



Making Meaningful Connections

Summit DD Long Range Plan 2019-2021

GOALS:

MISSION:

Helping people of all abilities reach their full potential, one person at a time.

TO ENSURE QUALITY SERVICES WHILE WE CULTIVATE OPPORTUNITIES FOR PEOPLE TO FEEL INCLUDED.

Our role is to listen to the people we serve, identify outcomes, and connect them to the support that helps achieve their goals. We will remain person-centered to ensure the highest quality of services as we create opportunities for meaningful community connections.

Objectives include:

- Build meaningful relationships with people we support to shape person-centered outcomes.
- Ignite the community as a natural support.
- In partnership with our provider community, build a culture in the direct service professional community that is committed to achieving people's outcomes.

TO EMPOWER AN ENGAGED WORKFORCE THAT ACHIEVES THE BEST OUTCOMES FOR PEOPLE WE SUPPORT.

Our employees are our greatest asset as we work to achieve our mission and vision. We will cultivate a diverse and inspired team and ensure they have the knowledge, skills, and tools to meet and exceed the expectations of those we support.

Objectives include:

- Foster a culture that reflects our core values.
- Build work systems that support organizational performance excellence.

TO ENSURE THAT OUR SYSTEM IS SUSTAINABLE FOR FUTURE GENERATIONS.

Summit DD has experienced an increase of people eligible for services, along with declining revenues. We will build a financially sustainable service model to ensure funding is available to support the health, safety and quality of life of people we serve well into the future.

Objectives include:

- Maximize alternative revenue streams.
- Ensure that the allocation of local resources are aligned to outcomes that move us closer to our mission and vision.
- Right-size our facilities to meet future needs.

VISION:

Summit County is a community where people feel included.

