating

Tickets may be purchased prior to game day by visiting goduke.com/tickets or by calling the ticket office at 1-877-375-3853 or 919-681-2583. Game day ticket sales are available at the Duke Softball Stadium ticket tent located outside the stadium at 4 Brodie Gym Drive beginning (60) minutes prior to first pitch.

Accessible seating and companion seating for guests with disabilities is available on a first come, first-serve basis on the first row of the seating area. The accessible seating and companion seating is located on the 1st and 3rd base lines on the concourse level.

General Accommodations

Mobility Assistance

Wheelchairs and other assistive devices are permitted in Duke Softball Stadium. Assistive devices may be stored in the designated accessible seating areas.

Listening Assistance

Assistive listening devices are available upon request at the marketing table. Post-game, guests should return the device to the nearest Event Staff member.

Concessions

An accessible concession stand is located on the third base side of the concourse.

Restrooms

Accessible restrooms for games held in Duke Softball Stadium are located at Williams Field at Jack Katz Stadium opposite the main entrance to the Duke Softball Stadium.

A gender-neutral accessible family restroom is available on the stadium concourse on the back side of the press box. An additional gender-neutral accessible family restroom is available on ground level behind the grandstand behind home plate.

Medical Assistance

EMS may not be present for these events. For assistance, please locate the nearest staff member. In case of emergency, please call Duke Police at 919-684-2444 or call 9-1-1.

Facility Evacuation





If an emergency or severe weather evacuation were activated, stadium event staff will be available to assist guests with disabilities who request assistance in exiting the stadium or seeking safe shelter.

Sensory Friendly Services

Quiet Area

There is no designated quiet area at Duke Softball Stadium. Contact Duke Disability Management for venue specific suggestions.

Animals

Is my animal allowed in the facility?			
Trained Service Animal	Service Animal in Training	Emotional Support/Therapy/Companion Animal	Personal Pet
			
See Policy Here			

For additional information about game days in Duke Softball Stadium please visit our [Duke Game Day Information Hub](#) and select Softball. At this location you can find our A-Z Guide, Facility and Parking Maps, Schedules, and much more!