

SAM HOUSTON

BASKETBALL

COVID-19 PROTOCOLS

PRE-SALE TICKETS ONLY

↪ There will be **NO WALK-UP SALES** for any games this season. All tickets must be purchased in advance online or over the phone at 936-294-1729.

↪ Those purchasing **UPPER RESERVED** tickets will receive an **ASSIGNED** seat. Fans will be permitted to sit only in the assigned seat listed on their ticket.

↪ All ticket purchases and transactions must be **COMPLETED BY NOON ON GAMEDAY**.

↪ **BEARKATONE CARDS** and **FACULTY/STAFF ID** will not permit entrance on gameday.

STUDENT & FACULTY/STAFF TICKETS

↪ A minimum of 350 tickets will be reserved for students; however, **STUDENT TICKETS MUST BE RESERVED IN ADVANCE**, similar to football.

↪ Student tickets will be available from 8:00 AM-5:00 PM in the Student Activities Suite at the LSC (Suite 215).

↪ Students can only reserve and claim tickets in person at the Student Activities Suite.

↪ Complimentary student and faculty/staff tickets must be claimed by **5:00 PM THE DAY PRIOR TO EACH GAME**.

↪ Faculty/Staff can secure their tickets by calling the ticket office at 936-294-1729 or by going to the Bearkat Ticket Office in person (2212 Avenue I, Suite 180).

FACIAL COVERING REQUIRED

↪ Masks are **REQUIRED** to be worn by each fan at all times inside Johnson Coliseum, in accordance with Sam Houston State University, NCAA and Southland Conference guidelines.

↪ For fans who forget to bring a mask, there will be a box of masks at each entrance.

SOCIAL DISTANCING

↪ In order to accommodate as many fans as possible in the lower reserved sections, seats will be reallocated to allow for social distancing and will be based on priority point ranking.

↪ In the event there is not enough room to accommodate all season ticket holders with lower reserved seats, a partial refund will be given and they will be given a general admission seat.

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CAPACITY & ENTRY

↪ Capacity inside Johnson Coliseum is limited to **1,218 FANS** for all games.

↪ Measures will be in place to prevent entry into unauthorized zones of Johnson Coliseum. **ONLY TIER 1** personnel who have cleared testing protocol **WILL BE ALLOWED ENTRY VIA THE EAST GROUND-LEVEL TUNNEL.**

↪ All other personnel, (i.e. cheerleaders, UPD, table crew, lower reserved season ticket holders, media, etc.) will be required to **ENTER** and **EXIT** the building via their respective gates along the upper concourse of Johnson Coliseum (see Page 3).

↪ Measures will be put in place to prevent entrance and exit of non-authorized individuals through tunnel from Lower Sections D-F.

PASS LISTS

↪ All guests on the pass list will be issued **WRISTBANDS** as opposed to hard tickets. Home and visitor pass list guests will have different colored wristbands which will change each game.

↪ **HOME** and **VISITOR** pass lists will be allowed entry **ONLY** through their designated entries (shown on Page 3) and will be required to sit in designated seats and sections during the game.

PARKING

↪ Fans attending games at Johnson Coliseum will have the opportunity to pay to park in the newly-finished parking garage at 820 Bowers Blvd, directly across the street from upper level of the Coliseum. Parking rates are \$2.50 for the first hour and \$1.25 each additional hour.

↪ Fans can also park free of charge in the lower surface lots to the east and northeast of the Coliseum; however, should fans park in these lower surface lots, they will still be required to enter and exit the Coliseum via their respective upper-level entry doors. For any additional questions regarding parking on campus, please call the Office of Parking, Traffic & Transportation at 936-294-1800.

↪ The designated drop-off location is along Bowers Blvd., near the flagpoles.

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COVID-19 PROTOCOLS **DESIGNATED ENTRIES & SECTIONS**

Designated entrances will be utilized as follows:

GATES

20 & 21
SECTIONS
Q & R



VISITOR PASS LIST

+

CREDENTIALLED FLOOR LEVEL ACCESS
(must be screened)

GATES

16 & 17
SECTIONS
J & K



HOME PASS LIST

GATES

6 & 7
SECTIONS
C & D



STUDENTS

GATES

25 & 26



SEASON TICKET HOLDERS

+

UPPER RESERVED

+

FACULTY-STAFF

↪ Socially distanced **RESERVED** seating is group of 2 with 3 seats in between

↪ Upper Reserved seating is groups of 4 with 3 seats in between

↪ Both **RESERVED** and **UPPER RESERVED** will have every other row off limits, starting with the first row being off limits

