Duke Athletics Accessibility Quick Sheet

Sheffield Indoor Tennis Center - Tennis

Prior to game day, please feel free to reach out to the Duke Disability Management Office at 919-668-1267.

Parking Accommodations

General Public Parking for guests with disabilities is located in the Blue Zone Lot #1 (GPS Address: 210 Wannamaker Drive). Access to the Blue Zone is available through the Iron Gate entrance on Duke University Road. The closest lot to Sheffield Indoor Tennis Center will be the fifth driveway on the left. Parking opens (2) hours prior to the start of the event.

An accessible drop-off/pick-up location for guests with disabilities is located in the B1 lot within the Blue Zone, directly adjacent to Sheffield Indoor Tennis Center.

Alternative parking may be required for certain matches. Please check our <u>website</u> for Parking & Traffic Alerts.

Entry

An accessible entrance to Sheffield Indoor Tennis Center is located directly off the Blue Zone Lot #1 and along the south side of the building.

Ticketing & Seating

All Duke Tennis regular season tennis events at Sheffield Indoor Tennis Center are free to the public. No tickets are necessary. Tickets are required for NCAA Championship Events. Please check event-specific information for championship ticket requirements.

If tickets are required for an event, tickets may be purchased by visiting goduke.com/tickets or by calling the Duke Ticket Office at 1-877-375-3853 or 919-681-2583. Ticket fraud includes, but is not limited to, the misrepresentation of a disability.

Accessible seating is located along the front of the seating area above the courts.

General Accommodations

Mobility Assistance

Wheelchairs and other assistive Devices are permitted inside Sheffield Indoor Tennis Center. Assistive devices may be stored in the designated accessible seating areas.

Concessions

There is no concession stand inside Sheffield Indoor Tennis Center.

Restrooms

There are limited accessible Men's and Women's restrooms in Sheffield Indoor Tennis Center. For assistance, please visit the marketing table located behind Court 1 on the upper level.

Medical Assistance

EMS may not be present for these events. For assistance, please locate the nearest staff member. In case of emergency, please call Duke Police at 919-684-2444 or call 9-1-1.

Facility Evacuation

If an emergency or severe weather evacuation were activated, stadium event staff will be available to assist guests with disabilities who request assistance in exiting the venue or seeking safe shelter.

Sensory Friendly Services

Quiet Area

There is no designated quiet area at Sheffield Indoor Tennis Center. Contact Duke Disability Management for venue specific suggestions.

Animals

Is my animal allowed in the facility?			
Trained Service Animal	Service Animal in Training	Emotional Support/ Therapy/Companion Animal	Personal Pet
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See Policy Here			

For additional information about game days in Sheffield Indoor Tennis Stadium please visit our <u>Duke Game Day Information Hub</u> and select Men's Tennis or Women's Tennis. At this location you can find our A-Z Guide, Facility and Parking Maps, Schedules, and much more!