



summit **DD**

2019 ANNUAL REPORT

 Mission | Vision | Values

2019-2021 SUMMIT DD GOALS SEE THE FULL REPORT

[▶ READ MORE](#)

ENSURE QUALITY SERVICES WHILE WE CULTIVATE OPPORTUNITIES FOR PEOPLE TO FEEL INCLUDED

Our role is to listen to the people we serve, identify outcomes, and connect them to the support that helps achieve their goals.

We will remain person-centered to ensure the highest quality of services as we create opportunities for meaningful community connections.



EMPOWER AN ENGAGED WORKFORCE THAT ACHIEVES THE BEST OUTCOMES FOR PEOPLE WE SUPPORT

Our employees are our greatest asset as we work to achieve our mission and vision.

We will cultivate a diverse and inspired team and ensure they have the knowledge, skills, and tools to meet and exceed the expectations of those we support.



ENSURE THAT OUR SYSTEM IS SUSTAINABLE FOR FUTURE GENERATIONS

Summit DD has experienced an increase of people eligible for services, along with declining revenues.

We will build a financially sustainable service model to ensure funding is available to support the health, safety and quality of life of people we serve well into the future.



WATCH

“A YEAR IN REVIEW”
WITH A MESSAGE FROM
OUR SUPERINTENDENT

JOHN TRUNK



PLAY

MEET OUR BOARD



MEGHAN WILKINSON
Board President



DENISE L. RICKS
Board Vice-President



ALLYSON V. JAMES
Board Secretary



RANDY BRIGGS



DAVID E. DOHNAL



TAMI GAUGLER



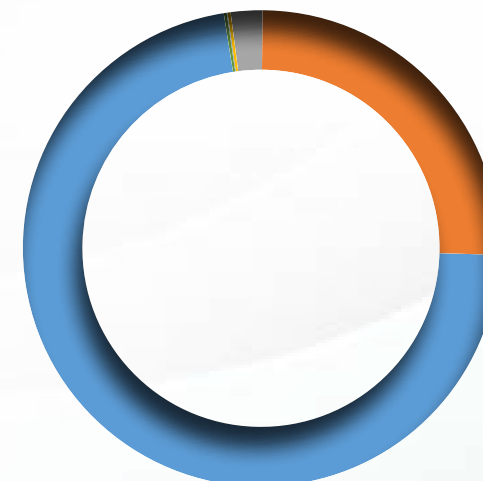
THOMAS C. QUADE



2019 Expenditures

• Salaries	\$ 15,830,792
• Employee Benefits	\$ 8,008,756
• Supplies	\$ 318,947
• Travel & Training	\$ 310,917
• Direct Service Contracts	\$ 8,316,566
• Indirect Service Contracts	\$ 1,465,981
• Medicaid Costs	\$ 28,036,558
• Utilities	\$ 417,265
• Rentals & Equipment	\$ 218,965
• Advertising	\$ 134,283
• Other Expenses	\$ 319,062
• Real Property Improvement	\$ 61,781
Total Expenditures	\$ 63,439,873

SUMMIT DD FINANCIALS



2019 Revenues

• Property Taxes	\$ 52,210,738
• Reimbursements	\$ 11,297,931
• Grants	\$ 1,335,078
• Contract Services	\$ 29,479
• Refunds	\$ 33,771
• Other Receipts	\$ 99,278
Total Revenue	\$ 65,006,275

INDIVIDUAL'S ANNUAL BUDGET FOR SERVICES



WHO IS AN AVERAGE PERSON RECEIVING SERVICES?

Hi my name is Joe. I work two days a week at Acme Fresh Market, and go to a private provider **day program** three times a week. I also get to and from work using a private **transportation** service provider. My three roommates and I live in a house in Stow where I use my personal earnings to pay my rent. My **residential** service provider helps us with daily needs such as getting groceries, doing laundry and or helping with personal care. When I have time with friend, I like to go bowling and go out to eat.

Did you know that funding for an individual follows the person, not the service or organization?

Funding is based on a person's identified outcomes. Summit DD SSAs assist each individual to create a person-centered plan and develop a budget that connects them to services in their community. Below is an example of an average budget for an adult on an IO Waiver in Summit County.



INDIVIDUAL OPTIONS WAIVER (IO WAIVER):

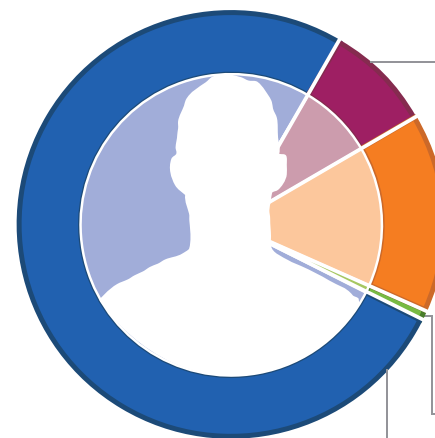
Average Waiver Cost (per person): \$88,204

Average Federal Share: \$55,604

Average Summit DD (locally funded) Share: \$32,600

QUICK FACT:

1,393 people use an IO Waiver



Residential Program:
77.1%

Total Cost: \$68,356
Federal Share: \$43,092
Summit DD Share: \$25,264

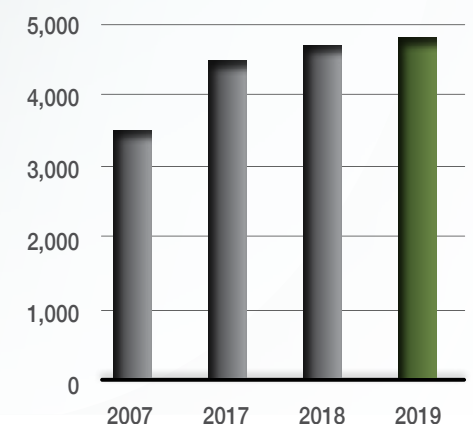
Transportation: 8.5%
Total Cost: \$7,495
Federal Share: \$4,725
Summit DD Share: \$2,770

Day Support: 13.9%
Total Cost: \$12,353
Federal Share: \$7,787
Summit DD Share: \$4,566

Other Local Support: .5%
Total Cost: \$407
Federal Share: \$0
Summit DD Share: \$407

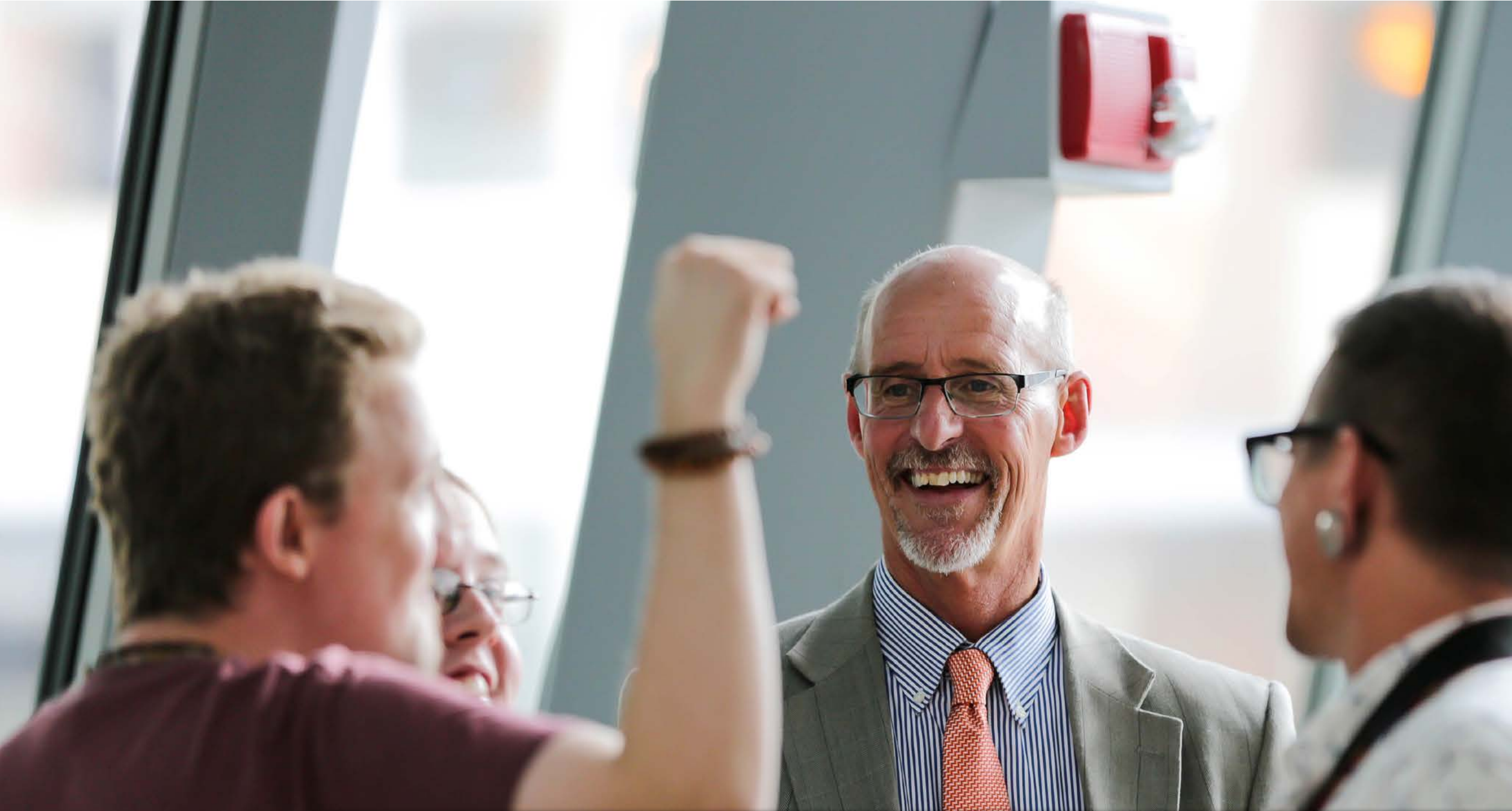
- 85% of adults supported by Summit DD are funded through a Federal Medicaid Waiver
- Medicaid pays approximately 60% of the costs for services and Summit DD (through local levy dollars) pays 40% of the costs for services
- Medicaid dollars ensure Free Choice of Provider, meaning individuals choose a willing provider who meets their needs
- Summit DD coordinates services for all individuals and provides oversight for the quality of services provided

[▶ LEARN MORE](#)



TOTAL PEOPLE SUPPORTED

Summit DD continued to experience growth among all age segments and service areas through the past several years.



MAKING MEANINGFUL CONNECTIONS

Supporting People & Community

FIND
LOCAL
RESOURCES

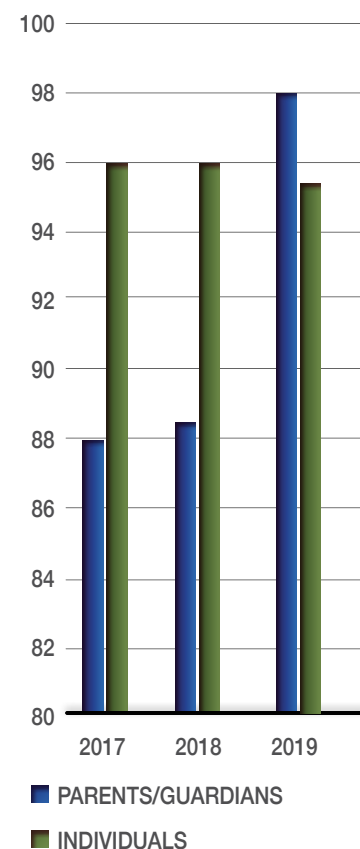


IMPACT & OUTCOMES AT-A-GLANCE

SERVICE PROCESS



SATISFACTION WITH SERVICES



- Much like all service areas, service coordination continues to grow, increasing by 19% since 2012.**
- Summit DD Service and Support Administrators (SSAs) are the single point of accountability for the provision of services.** Upon eligibility for services, each person is assigned to a SSA who gets to know that individual through an interview and assessment process.
- The goal is to understand and address each person's unique hopes, dreams, support needs, and wants through the development of an Individualized Service Plan (ISP).** Each ISP contains outcomes and action steps to assist each person in meeting their personal goals. In addition, the ISP outlines any support needs an individual may have.
- Support needs can be addressed through natural supports or through a wide variety of paid providers.** Certified or paid providers are most commonly reimbursed for services through a Medicaid waiver such as the IO, SELF or Level 1 waiver. If an individual is eligible for a waiver, his/her SSA can assist in applying for a waiver.
- If approved, **the SSA uses the ISP to authorize payment through the waiver for the supports the individual needs.** Most often these supports are around assistance with daily care needs to live as independently as possible in the community, transportation, transition services, employment services and assistance in the community.
- Summit DD uses local tax dollars to fund approximately 40 percent of the cost of waiver services with the federal government paying service providers the remaining 60 percent.**

IMPACT & OUTCOMES

AT-A-GLANCE CONTINUED

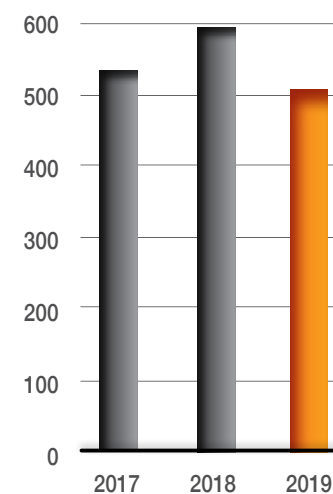
EMAIL

Active Count | 0 - 2 (510) | 3 - 5 (426) | 6 - 21 (1,259) |
22 - 30 (753) | 31 - 40 (601) | 41 - 50 (405) | 51 - 64 (563) |
65+ (205) | Total (4,722)

CHILDREN

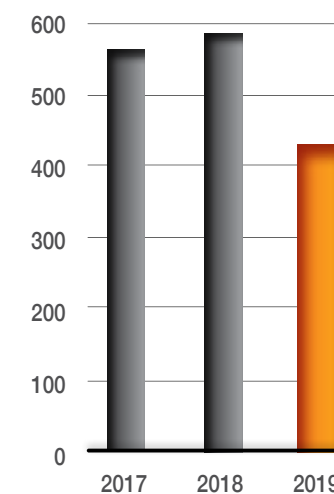
AGE 0-2

SUPPORTED IN EI



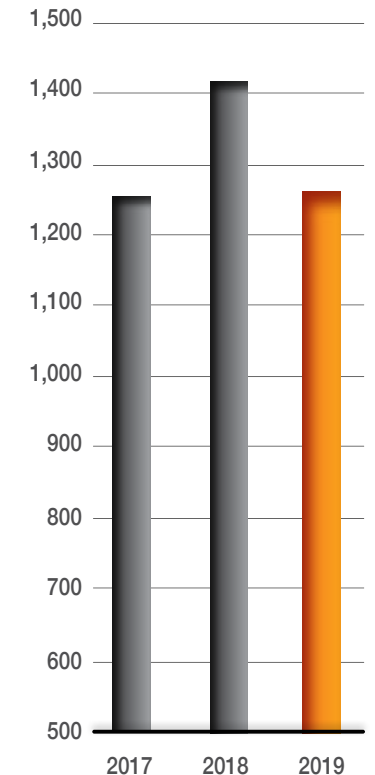
AGE 3-5

SUPPORTED

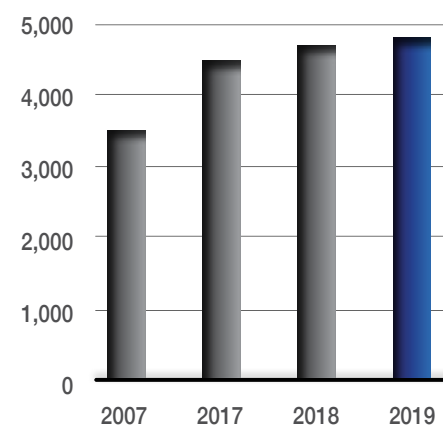


SCHOOL-AGE

SUPPORTED



TOTAL PEOPLE SUPPORTED



1 in 100 people in Summit County are now supported by Summit DD.

Summit DD currently serves 4,722 people.

Since 2007, the last time Summit DD experienced increased levy funding, Summit DD has experienced a 37% increase in the number of people served.

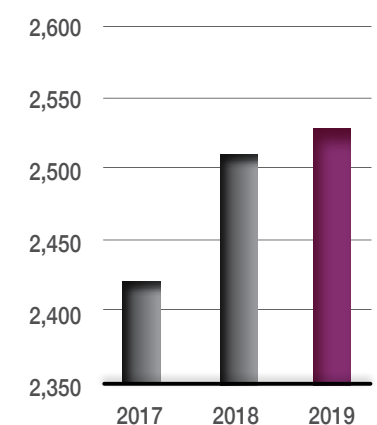
NEWLY ELIGIBLE AGE 3 AND UP



399 individuals found eligible for services.

ADULTS

SUPPORTED



IMPACT & OUTCOMES

AT-A-GLANCE
CONTINUED



**PROVIDED
FRONT LINE SUPERVISOR TRAINING**
to disability service providers to assist with direct
service professional retention



CREATED SUCCESS COACH PROGRAM
to assist providers with direct service
professional retention



CREATED A BUSINESS ADVISORY COUNCIL
to collaborate with local employers to increase
access to community employment



705 FAMILIES ACCESSED FUNDING
to enable participation in
community-based programs,
62 kids attended community camps,
233 kids attended specialty camps,
219 attended community clubs or classes and
59 kids accessed adaptive equipment.



Served on Family Children First Council to
PROVIDE A SHARED FUNDING POOL
agreement with:
Summit County Children Services,
Summit County Juvenile Court, and
the Summit County ADM board
to support children involved
in multiple systems.



Collaborated with
Summit Educational Service Center,
State Support Team 8,
Medina County Board of DD,
Akron Children's Hospital,
the ESC of Medina,
Opportunities for Ohioans with Disabilities to
HOST A TRANSITION BOOT CAMP
TO SUPPORT TEENS
with disabilities and their families
through the transition years



SUMMIT DD WAS AWARDED A GRANT
from the Ohio Department of Developmental
Disabilities to conduct outreach around the area
of Early Intervention.



Continued to plan future facilities study to
INCREASE ACCESS IN THE COMMUNITY



Supported 188 Children with
CONSULTATIVE THERAPY SERVICES

CONNECTING STAFF

Celebrating Staff

Nearly 300 Summit DD staff spent the day collaborating, socializing, and celebrating together as a team. “This day was designed to knock down barriers and build up camaraderie,” commented Human Resources Development Coordinator Kristen Olesky, who coordinates the day’s activities. Summit DD staff started the day with a fun social gathering, and then spent the morning exploring informative break-out sessions where departments got to collaborate with one another. For the remainder of the afternoon, employees gathered at a luncheon where staff were recognized for their service. Altogether, fifty staff members were honored for service anniversaries ranging from 5 to 40 years. In total, the employees had nearly 600 years of combined service to Summit DD! “Summit DD really is a great place to work. I can honestly say I don’t think I’ve ever worked with a collective group of people that are so committed to what we do,” shared Summit DD Superintendent, John Trunk.

“Summit DD really is a great place to work. I can honestly say I don’t think I’ve ever worked with a collective group of people that are so committed to what we do”

- John Trunk



IMPACT & OUTCOMES

CONNECTING TO STAFF



3
YEARS



Department of
Developmental Disabilities

Summit DD, has received a three-year accreditation from the Ohio Department of Developmental Disabilities, the maximum level an organization can receive.

[▶ READ MORE](#)



At Summit DD, a prominent goal is to empower an engaged workforce that achieves the best outcomes for people we support. We proudly announce, that one of our Service and Support Administrators (SSA), Vincent Taylor, was accepted into Leadership Akron's Signature Class 36.

[▶ READ MORE](#)



80.2%

of staff participated
in the health and
wellness program

[▶ READ MORE](#)



43.8%

of staff volunteered at
community non-profits

[▶ READ MORE](#)

United
Way



10,500
Elementary
School
Students

Staff volunteered at United Way's annual Stuff the Bus event—an essential community program designed to collect and sort school supplies for students from all 28 Akron Public Elementary Schools.

[▶ READ MORE](#)

CONNECTING PEOPLE & FAMILIES

Kids | Youth | Families | Adults

*Summit DD collaborates with local organizations
helping children, adults and families connect to individ-
ualized resources to help them thrive.*



4,722

Total Individuals
Served

[▶ READ MORE](#)



3,581

adults and kids
supported by
RSS or SSA

[▶ READ MORE](#)



Completed

522

Waiting List
Assessments

[▶ READ MORE](#)





IMPACT & OUTCOMES

FAMILIES & KIDS

▶ Setting Kids Up For Success

Giving families tools and techniques to use in their own time and space

Summit DD works with families throughout Summit County to help them with early childhood learning and development strategies. Here are a few tips from Early Intervention Manager Kathy Supple, to help families implement a successful Tummy Time routine with your little one.



▶ [READ MORE](#)



510

Children 0-2
supported in EI

▶ [READ MORE](#)



73

Children
Supported in
Community Day
Care Centers

▶ [READ MORE](#)



406

Children 3-5
supported

▶ [READ MORE](#)

IMPACT & OUTCOMES

YOUTH

From ASPIRE to Hire

Mikayla is like many recent high school graduates. She's closing the chapter on her high school career and entering a new phase of adulthood with a job and new responsibilities. However, Mikayla is also a trailblazer of sorts.

[▶ READ MORE](#)



Scouts Be Prepared. Be Inclusive

Boy Scouts of America is an organization rich in history. Their motto, Be Prepared, sums up the organization's desire to create a good foundation in kids. Scouting develops skills, confidence, leadership and the good judgment that will guide young men and women throughout their adult lives. While the Scouts have made news in recent years for being inclusive to girls and boys, did you know that the Scouts are also inclusive to kids of all abilities?

[▶ READ MORE](#)





493 ▶

Adults participated in
Special Olympics Sports



1,772 ▶

Adults were supported
with Day Support



171 ▶

Adults supported in
Competitive Employment



1,886 ▶

Adults Supported
with Residential Services

IMPACT & OUTCOMES

ADULTS

Dream Big:
Symphonie's Story

**“If your dreams
aren't scary,
they aren't big
enough.”**

[▶ READ MORE](#)

Marci's Story: Running Down A Dream

From the moment you begin speaking with Marci,
you quickly realize her passion. A passion for life. A
drive to succeed at every dream she can imagine.

[▶ READ MORE](#)



HEALTH AND SAFETY

The health, safety and welfare of people we support is our primary concern. Summit DD takes this role very seriously and has many safeguards in place to ensure there is ongoing oversight in provider settings.

Summit DD collaborates with state and local organizations including a unique relationship with the Summit County Sheriff's office extending protections and understanding across the county.



Investigated
1,274
Major Unusual Incidents

[▶ READ MORE](#)



100%
of investigation
completed on-time

[▶ READ MORE](#)

M. PETROC



CONNECTING COMMUNITY

Programs | Business | Partners | Providers



Summit DD Challenges Disability Perceptions ▶



Transition Partnership Successful and Sustainable ▶





IMPACT & OUTCOMES

BUSINESS & EMPLOYERS

Scott's Story:

30 Years of Dedication at Acme

Join us in congratulating Scott for nearly 30 years of service at Acme Fresh Market! "I really like it here and this February will be 30 years," shared Scott. His dedication is truly unheard of in this day and age. According to the US Bureau of Labor Statistics, the average employee tenure in 2018 was only four years. Scott has beat that statistic nearly tenfold.

[▶ READ MORE](#)

Employment Collaborative: A Cooperative Spirit to Employment



Summit DD believes in helping people of all abilities reach their full potential, one person at a time. Fortunately, we are not alone. Thanks to a collaborative spirit, an innovative program and engaged local businesses, a few more individuals are now on their way to reaching their individual goals of community employment.

[▶ READ MORE](#)

IMPACT & OUTCOMES

PARTNERS & SPONSORSHIP



Summit DD Gives Back

Through sponsorships and volunteering, Summit DD is able to partner with organizations that share our goals and values, while giving back to the community. This teamwork fosters positive relationships within the community, raises awareness for both organizations and creates a welcoming environment for people of all abilities.

[▶ READ MORE](#)

Building Awareness

DD Awareness is something we all work to expand on a daily basis. And once a year, in March, we celebrate all that hard work. What an amazing DD Awareness Month it was! Overwhelming support made it a huge success. Together we made a massive impact in our community.



[▶ READ MORE](#)



IMPACT & OUTCOMES

PROVIDERS

Teams: Supporting Success

Success can come in many forms. It can mean different things to different people. One thing that successful people have in common is a team around them that they can count on. Just ask Matt.

[▶ READ MORE](#)





CONNECT TO MORE RESOURCES

▶ SIGN UP FOR OUR NEWSLETTER

▶ GET ADDITIONAL SUMMIT DD PUBLICATIONS

