

# HOW TO EXCHANGE ONLINE

When a Creighton Baseball or Softball game gets cancelled as a result of weather you have a few options on how to utilize tickets from the cancelled contest as a season ticket holder.

## Option One:

- Visit the Creighton Ticket Office to exchange the tickets for a new date

## Option Two:

- Exchange your tickets online via MY CREIGHTON Account

Managing your tickets through your MY CREIGHTON Account is extremely convenient, simple and secure and allows you the ultimate flexibility in using your seats.

To log in to your MY CREIGHTON Account, your username is your account number or the primary email address on your account; if you do not know your password, click on "Forgot Your Password?" to have a temporary one emailed to you. If you have any questions, please contact the ticket office at 402.280.JAYS (5297).

## STEP ONE:

LOGIN TO YOUR ACCOUNT AND SELECT THE CANCELLED GAME

The screenshot displays the MY CREIGHTON Account interface. At the top, there's a navigation bar with links: Buy Tickets, Dashboard, Tickets, and Invoices. Below this, a header section identifies the user as Billy Bluejay with account number 5544. The main content area is titled 'Manage Tickets' and includes a 'VIEW ALL' link. It features three promotional cards: 1) A 'Varsity Sports Cafe' offer for free mini mozzarella breadsticks with any order of \$20 or more, valid only at the Dundee location. 2) A 'CANCELLED' game card for Creighton vs Wichita State, dated Friday March 16, 2018, at 7:00 PM at TD Ameritrade Park, with 3 total tickets. 3) A game card for Creighton vs Nebraska, dated Tuesday, March 27th, at 6:30 PM at TD Ameritrade Park, with 5 total tickets. 4) A game card for Creighton vs Evansville, dated Friday, March 30th, at 6:30 PM at TD Ameritrade Park, with 5 total tickets. Each game card includes the Creighton logo and the opponent's name and logo.

**MY CREIGHTON ACCOUNT - [GOCREIGHTON.COM/MYACCOUNT](https://gocreighton.com/myaccount)**

# HOW TO EXCHANGE ONLINE


## STEP TWO:


CLICK THE THREE DOTS IN THE UPPER RIGHT AND SELECT “EXCHANGE”


Friday March 16, 2018

**Creighton vs Wichita State- Ra...**

TD Ameritrade Park

 PRINT

 SEND



Donate

Exchange


◆ 3 Tickets

Exchange

SECTION	ROW	SEAT
GA1	GA0	5

**CANCELLED**

Creighton vs Wichita State-...  
Friday March 16, 2018 7:00PM • TD...


 ticketmaster.verified

Exchange

SECTION	ROW	SEAT
GA1	GA0	6

**CANCELLED**

Creighton vs Wichita State-...  
Friday March 16, 2018 7:00PM • TD...


 ticketmaster.verified

Exchange

SECTION	ROW	SEAT
GA1	GA0	7

**CANCELLED**

Creighton vs Wichita State-...  
Friday March 16, 2018 7:00PM • TD...

 ticketmaster.verified

**MY CREIGHTON ACCOUNT - [GOCREIGHTON.COM/MYACCOUNT](https://gocreighton.com/myaccount)**

# HOW TO EXCHANGE ONLINE

**STEP THREE:**  
SELECT ANY OR ALL OF  
YOUR SEATS THAT YOU ARE  
LOOKING TO EXCHANGE  
FOR A FUTURE DATE.  
ONCE SELECTED, CHOSE  
“EXCHANGE”.

### Manage My Tickets


select an event

Transfer & Resale


manage more tickets


exchange (0)


[back to December](#)




**Creighton vs Wichita State- Rain Out Game**  
TD Ameritrade Park  
**Event Date: Friday March 16, 2018 - Event Time: 7:00PM**

 Mobile Entry

 ticket detail

 ticket history

Select an action below to manage your seats. ⓘ

 **Exchange seats**

Section GA1, Row GA0

You have 3 seat(s)

Select All

seat details	current entry method to event	ticket status
<input type="checkbox"/> Seat 5	Viewed on Mobile	
<input type="checkbox"/> Seat 6	Viewed on Mobile	
<input type="checkbox"/> Seat 7	Viewed on Mobile	

**MY CREIGHTON ACCOUNT - [GOCREIGHTON.COM/MYACCOUNT](http://GOCREIGHTON.COM/MYACCOUNT)**

# HOW TO EXCHANGE ONLINE

## STEP FOUR:

SELECT THE GAME FOR WHICH  
YOU ARE LOOKING TO REDEEM  
YOUR TICKETS FOR.

## STEP FIVE:

CHOOSE YOUR SEATS  
AND LOCATION ON THE  
INTERACTIVE SEAT MAP.

## STEP SIX:

SELECT CHECKOUT AND  
COMPLETE EXCHANGE. NEW  
TICKETS ARE NOW ADDED TO  
YOUR ACCOUNT.

### Seat Exchange Process

#### Select New Seats

##### Pricing Options:

Cost per Seat (US \$) **?**

Prices displayed are the additional cost to exchange from your existing seat. If the exchange cost is displayed as \$0.00, there is no additional cost to you. Please note: Seats represented on the map reflect the face value price. Eligible discounted prices and applicable surcharges may apply and will be adjusted as you proceed to the next page.

##### Cost of New Seats

Status

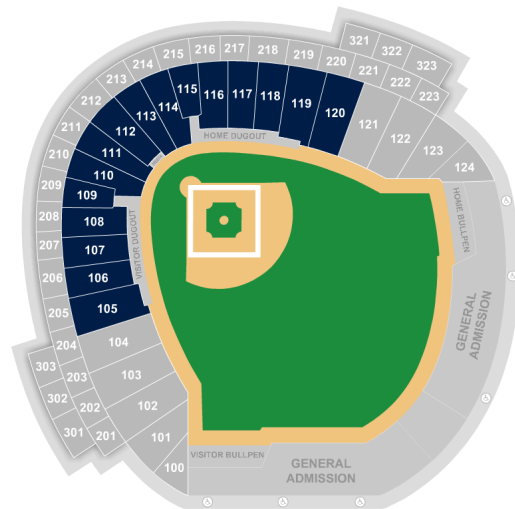
Section GA1, Row GA0 **?**  
Seat 5

Section GA1, Row GA0 **?**  
Seat 6

Section GA1, Row GA0 **?**  
Seat 7

NOTE: Single unoccupied seat is allowed.

Instruc



**MY CREIGHTON ACCOUNT - [GOCREIGHTON.COM/MYACCOUNT](https://gocreighton.com/myaccount)**