

# Fowler Events Center A-Z Facility Guide

**ADA ACCOMMODATIONS:** Fowler Events Center offers ADA seating in the concourse level. When ordering accessible tickets, it is important to indicate that you require accessible seating so we can properly seat you. Please contact the Box Office with any questions regarding tickets at (877) 456-5262. Upon entry, please see the nearest Usher, and they will escort/direct you to your seats.

**ADDRESS:** Enter campus at, 3570 Adams St. Riverside, CA 92504.

**ALCOHOL/TOBACCO:** CBU is a tobacco and alcohol-free campus; no smoking or drinking is permitted. Individuals violating this policy are subject to ejection from the facility.

**ANIMALS:** Animals are not permitted on University property. Service animals specifically trained to assist a person with a disability are welcome. No other animals, including pets, therapy animals, or emotional support animals, are allowed.

**ATM:** An ATM is located in the West Concessions Area behind Section 114.

**BABY CHANGING STATIONS:** Baby Changing Stations are available in the Family Restrooms located behind Sections 102 and 110.

**BAGS/BACKPACKS:** Bags and backpacks are permitted inside the facility. All bags are subject to search before entering the Fowler Events Center.

**BIKE PARKING:** Bike parking is available on the east side of the building by the CBU Recreation Center.

**CAMERA POLICY:** Handheld still cameras are permitted for personal use only. No cameras are permitted into the stadium with a lens longer than five (5) inches. Video cameras are prohibited from filming the game.

**CONCESSIONS:** There are three concessions areas in the Fowler Events Center. All concessions areas are on the concourse level. Escalators in the entry way will take you up to the East and West Concessions. The other concessions area is behind the student section on the south side of the Events Center.

**CONDUCT:** CBU Athletics expects all fans to conduct themselves in an appropriate manner at all times before, during, and after the competition. We expect all fans to treat other fans, players, coaches and officials with courtesy. Please join us in creating a fun, safe, family atmosphere at the Fowler Events Center by not:

- Interfering with other guests' ability to enjoy the game;
- Using/displaying foul or abusive language or gestures;
- Appearing to be intoxicated or in a diminished capacity;
- Failing to produce a ticket upon request;
- Entering the competition or restricted access areas;

- Smoking;
- Throwing objects onto the competition area or within the venue; or
- Otherwise being disorderly.

Violators are subject to ejection and possible arrest. Fans should contact an usher or Events Center staff member if they feel someone is not acting appropriately.

**COURT ACCESS:** Court access is limited to those with courtside tickets and credentialed staff only. Credentials must be shown to an event staff member and visible at all times.

**CREDIT CARDS:** CBU Ticketing and Concessions gladly accepts all forms of major credit cards for your convenience.

**DIRECTIONS:** Directions to CBU are listed below:

TRAVELING EAST FROM LOS ANGELES ON I-10: Take I-10 east to I-215 south to Hwy. 91 W (Beach Cities). Exit Hwy. 91 at Adams Street and turn right. Turn left at the first traffic light to enter campus. An attendant in the welcome pavilion will help direct you to the East Parking Structure.

TRAVELING WEST FROM PALM SPRINGS ON I-10: Take I-10 west to I-215 S/Hwy. 91 W (Beach Cities). Exit Hwy. 91 at Adams Street and turn right. Turn left at the first traffic light to enter campus. An attendant in the welcome pavilion will help direct you to the East Parking Structure.

TRAVELING EAST FROM LOS ANGELES ON HIGHWAY 60: Take Hwy. 60 east to CA Hwy. 91 W (Beach Cities). Proceed west on Hwy. 91 to Adams Street. Exit at Adams Street and turn right. Turn left at the first traffic light to enter campus. An attendant in the welcome pavilion will help direct you to the East Parking Structure.

TRAVELING EAST FROM ORANGE COUNTY ON HIGHWAY 91: Take 91 east to Adams Street. Exit at Adams Street and turn left. Turn left at the first traffic light to enter campus. An attendant in the welcome pavilion will help direct you to the East Parking Structure.

TRAVELING NORTH FROM SAN DIEGO COUNTY ON I-15: Take I-15 north to CA Hwy. 91 E. Exit at Adams Street and turn left. Turn left at the first traffic light to enter campus. An attendant in the welcome pavilion will help direct you to the East Parking Structure.

TRAVELING SOUTH FROM SAN BERNARDINO COUNTY ON I-15: Take I-15 south to I-215 south to CA Hwy. 91 west (Beach Cities). Proceed west on CA Hwy. 91 W. to Adams Street. Exit at Adams Street and turn right. Turn left at the first traffic light to enter campus. An attendant in the welcome pavilion will help direct you to the East Parking Structure.

FROM LOS ANGELES INTERNATIONAL AIRPORT (LAX): Exit airport to I-105 E. to I-605 N. to I-10 E. Follow directions above for traveling east from Los Angeles on I-10.

FROM ONTARIO INTERNATIONAL AIRPORT (ONT): Exit airport terminals on Airport

Blvd., and proceed east to Haven Ave. Turn right on Haven Ave. and proceed south to I-60 E (Riverside). Follow directions above for traveling east from Los Angeles on Hwy. 60.

**DOOR OPENING:** Doors will open one (1) hour prior to the start of the game.

**EMERGENCIES:**

- During any emergency inside the Fowler Events Center, follow the directions of the PA announcer, Event Staff and emergency responders.
- Upon arriving at your seat location, first find the nearest exit and then locate an alternate exit in case of emergency.
- See Something, Say Something – If you see or become aware of any activity that is unusual, suspicious or causes you concern, report the activity to the nearest event staff member.

**FIRST AID/EMERGENCY MEDICAL ASSISTANCE:** Guests needing first aid or medical assistance should contact the nearest event staff member. In case of emergency, please dial 911.

**ENTERTAINMENT:** For live stats and live streaming of events from the Fowler Events Center, visit:

Men's Basketball: <https://cbulancers.com/sports/mens-basketball/schedule>

Women's Basketball: <https://cbulancers.com/sports/womens-basketball/schedule>

**ENTRANCE:** Entrance to the Fowler Events Center is along Lancer Lane. If parking in the East Parking Structure, there is a path between the Events Center and the parking structure to bring you to the front of the Fowler Events Center.

**ENTRY SCREENING:** Guests may be subject to screening upon entry to the Fowler Events Center. General patrons are subject to inspection for security purposes. Please check the prohibited item list below for all non-permitted items to the Fowler Events Center

**GUEST SERVICES:** If you are in need of assistance or information, please find the nearest event staff member.

**LOST & FOUND:** Please call CBU Safety Services at (951) 343-4311 or email [publicsafety@calbaptist.edu](mailto:publicsafety@calbaptist.edu) to inquire about any lost items.

**LOST CHILD:** In the event of a lost child or guest, please report the situation to the nearest event staff member as soon as possible.

**MERCHANDISE:** The CBU Team Store is open during games. The team store is located immediately to your left as you enter the Events Center. Merchandise is always available by visiting the official online store at [bookstore.calbaptist.edu](http://bookstore.calbaptist.edu).

**PARKING INFORMATION:** Parking is available in the East Parking Structure. Use the address, 3570 Adams St. Riverside, CA 92504. There is no charge to park on campus.

**PERSONAL BELONGINGS:** Please note that CBU Athletics and CBU are not responsible for any lost, stolen or damaged items.

**PROHIBITED ITEMS:** The following items are prohibited from entering the Fowler Events Center:

- Alcohol & Illegal Drugs
- Animals (Service animals welcome)
- Artificial noise makers
- Professional photography equipment (Cameras with lenses >5")
- Professional video recording equipment
- Coolers and containers (ice chests, thermoses, cups, bottles or other like containers)
- Cans, Glass or Metal Containers
- Confetti or Glitter
- Fireworks, Flares or any Explosives
- Laser Pointers
- Outside food or drink
- Remote Controlled Aircrafts (Drones)
- Signs, Banners, Flags that obstructs view or contains inappropriate language
- Skateboards
- Tobacco products of any kind (including e-cigarettes/vaping devices)
- Umbrellas
- Weapons of any kind
- Anything deemed hazardous or unsafe by event personnel

**RECYCLING:** Recycling bins are located throughout the concourse level.

**RE-ENTRY:** Re-entry is NOT permitted at the Fowler Events Center.

**RESTROOMS:** Restrooms are located throughout the concourse level. Women's Restrooms are located behind Sections 102, 107, 111 and 116. Men's Restrooms are located behind Sections 101, 108 and 110. Family Restrooms are located behind Sections 102 and 110.

**SEATING:** For men's basketball games, your ticket is valid for a specific seat. For women's games, all seating in General Admission. For other events, check your tickets. Fans may sit in any area that isn't cautioned off.

**SIGNS/BANNERS:** Signs and banners are permitted within the Fowler Events Center, however CBU reserves the right to prohibit or require the cessation of any display of a banner or sign that obstructs the view of other guests, obscures stadium signage, can be considered an advertisement or is determined to be obscene, vulgar, indecent, inappropriate or derogatory.

**SKATEBOARDS/LONGBOARD/HOVERBOARDS:** Skateboards, longboards hover boards and other transportation items are not permitted inside the Fowler Events Center.

**SOCIAL MEDIA:** For all CBU athletics updates please follow the accounts listed below:

- CBU Athletics
  - Instagram: cbulancers
  - Facebook: CBU Athletics
  - Twitter: @CBULancers
- CBU Basketball
  - Instagram: cbumbb (men's) & cbuwbb (women's)
  - Facebook: CBU Men's Basketball (men's) & CBU Women's Basketball(women's)
  - Twitter: @CBUmbb (men's) & @CBUwbb (women's)

**TICKETS:** Tickets may be purchased at the Box Office on the Northeast side of the Events Center. For inquiries about single game tickets, season tickets, group tickets, mini plans, or any other questions pertaining to CBU Tickets, please call (877) 456-5262. Office hours are Monday-Friday 9:00 a.m. to 4 p.m. You can also purchase tickets anytime by visiting [cbulancers.com/ticketing](http://cbulancers.com/ticketing).

**WATER FOUNTAINS:** Water fountains are located throughout the concourse level.

**WILL CALL:** Will Call lists are located at the Box Office on the Northeast side of the Events Center. To obtain a ticket left in your name, ID will need to be shown.