

# MOBILE TICKETING (IPHONE)

**Step 1: Email notification of tickets available in your account**



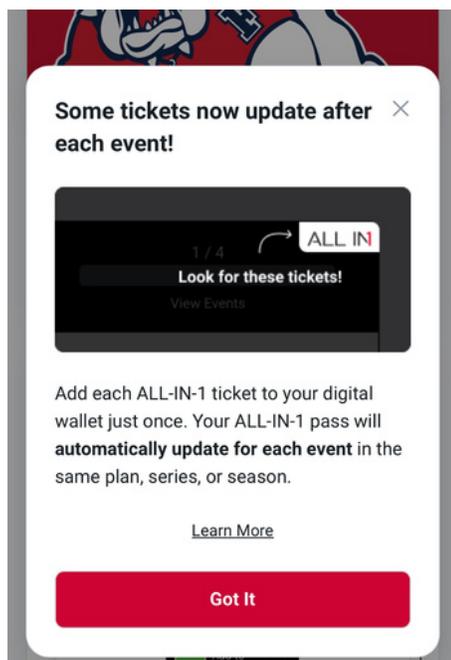
## Step 2: Sign in

Click link in email or visit [gobulldogs.com/login](http://gobulldogs.com/login) to access your account.

Can't remember your password?  
Click "**Forgot Password**"

Are you receiving transferred tickets for the *first time*?  
Click "**Create Account**"

Do you need to link your existing account with your pin number?  
Click "**Activate Account**"

A screenshot of a mobile app's sign-in screen. At the top left is a hamburger menu icon and a bulldog logo. The main heading is "Sign In". Below it are two input fields: "Email \*" and "Password \*". The password field has a "Show" button on its right side. Below the fields is a checkbox labeled "Keep me signed in". At the bottom are three buttons: a large red "Sign In" button, a smaller grey "Forgot Password" button, and a smaller grey "Create Account" button. A green button labeled "Activate Account" is positioned below the "Create Account" button. Colored arrows point from the text boxes on the left to these buttons: a red arrow to "Forgot Password", a black arrow to "Create Account", and a green arrow to "Activate Account".

- You can now add all season tickets (Digital Pass) to your Apple Wallet in one click and parking passes in the same manner
- Season tickets will automatically update in your Apple Wallet to the next event

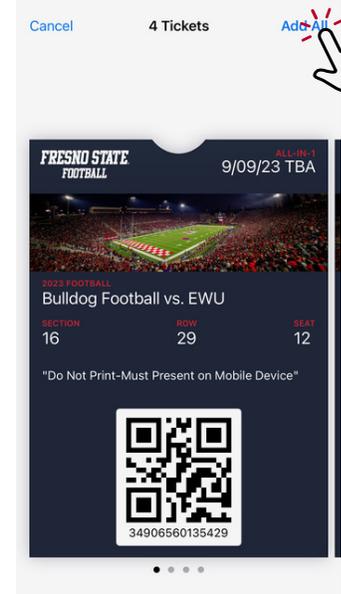
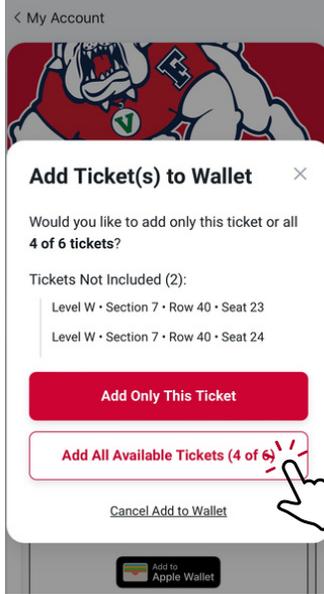
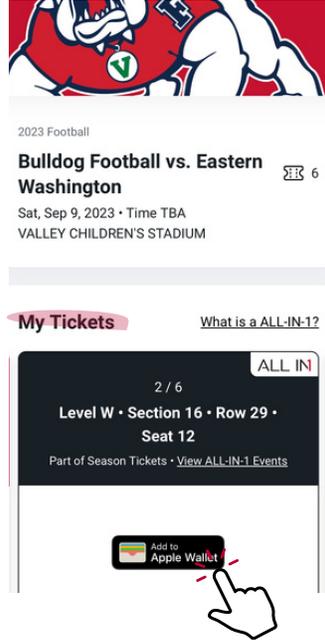
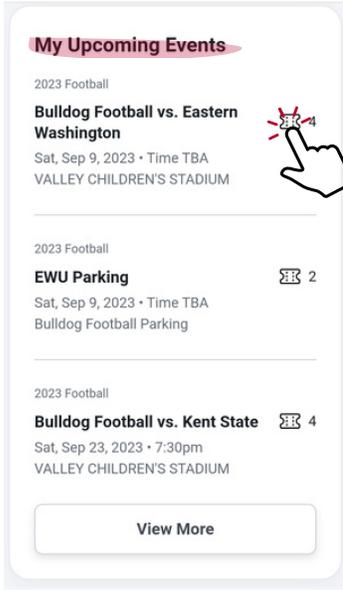
# Step 3: Add Tickets & Parking to Apple Wallet

Find **"My Upcoming Events"** and click 

Click **"Add to Apple Wallet"**

Click **"Add All Available Tickets"**

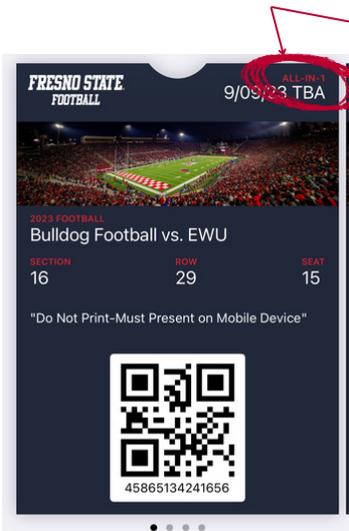
You will be directed to the page below, Click **"Add All"**



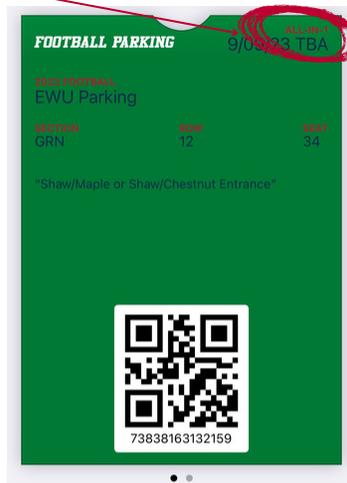
## Step 4: Find & Open your Apple Wallet

In your Apple Wallet, you will see your game tickets, parking and any accepted transfer tickets as different tabs. Once your tickets are in your Apple Wallet you are ready for gameday!

 **NEW FEATURE! ALL-IN-1 PASS**



Season Tickets



Parking Passes



Transfer Ticket



**IMPORTANT: DO NOT print or screenshot your mobile tickets. They will not be valid!**

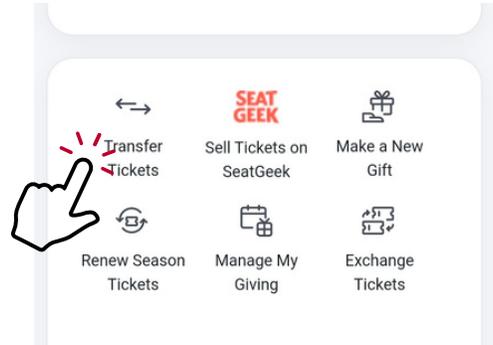
# Transferring Tickets

Only use the transfer process to deliver your tickets to ANOTHER PERSON.

 **IMPORTANT: DO NOT TRANSFER TICKETS TO YOURSELF!**

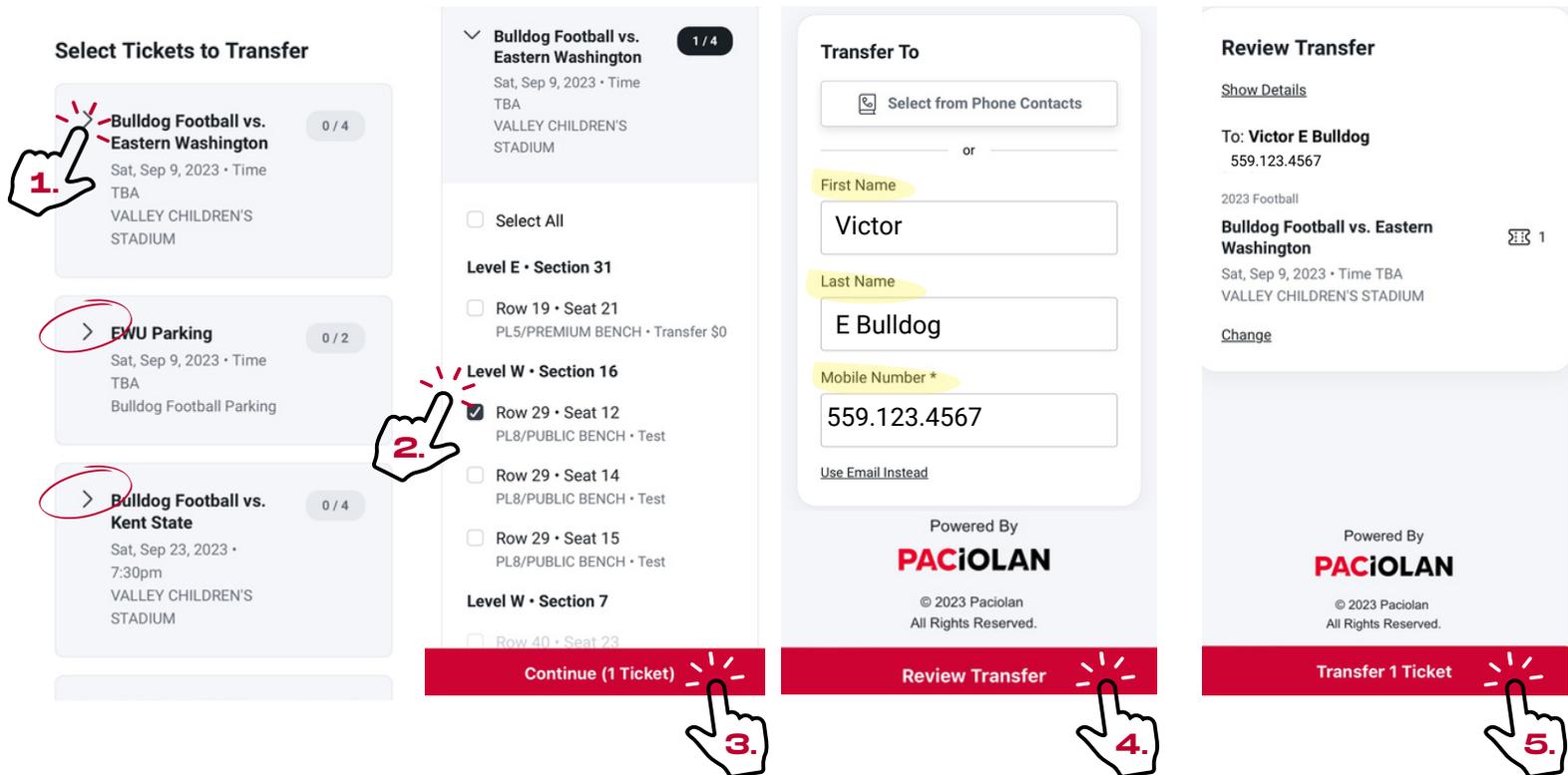
## Step 1: Sign into your Bulldog Account

Once signed into your Bulldog Account, you will be directed to the main page, from there, click "Transfer Tickets"



## STEP 2A. TRANSFERRING TICKETS FOR ONE GAME

1. Select desired event
2. Check all tickets to transfer
3. Click "Continue"
4. Enter individual's contact information, click "Review Transfer"
5. If all is correct, click "Transfer Ticket"



The sequence of screenshots illustrates the transfer process:

- Screenshot 1:** "Select Tickets to Transfer" screen. A hand icon with "1." points to the "Bulldog Football vs. Eastern Washington" event card.
- Screenshot 2:** "Select Tickets to Transfer" screen. A hand icon with "2." points to the "Row 29 • Seat 12" ticket selection.
- Screenshot 3:** "Transfer To" screen. A hand icon with "3." points to the "Continue (1 Ticket)" button at the bottom.
- Screenshot 4:** "Transfer To" screen. A hand icon with "4." points to the "Review Transfer" button at the bottom.
- Screenshot 5:** "Review Transfer" screen. A hand icon with "5." points to the "Transfer 1 Ticket" button at the bottom.

## STEP 2B. TRANSFERRING TICKETS FOR MULTIPLE GAMES

Similar to Step 2A, open EACH EVENT by clicking the drop down arrows circled above. Select each ticket you would like to transfer. Follow the remaining steps above to complete your transfer.

# Transfer Confirmation

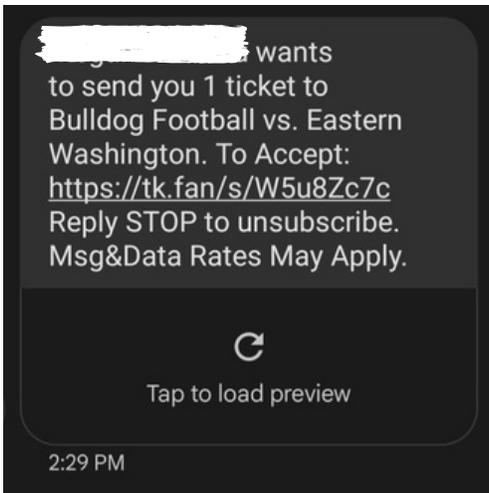
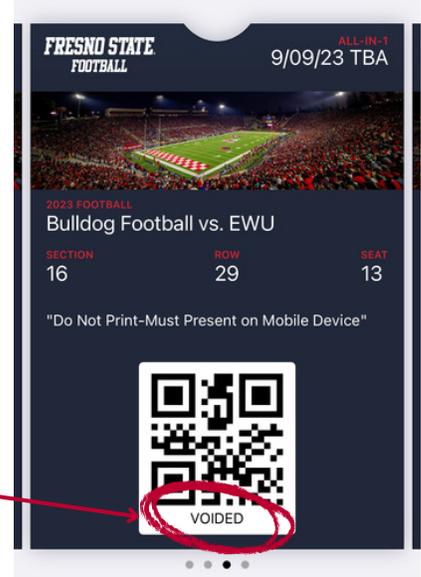
## WHAT THE SENDER SHOULD EXPECT...

You will receive two confirmation emails.

1. Notification of the initial transfer
2. When the transfer has been accepted



**PLEASE NOTE:** The transferred ticket will appear in your Apple Wallet as a **"VOIDED"** ticket once accepted.



## WHAT THE RECIPIENT SHOULD EXPECT...

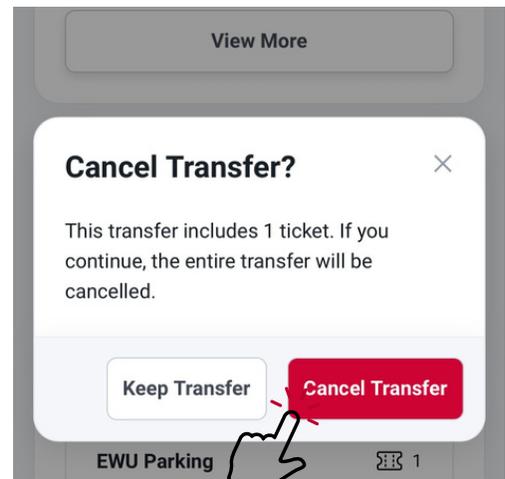
The recipient must click the link in the email or text message to accept the transfer. Then log into their account or "Create a New Account" (pg.1)

Once the recipient has accessed their account, follow steps 3 & 4 (pg. 3)

## CANCELLING A TRANSFER...

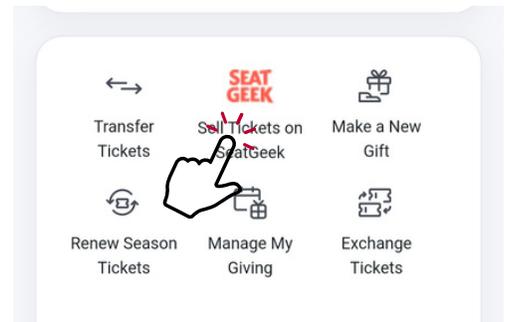
Only transferred tickets not yet accepted can be cancelled. Cancel the transfer by scrolling to the bottom of your main account screen where pending transfers are listed.

Select the transaction and click **"Cancel Transfer"**



# SELL YOUR TICKETS ON SEATGEEK

To post tickets on sale to SeatGeek, log into your Bulldog Account and click the SeatGeek link and follow the instructions.



# MOBILE TICKETING (ANDROID)

**Step 1: Email notification of tickets available in your account**



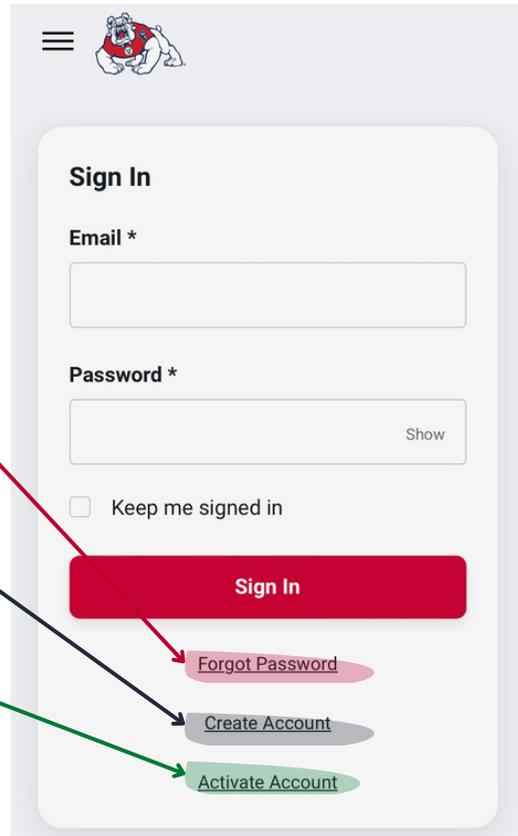
**Step 2: Sign in**

Click link in email or visit [gobulldogs.com/login](http://gobulldogs.com/login) to access your account.

**Can't remember your password?**  
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**Are you receiving transferred tickets for the *first time*?**  
Click "**Create Account**"

**Do you need to link your existing account with your pin number?**  
Click "**Activate Account**"



**ALL-IN-1 is a new way to get your tickets!** ×

- ⌚ Add each **ALL-IN-1** ticket to your digital wallet – you only need to do this once
- 📅 **ALL-IN-1** passes automatically updates to the next event in your plan, series, or season
- 🔄 The **ALL-IN-1** pass will update if tickets are transferred or become unavailable
- 👤 You can still transfer and manage eligible tickets from My Account

[Learn More](#)



- You can now add all season tickets (Digital Pass) to your Google Wallet in one click and parking passes in the same manner.
- Season tickets will automatically update in your Google Wallet to the next event

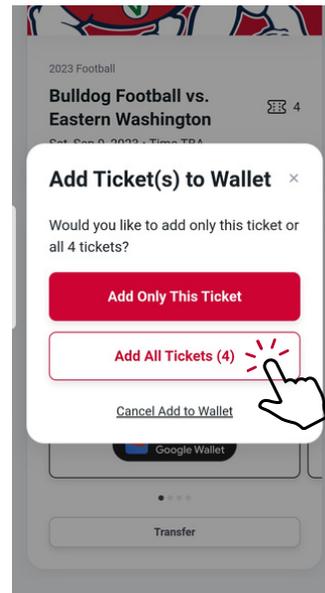
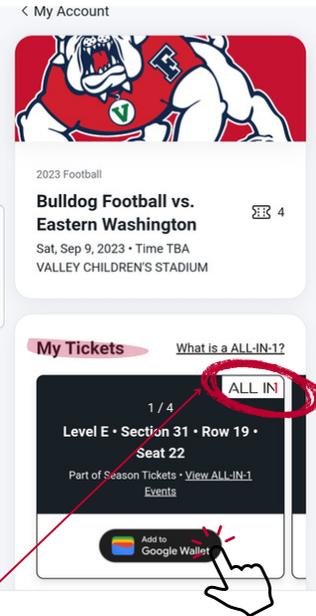
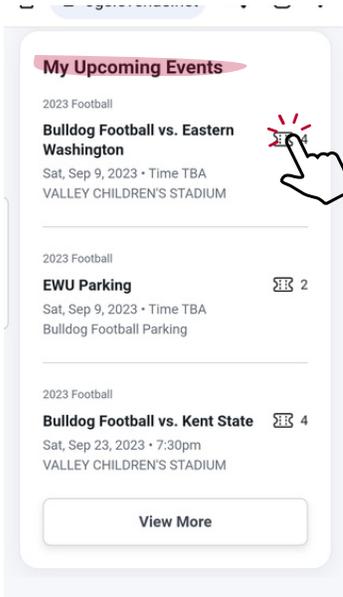
# Step 3: Add Tickets & Parking to Google Wallet

Find **"My Upcoming Events"** and click 

Click **"Add to Google Wallet"**

Click **"Add All Available Tickets"**

You will be directed to the page below, Click **"Add"**



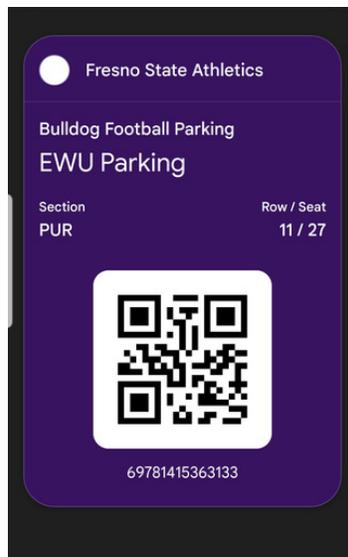
 **NEW FEATURE! ALL-IN-1 PASS**

# Step 4: Find & Open your Google Wallet

In your Google Wallet, you will see your game tickets, parking and any accepted transfer tickets as different tabs. Once your tickets are in your Google Wallet you are ready for gameday!



Season Tickets



Parking Passes



Transfer Ticket



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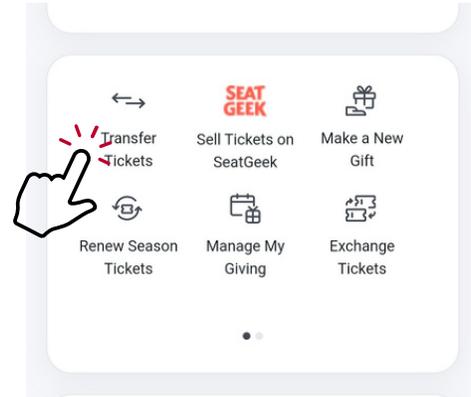
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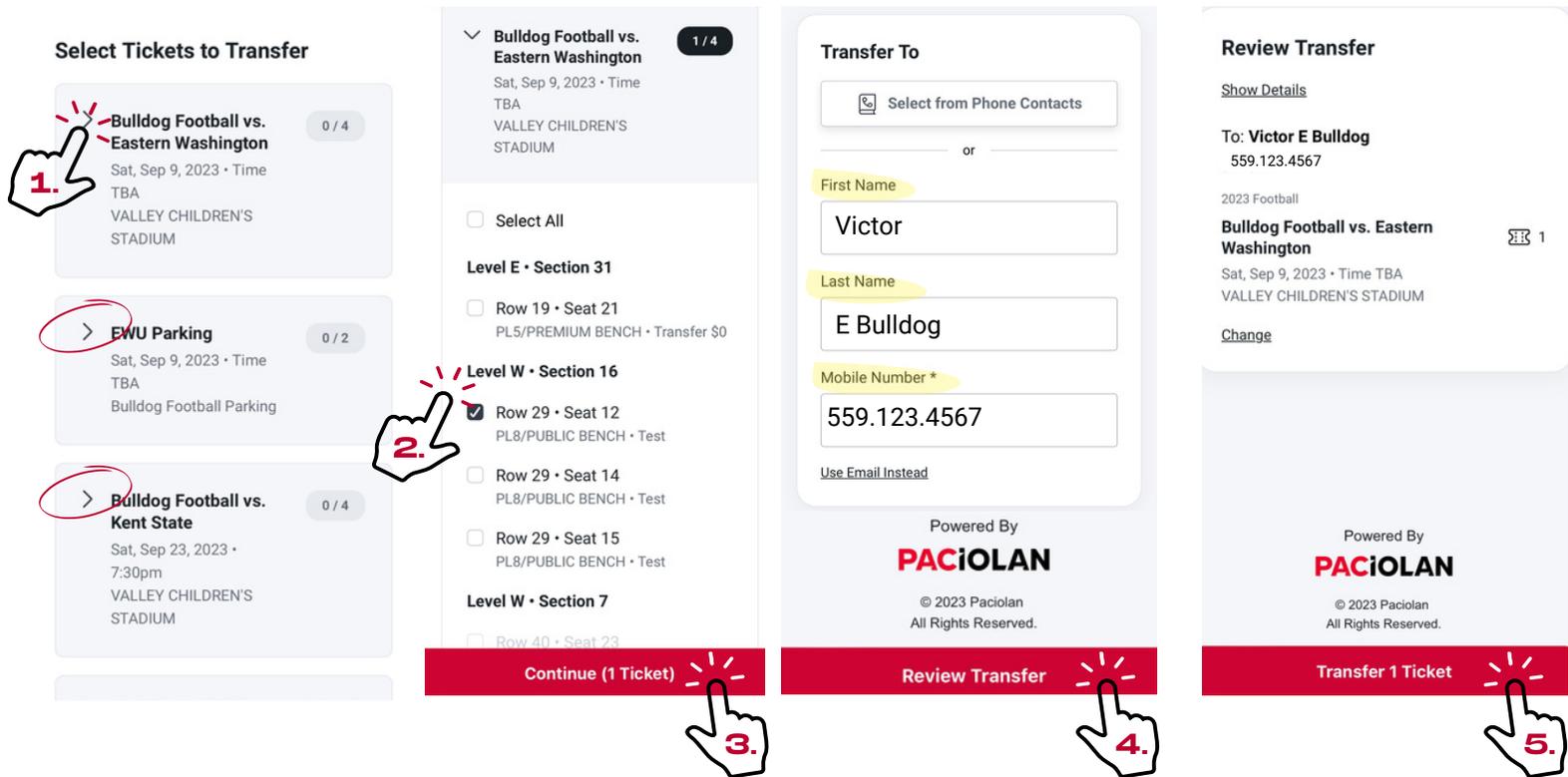
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## STEP 2A. TRANSFERRING TICKETS FOR ONE GAME

1. Select desired event
2. Check all tickets to transfer
3. Click "**Continue**"
4. Enter individual's contact information, click "**Review Transfer**"
5. If all is correct, click "**Transfer Ticket**"

A sequence of four screenshots illustrating the ticket transfer process.   
1. **Select Tickets to Transfer**: Shows a list of events. A hand icon with '1.' points to the first event, 'Bulldog Football vs. Eastern Washington'.   
2. **Select specific tickets**: Shows the event details with a list of tickets. A hand icon with '2.' points to the 'Continue (1 Ticket)' button at the bottom.   
3. **Review Transfer**: Shows a form with fields for First Name (Victor), Last Name (E Bulldog), and Mobile Number (559.123.4567). A hand icon with '3.' points to the 'Review Transfer' button at the bottom.   
4. **Final Transfer confirmation**: Shows the final confirmation screen with the text 'Transfer 1 Ticket'. A hand icon with '5.' points to the 'Transfer 1 Ticket' button at the bottom.

## STEP 2B. TRANSFERRING TICKETS FOR MULTIPLE GAMES

Similar to Step 2A, open EACH EVENT by clicking the drop down arrows circled above. Select each ticket you would like to transfer. Follow the remaining steps above to complete your transfer.

# Transfer Confirmation

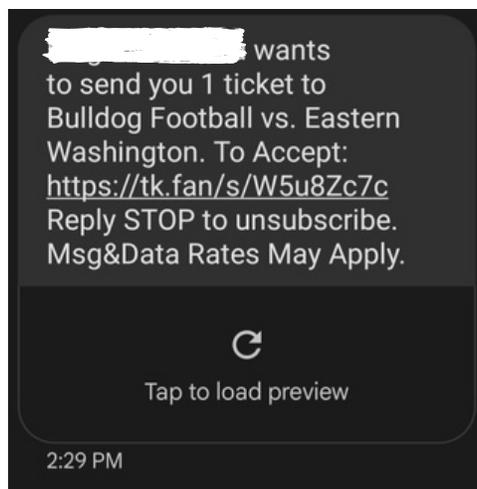
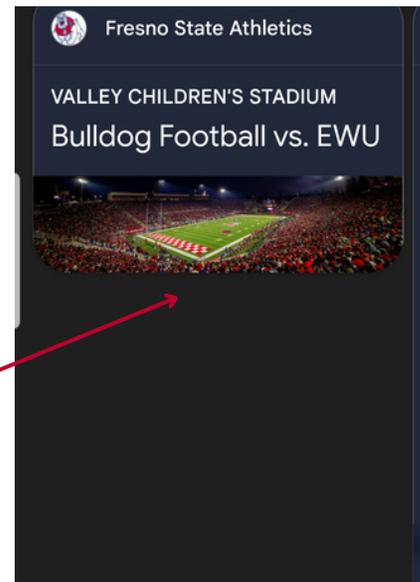
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**PLEASE NOTE:** The transferred ticket will appear with no QR Code in your Google Wallet as a **"VOIDED"** ticket once accepted.



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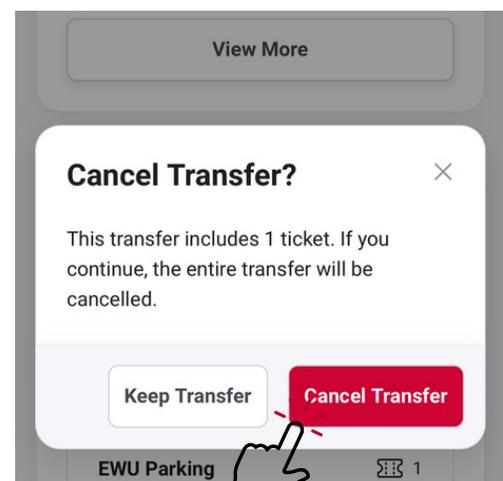
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