

Empowering people of all Abilities

2017 Action Plan
2016 Annual Report



summit dd
Developmental Disabilities Board

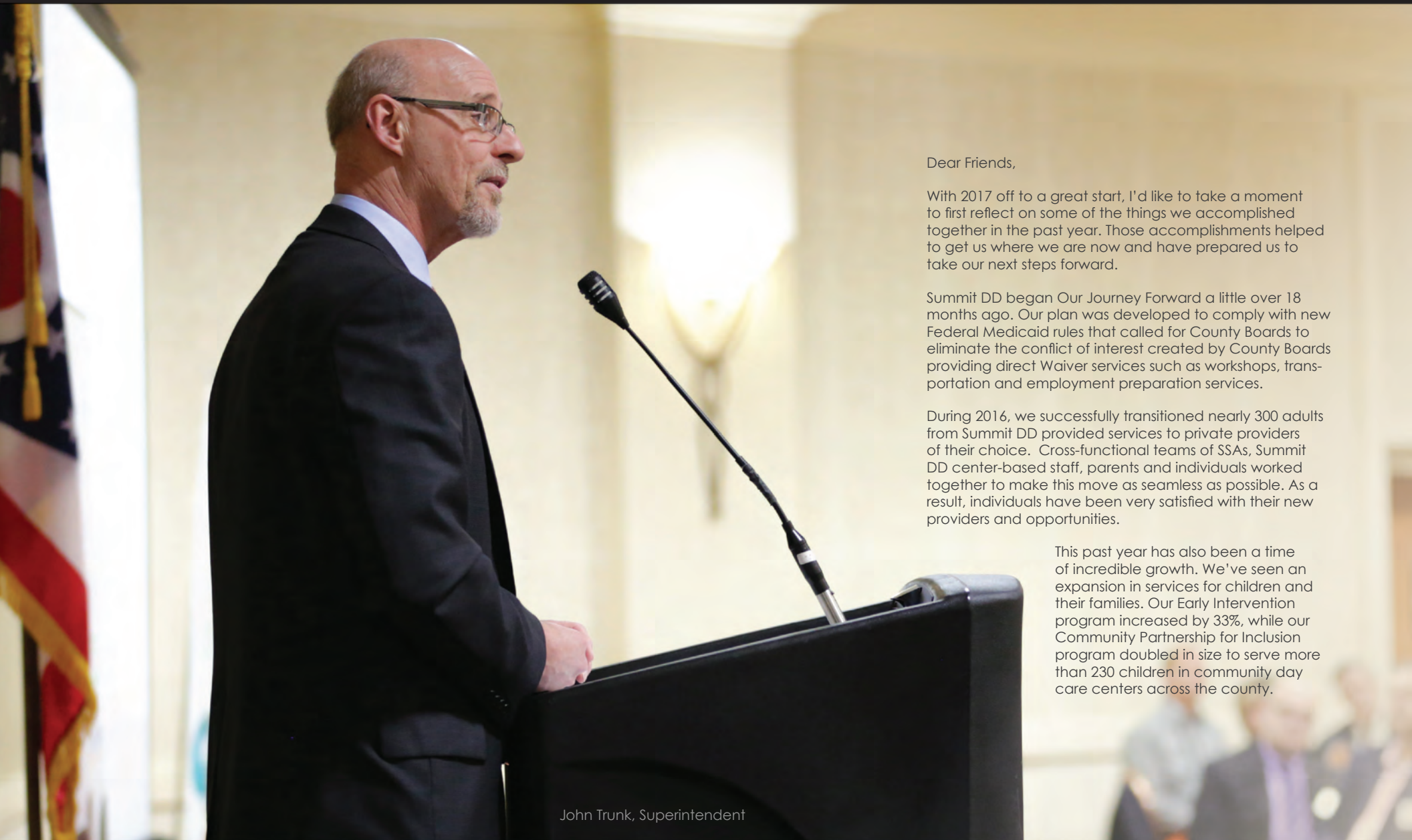
SummitDD.org



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Dear Friends,

With 2017 off to a great start, I'd like to take a moment to first reflect on some of the things we accomplished together in the past year. Those accomplishments helped to get us where we are now and have prepared us to take our next steps forward.

Summit DD began Our Journey Forward a little over 18 months ago. Our plan was developed to comply with new Federal Medicaid rules that called for County Boards to eliminate the conflict of interest created by County Boards providing direct Waiver services such as workshops, transportation and employment preparation services.

During 2016, we successfully transitioned nearly 300 adults from Summit DD provided services to private providers of their choice. Cross-functional teams of SSAs, Summit DD center-based staff, parents and individuals worked together to make this move as seamless as possible. As a result, individuals have been very satisfied with their new providers and opportunities.

This past year has also been a time of incredible growth. We've seen an expansion in services for children and their families. Our Early Intervention program increased by 33%, while our Community Partnership for Inclusion program doubled in size to serve more than 230 children in community day care centers across the county.

John Trunk, Superintendent

Summit DD is, and continues to be, the resource that connects individuals and families to the supports they count on to live their lives to the fullest. We will not waver from that. Summit DD's Board and leadership team have taken the new requirements from Medicaid and turned them into opportunities for those we support.

Looking ahead, we are excited about some of the new initiatives we have planned to connect children and adults with developmental disabilities to their communities. I invite you to read about our goals for 2017 in the pages ahead. These goals center around ways to build more inclusive communities, make new connections and empower families and individuals to make informed choices about their lives.

Summit DD is helping to build provider capacity here in our county. Whether it's new providers to the area or familiar names who are expanding, large or small, we are working to build and attract providers to Summit County. We have dedicated staff to support providers' business and training needs, as well as create best practice standards that will help set them up for success and ensure quality services for those we serve.

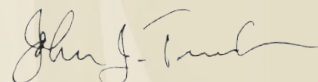
In 2017, we are focusing on growing services for school-age children with special needs and their families. It's our desire to increase access to inclusive after-school activities. We're exploring ways to increase and provide

support for new and existing youth programs. And we are piloting new programs in partnership with local schools to help teens discover interests and skills that will help them transition from high school into their adult lives.

This year also marks a levy year for Summit DD. We will be on the ballot this November seeking a renewal – which is not a new tax. Since 2006, we've operated on the same level of funding all while serving 52% more children and adults! The continuation of our operating levy is critical to ensure that adults and kids with developmental disabilities in Summit County continue to get the services and supports they depend on to live their lives to the fullest as part of this great community.

There is a lot to look forward to in the months ahead. Through it all, we will remain committed to person-centered planning and inclusive supports that are based on individuals' goals. We will continue to look for new ways to partner with other organizations and community leaders to create inclusive opportunities here in Summit County. And we will be here to provide quality monitoring for services that ensure the health and safety for more than 4,700 people with developmental disabilities in Summit County now and into the future. We are connectors and innovators, because we believe communities are better when they include citizens of all abilities.

Sincerely,



John Trunk, Superintendent

*"Through it all,
we will remain
committed to
person-centered
planning and inclusive
supports that
are based on
individuals' goals."*

OUR STRATEGIC PLANNING PROCESS

The 2016 - 2018 Long Range Plan establishes the mission, vision, and long range goals and objectives that guides Summit DD's budgeting and day-to-day operations. The plan is developed by the Board, based on input from individuals served, parents/guardians, caregivers, service providers, staff, and representatives of community-affiliated groups/agencies.

Each year the plan is in effect, an Annual Action Plan establishes specific action items to be achieved during that year, within Board budget priorities and available resources. The Board monitors the implementation of the Long Range Plan through detailed quarterly reports of the Annual Action Plan.



OUR MISSION, VISION AND VALUES

Our Vision

We are a community built by the abilities of ALL citizens.

Our Mission

Summit DD connects people with disabilities to supports that empowers each individual to contribute to their own success and to that of their community.

Our Values

Person Served First
Customer Service
Diversity
Accountability
Innovation

Read more about our core values at SummitDD.org/About

LONG RANGE PLAN (2016-2018)

Find the complete plan at SummitDD.org/Publications

INCLUSIVE COMMUNITY

Summit DD develops and maintains win-win relationships with key community partners, such as employers, educational institutions, healthcare organizations, and related associations, as well as community organizations including city leadership, chambers and clubs. In this way, we can cultivate partnerships that offer support and opportunity to people with disabilities to live fully inclusive lives. We also highlight the success of those we support to overcome misperceptions about people with disabilities, advocating for equality, acceptance and inclusion.

Strategic Objectives (2016-2018)

1. We will inspire organizations to make inclusion a part of their culture to build welcoming, accessible communities for all.
2. We will build off the success of those we support in order to overcome misperceptions about the abilities of individuals.
3. We will unite with the community to ensure that employers and places of education are diverse and inclusive, capitalizing on the talents of those we support.



PERSON-CENTERED PLANNING

Summit DD has meaningful conversations with individuals with disabilities and their families to find out about their unique challenges, goals and opportunities. It is only through active listening that we can empower individuals to create their own path with individualized supports through a person-centered service plan. Summit DD is committed to creating a person-centered plan based on the needs of each individual using paid and natural supports to connect individuals to their communities.

Strategic Objectives (2016-2018)

1. We will listen to individuals and have conversations about what is important to them. We will empower individuals and families to advocate for their needs and offer creative solutions that connect individuals to their community.
2. We will focus on the individual and family, balancing paid and natural supports, to help them through their journey with an individualized service plan based on what people need to meet their goals.
3. We will respect a person's right to make informed choices about their life.
4. We will engage providers in the person-centered plan to develop best-fit opportunities for each individual's unique needs.

INDIVIDUALIZED SUPPORT

Summit DD uses individualized service plans to connect people with disabilities and their families to providers within the community that can help them achieve their vision of a happy, satisfying life. We partner with providers to develop service options that meet the needs of those we support. An individual's experience in their chosen setting will afford each person the greatest opportunity to be included with the greater community.

1. We will connect families of young children to best-fit support to empower caregivers to be the best advocate.
2. We will connect individuals and families to best-fit community support during the transition from youth to adult to empower individuals and families to make choices about their future.
3. We will connect individuals to best-fit employment support that meets each individual where they are on their path to employment.
4. We will connect individuals to best-fit living options.
5. We will connect individuals to community life so each person has the opportunity to explore their interests and hobbies.

QUALITY

Summit DD is committed to quality services that are innovative and meet best practice standards and also promote the health and safety of those we support. We strive to ensure that quality providers are available to meet each individual's need and that the level of service is always the highest.

1. We will work with providers to build capacity for the service needs that individuals identify through their individual service plan.
2. We will partner with providers through onboarding, training, technical assistance and ongoing communication.
3. We will monitor and report outcomes to ensure quality services.

ORGANIZATIONAL SUCCESS

Summit DD develops innovative solutions to complex problems with an appreciation for the ebb and flow of the natural evolution of the system and the ever changing landscape. We understand that evolution may impact our relationships and offerings. We continually strive to challenge ourselves, realizing that our long-term sustainability is the key to provide a lifetime of support to individuals with disabilities.

1. We will remain the visible leader in disability issues as our role as a service provider changes.
2. We will maximize revenue, create efficiencies and leverage technology to remain sustainable for those we support.
3. We will foster a diverse workplace that is welcoming and values the unique contribution of each employee.
4. We will define and cultivate our core competencies and align our resources to remain flexible to achieve our long range plan goals.



SUMMIT DD IS COMMUNITY

Because we are built by the abilities of all

"Our goal is to support people to be full members of their community, which is their right! We have a responsibility to work with partners within the community to create full participation for everyone."

When you walk into Ohio Living, a senior day center in West Akron, you can expect to see lots of activity. You might see socializing amongst cups of coffee, nostalgic stories shared to the soundtrack of music therapy and occasionally fierce competitions of Wii bowling. But the best part of Ohio Living is the people, all diverse in personalities and backgrounds, and now, after welcoming a collaboration with Summit DD, diverse in all abilities.

"There, he's just Ralph," shared Ralph's Summit DD Service and Support Administrator, Rhonda Mallard. "We think everyone, at any age, deserves a right to be in their community and that's exactly what this is all about," added Drew Williams, Director of Community Supports and Development at Summit DD. Check out Ralph's full story at SummitDD.org/My-Story and learn why there is no age limit to inclusion!

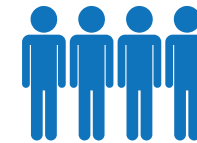
Check out Ralph's full story at SummitDD.org/My-Story and learn why there is no age limit to inclusion!

2016 ACCOMPLISHMENTS

- Represented at more than 40 community events throughout 2016
- Expanded options for children and families ages 3 – 6 with Early Intervention and inclusive child care
- Partnered with area libraries, Lock 3, Akron Children's Museum and other community organizations to make our community one that supports people of all abilities
- Published a series of stories about those we support that highlight individual talents and accomplishments, check them out at SummitDD.org/My-Story

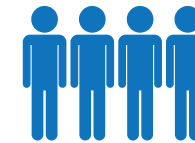
2017 PLANS

- Partner with Kent State University to build best practice models of community living and engagement
- Engage community influencers in a dialogue about inclusion in the school, workplace and community
- Partner with local organizations to make community events ones which can fully engage adults and kids with disabilities



24%

of adults
work in the
community

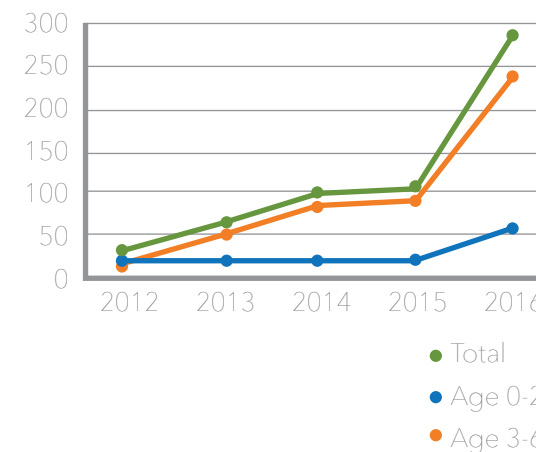


63%

of Summit County
residents support
inclusive classrooms,
"we have a long
way to go"

CHILDREN SUPPORTED IN COMMUNITY-BASED CHILD CARE

through Summit DD's Community Partnership
for Inclusion Program





94%

of Summit County
residents support
inclusive workplaces



65%

of Summit County residents
are familiar with Summit DD,
compared to 40% in 2015
"we are getting out there!"





SUMMIT DD IS LISTENING

Meet Joyce. A funny, charming, fun-loving and kind woman who stayed true to herself even in the midst of

"Joyce is just so strong, caring and truthful," expressed Dawn. "I don't think I have ever heard Joyce say anything negative about anything or anyone."

change in her life. Joyce was looking for something new with more opportunities to interact and be part of her community. "She always tells us what she wants and what she doesn't like," shared Dawn Smoley, Joyce's Service and Support Administrator (SSA). With Joyce in control, her support team created a plan and found choices

so Joyce could discover the perfect fit for her. And when you ask Joyce if she is happy with her choice, United Disability Services BraVo! program, she exclaims, "Oh, God yes!"

Get to know Joyce and read more about her

success at SummitDD.org/My-Story

2016 ACCOMPLISHMENTS

- Service and Supports Administrators, or SSAs, attended person-centered planning training. Managers observed team meetings to coach teams on a person-centered approach
- Worked on an Individual Service Plan, or ISP, template and assessment that supports person-centered outcomes. This plan will be implemented in 2017
- Added the role of a navigator to assist teams through provider selection, residential options, funding, and other areas that help bridge the gap between the service planning and service delivery
- Our intake department completed 651 eligibility reviews and found re-determined eligibility for 296 people and found 196 new people eligible

2017 PLANS

- Develop a more seamless transition from early childhood, to high school transition, to adult services by aligning the work of Developmental Specialists, Resource and Referral Specialists and Service and Support Administrators
- Build person-centered outcomes in the Individual Service Plan based on goals each individual wants to achieve
- Build networks and resources that empower parents to connect to each other and service providers



Our Service and Support
Administrators were
connected to

3,477

adults and children



82%

Satisfaction with
Service Coordination
from individuals
we support



95%

Parents believe they have
information they need to
make choices about
their services



Completed

651

eligibility assessments
age 6 and up,
finding 296 eligible
including 196 newly eligible



WE ARE CONNECTORS

Because together we achieve more

"Target has been so accommodating and provided natural supports," Lori shared. "With Target, they treat all their employees the same across the board."

Uzziah, better known as Zee to his friends and family, is a personable young man to say the least. Who knew that his summer job – a traditional teenage rite-of-passage – would help him find his voice and direction? With his family, his Summit DD Service and Support Administrator (SSA)

Jennie and Ardmore Job Coach Lori by his side, Zee has excelled at every point along his journey. That success has also translated to his new job at Target. Zee continues to look toward his future by making plans for college. As Zee puts it, "I have MD, but MD doesn't have me!"

Find out more about Zee and his plans for the future at SummitDD.org/My-Story

2016 ACCOMPLISHMENTS

- Expanded Early Intervention services from age three to age six, resulting in a 33% increase in the number of families who receive support
- Increased options for integrated child care in community centers through the Community Partnership for inclusion program
- Developed a transition framework to help youth in high school better adjust to community-based adult services and partnered with two local school districts to pilot framework
- Expanded youth summer employment opportunities for 40 high school age kids, providing a 10 week paid work experience for kids with disabilities. Local employers included City of Akron, City of Stow, Circle K, Marc's, Summit County Fairgrounds, among others.
- Worked with local businesses to support the hiring of a diverse workforce, including Circle K, Allscapes, Copley United Methodist Church and Land Marks Plastics
- Partnered with Summit County ADM Board to provide a respite option for individuals who are in a crisis situation
- With input from private providers, families and individuals we support, created best practice standards for facility and community based day programs, transportation and residential services



Supporting 4,728

adults and kids,

52%

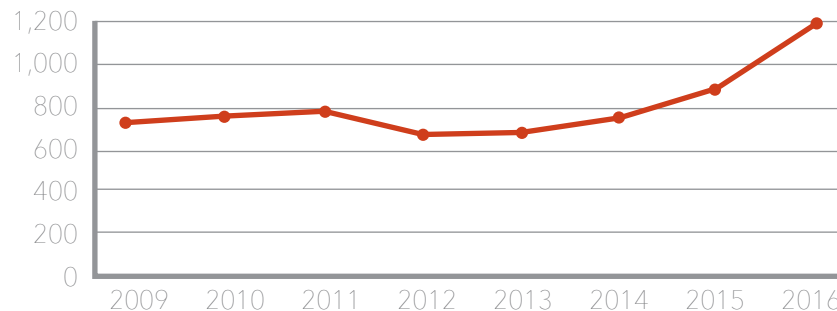
more than ten years ago

around

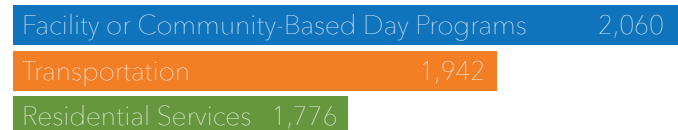
40

lower income high school students made more than \$2,000 each during a 10 week federally funded summer work program

EARLY INTERVENTION TRENDS



ADULTS SUPPORTED



1,500 1,600 1,700 1,800 1,900 2,000 2,100



2017 PLANS

- Increase access to after school activities for school age youth
- Collaborate with other social service Agencies, such as the Summit County ADM Board and Summit County Children's Services, to coordinate support options for youth in crisis
- Expand supports and services options to increase independent living skills, providing more residential support options for people who can and want to be more independent
- Deploy best practice standards for facility-based and community-based day programs, transportation, and residential services to all providers throughout Summit County
- Streamline job discovery processes to improve community-based employment outcomes for adults

Notice to Checkwriters

Target reserves the right to refuse any check and will charge a \$30 service fee for all returned checks. If any check is returned unpaid for insufficient or uncollectable funds, we may present the returned check electronically.

We may ask you for identification. Acceptable identification is a valid driver's license, federal



SUMMIT DD IS COMMITTED

Because everyone deserves our very best

"He has changed tremendously. He is overwhelmed with excitement. Every time you see him and talk to him, he just lights up and it just makes you want to continue to do the next step for him," shared Brad's Summit DD SSA, Anntella Wells.

For many years, Brad attended Summit DD's Tallmadge Center. He was happy and had made many friends, but his mom felt at times that Brad was "...standing still," she shared. "I remember when they had that light bulb moment. We all got together and built a plan for his next steps," recalled Brad's Summit DD SSA, Anntella Wells. Based on the plan, Brad began receiving services

from a brand new provider called Community Connections. In just a short period of time, Brad became an active member of his community. He started volunteering at Habitat for Humanity, Summa Hospital and a local church on a weekly basis. He has also earned his purple belt in Tae Kwon Do at Asian Sun in Hudson. Brad's grandfather Harold shared, "He is not afraid of life. He enjoys life."

Get to know Brad and read more about his success at SummitDD.org/My-Story

2016 ACCOMPLISHMENTS

- Launched a provider website to communicate with and offer resources to private providers in Summit County
- Provided training and technical assistance to more than 45 private providers
- Completed more than 1,300 administrative investigations of an unusual incident in an individual's life, leading to preventive measures to reduce the likelihood of the incident reoccurring
- Completed 215 reviews by a registered nurse for individuals who receive health related services or medication administration

2017 PLANS

- Increase technical support and training opportunities for private providers
- Increase quality of in-person ongoing monitoring of supports by Service and Support Administrators
- Identify trends and patterns for Major Unusual Incidents to improve service quality



98%

of individuals supported satisfied

88%

of parents/guardians satisfied



completed

100%

of administrative
investigations of
unusual incidents
on-time



Completed

85

reviews of private
providers, ensuring quality
standards are met



SUMMIT DD IS INNOVATIVE

Because we embrace change to build a better future

"It's been amazing to see the family's journey. From the start there were so many unknowns, and now she has no limitations," shared Audrey's Summit DD Developmental Specialist, Bethanee Davis.

"I was really upset when I had that first ultrasound. Is she going to be able to walk or play? I had all sorts of fears for her," shared Audrey's mother Clarissa. Audrey was born without a fully developed lower leg. But through a partnership between Summit DD and the University of Akron School of Engineering, Audrey "now tackles everything just like every other kid, and then some," Clarissa continued. This innovative partnership was created by Summit DD

staff in order to meet the unique needs of the kids they support. Over the course of many months, the engineers volunteered their time and developed an adaptable prosthetic that Audrey could wear comfortably and grow into. With the new prosthetic, Audrey is now accomplishing so much. "The sky is the limit for her," shared Audrey's Summit DD Developmental Specialist, Bethanee Davis.

Get to know Audrey and learn more about her success at SummitDD.org/My-Story

2016 ACCOMPLISHMENTS

- Developed and communicated Our Journey Forward timeline to all key stakeholders, ensuring that Summit DD complied with federal mandates to transition adults receiving Facility and Community-Based Day Programs and Transportation directly from Summit DD to private providers
- Worked with teams and families to successfully transition more than 300 adults from Summit DD provided services to private providers of their choice with which they are completely satisfied, while continuing to fund and coordinate those services
- Offered job search assistance, training and education and benefit enhancements to staff impacted by Our Journey Forward
- Developed a Summit DD Give Back Day and participated in United Way Day of Action, empowering 170 Summit DD employees to spend a volunteer day in our community
- Offered health and wellness initiatives to employees, 68 percent of Summit DD staff took steps toward a healthier lifestyle



Administrative expenses are

8.99%

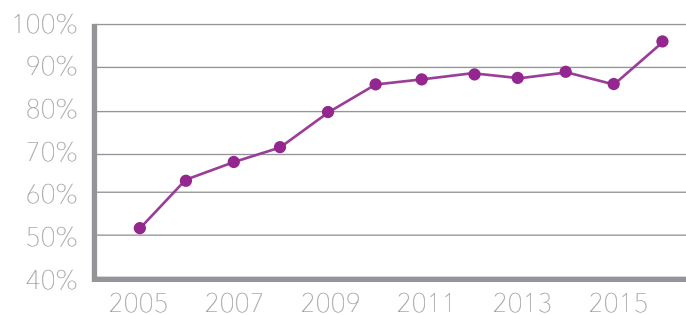
of total budget



41,000

visitors to SummitDD.org

ADULTS WHO RECEIVED FEDERAL FUNDS



1360

volunteer hours

170 employees participating in community volunteer activities



68%

of employees participated in health and wellness activities

2017 PLANS

- Enhance the budget component of the Individual Service Plan to better inform individuals and their families about their budget for services
- As the levy expires in 2018, Summit DD will ask the voters to renew its operating levy. This is not a new tax and funds services for the 2019 – 2024 levy cycle.
- As Summit DD continues its journey forward, a short and long-term plan is in development for Summit DD owned properties and facilities



1,324

Twitter Followers,
16.9% increase



10,883

Facebook Followers,
5.4% increase

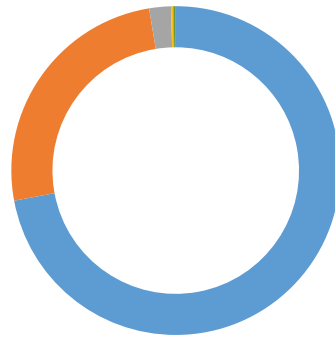


2.5 Million

Impressions on
Facebook,
11.1% increase

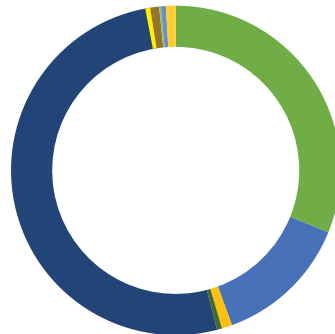


FINANCIALS



2016 Revenues

Property Taxes	\$ 50,445,128
Reimbursements	\$ 17,740,129
Grants	\$ 1,490,698
Contract Services	\$ 150,218
Refunds	\$ 32,822
Other Receipts	\$ 141,235
Total Revenue	\$ 70,000,230



2016 Expenditures

Salaries	\$ 21,619,985
Employee Benefits	\$ 9,244,657
Supplies	\$ 708,318
Travel and Training	\$ 333,044
Contract Services (includes Medicaid Match)	\$ 35,794,245
Utilities	\$ 610,646
Rentals	\$ 397,427
Advertising	\$ 124,534
Other Expenses	\$ 329,128
Equipment & Capital	\$ 268,867
Total Expenditures	\$ 69,430,851

Medicaid pays approximately 60% of the costs for services and Summit DD (through local levy dollars) pays a 40% share of services

Medicaid dollars ensure Free Choice of Provider, meaning individuals choose a willing provider who meets their needs

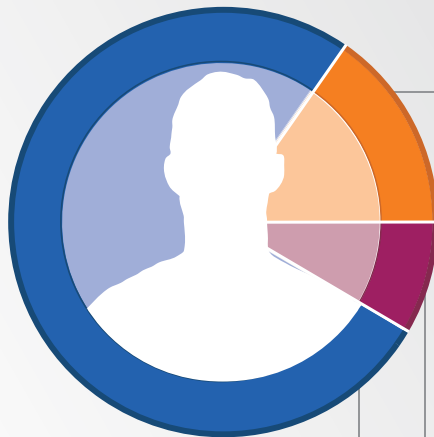
Summit DD coordinates services for all individuals, regardless of their provider, and provides oversight for the quality of services provided



INDIVIDUAL'S ANNUAL BUDGET FOR SERVICES:

Did you know that funding for an individual follows the person, not the service or organization?

Funding is based on a person's identified needs and goals. Summit DD SSAs assist each individual to create a person-centered plan and develop a budget that connects them to services in their community. Below is an example of an average budget for an adult on an IO Waiver.



Residential Support 75%

Total Cost: \$57,900
Medicaid Pays: \$36,200
Summit DD Pays: \$21,800

Day Program 16%

Total Cost: \$12,400
Medicaid Pays: \$7,800
Summit DD Pays: \$4,600

Transportation 9%

Total Cost \$7,000
Medicaid Pays: \$4,400
Summit DD Pays: \$2,600

Individual Option Waiver (IO Waiver)

Average Waiver Cost (per person): \$77,300

Average Medicaid Payment: \$48,300

Average Summit DD Payment : \$29,000

Quick Fact: 1,302 people use an IO Waiver



Who is an average person receiving services?

Hi my name is Joe. I work two days a week at Acme and go to a private provider day program three times a week. I also use a private provider to get a ride to and from work. My three roommates and I live in a house in Stow where I use my personal earnings to pay rent. My residential service provider helps us with whatever we need like getting groceries, doing laundry and even helping with personal care. When I have time with friends, I like to go bowling and go out to eat.

TABLE OF ORGANIZATION

INDIVIDUALS SERVED BY SUMMIT DD

Summit DD Board



Randy Briggs



Dave Dohnal



Allyson Lee



Thomas Quade



Denise Ricks



Joseph Siegfert



Meghan Wilkinson

Superintendent



John Trunk
330-634-8080

Summit DD Executive Leadership Team



Lisa Kamlowsky
Assistant
Superintendent
330-634-8090



Maggi Albright
Executive
Administrative Assistant
to the Superintendent
330-634-8082



Holly Brugh
Director of Service and
Supports Administration
and Children's Services
330-634-8514



Billie Jo David
Director of
Communication,
Quality and MUI
330-634-8073



Russell DuPlain
Director of Information
Technology and Facilities
330-634-8830



Joseph Eck
Director of Labor
Relations and Risk
330-634-8023



Diamon Perry
Ombudsman
330-634-8321



Mira Pozna
Director of Fiscal
330-634-8833



Lynn Sargi
Director of
Human Resources
330-634-8049



Drew Williams
Director of
Community Supports
& Development
330-634-8083



HELPFUL PHONE NUMBERS

Summit DD Main Line	330-634-8000
Emergency Hotline	1-877-271-6733
Report an MUI (During Business Hours)	330-634-8684
Provider Support	330-634-8107
Intake/Eligibility	330-634-8676
Service Coordination/ Case Management	330-634-8958

**For additional assistance visit us at
SummitDD.org/Contact-Us**

EXPLANATION OF SERVICES

Summit DD connects more than 4,700 children and adults with disabilities to throughout their entire life. Supports empower people to live their vision of happiness and success. We partner with over 500 service providers throughout Summit County to offer a wide array of services through person-centered planning. We connect each person to individualized supports that will help them live their lives to the fullest. The quality of care for each person we support continues to be one of our top priorities.

SERVICE COORDINATION

Summit DD's Service and Support Administrators, or SSAs, are the primary point of service coordination, connecting people to supports that help them achieve their personal life goals. SSAs listen and create individualized service plans, or ISPs, that are used as guides to identify support needs and identify outcomes. From private providers in the community to natural supports, SSAs are the connectors that link people to high-quality services and resources. Summit DD SSAs will be there, no matter who is providing services or supports, to provide ongoing coordination of those services. SSAs help to create each individual's budget for services and the money follows the person, regardless of who provides the services. SSAs are available to people and their families throughout their entire life. Service coordination is provided to individuals who are eligible for services at no cost.

Learn more about Service Coordination and the role of an SSA at SummitDD.org/SSA.

HEALTH AND SAFETY

Connecting children and adults with developmental disabilities to high-quality services and supports is very important to us, and we take the health and safety of every person we support seriously. All alleged, suspected and actual incidents that adversely affect the health, safety or welfare of an individual is investigated through Summit DD's Major Unusual Incidents (MUI) department. The MUI staff is responsible for investigating, reporting

on and facilitating preventive measures. They work closely with law enforcement when crimes are committed against anyone supported by Summit DD. Our Quality Assurance department completes provider compliance reviews to ensure quality standards are met. Summit DD will continue to identify best practice service standards, monitor supports and provide service partners with training and resources.

Learn more about our commitment to health and safety at SummitDD.org/MUI.

SERVICES FOR CHILDREN

Summit DD provides an array of services for children with developmental disabilities and their families. These accredited services fit the individual needs of each family from early intervention services and inclusive community program to school-age supports, right in their own communities.

Early Intervention

Summit DD in partnership with Help Me Grow provides services to children with special needs from birth to age six. We use a consultative model where families are connected with Summit DD staff to build supports that are flexible and accessible year-round at no cost to families. We tailor the supports by listening to concerns, priorities and family routines.

Find out more about Summit DD's early intervention services at SummitDD.org/EI.

INCLUSIVE COMMUNITY SUPPORTS

We believe that communities are stronger when everyone is included. Through Summit DD's inclusive community supports, early childhood professionals work with existing community programs to ensure opportunities are available for families of all abilities, including community child care centers. Summit DD staff are experts in inclusion strategies, working with families to find child care options for all ages and coordinate inclusive community opportunities.

Visit SummitDD.org/Kids to learn more about inclusive supports for children and families.

School-Age Supports

Summit DD is also available to support families of school-age children. Whether it is questions about the future or modifying current IEP goals, our School-Age SSAs are here to help guide families through those important school years. Our goal is to help families make the best decisions for their child's future.

SERVICES FOR ADULTS

Summit DD partners with over 500 providers to connect adults with developmental disabilities to the resources they need to achieve their personal vision for a satisfying life. From residential services to community employment, our SSAs are able to coordinate services and supports that meet every adult's individual needs and goals.

Adult Services - Community-Based

Community employment supports are designed to support people in integrated, community occupations that pay a competitive wage. Summit DD with a network of quality private providers help adults with developmental disabilities prepare for and obtain meaningful employment in the community. Supports range from job development, job exploration, job coaching and follow-along services. We also support adults who wish to start their own business.

Learn more about the benefits of community employment at SummitDD.org/Employment

Adult Services - Day Support

Summit DD connects adults to a wide variety of day programming options in partnership with a network of quality private providers throughout the community. Services include community integration, habilitation services, vocational services or a combination, based on individuals' needs and goals.

Visit SummitDD.org/Adults to find out more about programs and providers.

Residential Services

There are many residential options for adults with developmental disabilities. Summit DD uses several quality private providers to connect adults to the residential option they choose and are a best-fit for

them. In-home services from quality partner providers can provide assistance with daily needs such as personal hygiene routines, dressing, cooking, feeding or ambulatory needs. Personal residence, shared living (previously referred to as group homes, where roommates reside together in a single home), adult family living or foster care living are other residential options for adults with developmental disabilities.

Visit SummitDD.org/Residential to discover the many residential options available for adults.

Transportation

Adults with disabilities have several transportation options to help them get to and from day programs, their jobs and around the community. With the Select-A-Provider tool, individuals can access and choose from a variety of providers to meet their daily transportation needs. Summit DD helps to monitor these providers to ensure they uphold the health, welfare and safety of passengers. Public transportation options are also available to give people independence and access to community-based recreation and leisure activities. Community Travel services are available to teach adults how to use public transportation safely and independently.

Find out more about transportation supports at SummitDD.org/Transportation.

PROVIDERS

Organizations

2nd Home

A Caring Touch Providers, LLC

A Steady Hand-Supported Living
Specialists Ltd.

A&A Medical Supply, LLC

Able Group, LLC

Abundant Life Quality Care, LLC

Access Ability, Inc.

Access To Independence

Achievement Center For Children

Alliance Residential Services

Alpha Care Ltd.

Always Best Care

Aoe Transportation, LLC

Arbor Home Health Care, Inc.

Ardmore, Inc.

Argonne Homes, LLC

Array, Inc.

Aspen Community Living

At Your Service Specialists

Blick Clinic, Inc.

Blissful Days, LLC

Blossom Hill, Inc.

Blue Wheel Health Services, LLC

Breathe Easy Health Care, LLC

Bridges Rehabilitation Services, Inc.

Brunson Care, LLC

BXN Health Services, LLC

Cambridge Home Health Care, Inc.

Cambridge Home Health Care, Inc.

Canterbury Management Group, LLC

Caretenders Of Cleveland (Almost Family
Medlink Of Ohio)

Catholic Charities Corporation

Cherished Memories Transportation, LLC

Children's Home Care Group

Christopher's House

Circe, Inc.

Circle Of Life Corporation

Community Care And Transportation , LLC

Community Connections Northeast Ohio

Community Habilitation Services, Inc.

Community Inclusion Service, LLC

Connections In Ohio, Inc.

Consumer Support Services, Inc.

Curtis Group, Inc.

Decor Built Construction Co., Inc.

Delalah Kays Health And Human Service, LLC

Dependable Community Living

Developing Angels

Diversity Living, LLC

Diversity Support Car, LLC

Doerschuk's Bath & Kitchen Show Place, Inc.

Eagle Eye PCS, LLC

Echoing Hills Village, Inc.

Ellis Michael Healthcare Services

Emmanuel Touch Home Care Specialists

Empowering People Inc. (CLW)

Empowerment Homes, Inc.

Enterprise Health Services

Epilogue, Inc.

Equal Care Transportation, LLC

Essence Home Health Care, LLC

Evant, Inc.

Everett Group Homes, LLC

Experience Home Health Care, LLC

Family & Community Services, Inc.

Family First Residential Services

First Christian Church

First Priority Home Care Services

Freeman Residential Services, LLC

Future Age, Inc. (Provide A Ride)

G.S. Burton Development, LLP

GentleBrook

Goodwill/Easter Seals Miami Valley

Got-Autism, LLC

Greater Cleveland Home Health Care

GW Easter Seals Technology Resource Center

Hattie Larlham Center For Children

With Disabilities

Hattie Larlham Community Services

Help Foundation, Inc.

Helping Hands Behavioral, LLC

Hiram Farm Living And Learning Community

Home Care Network, Inc.

Home To You

Homefront Nursing, LLC

Hope Homes, Inc.

Horizon Health Services, LLC

House Of Agape

House Of New Hope

In A Nurses Care

Independence Of Portage County, Inc.

Inner City Living

Inner Peace Everlight Home Health Care

Intervention For Peace
 Jewish Family Service Association Of
 Cleveland Ohio
 Just Like Family Home Service, LLC
 K.P.L.J. Transportation Services
 KDG Construction, Inc.
 Kentix Developmental Health, LLC
 Kimbercare Homes, Inc.
 Koinonia Enterprises, LLC
 Legacy One Care, Inc.
 Living Assistance Services, Inc.
 (Visiting Angels)
 Lots Of Love
 Louisa Ridge Adult Day Services, Inc.
 M.C. Mobility Systems, Inc.
 Maxim Health Care Services
 Maxim Healthcare Services
 Medicare Transport, Inc.
 Midwest Health Services, Inc.
 Millers Rental & Sales, Inc.
 Morning Sun Financial Services Of Ohio
 Motion Mobility And Design, Inc.
 My Promise Home Healthcare, LLC
 Natalya's Empowerment Services

Next To Kin Supportive Services
 Noble Health Care
 Nvous Homes
 Ohio Access Products (Carney Leising, Inc.)
 OneBridge Support Services
 Open Arms Care Center
 Opening Arms Outreach Social Services
 Our House Cares Residential Services, LLC
 Our Lady Of The Wayside
 Out Of The Box Behavioral Solutions, LLC
 Outland International
 P. Antonelli Dist. Inc.
 Paramount Disability Service, LLC
 Payee Support Services
 Pegasus Farm
 People Helping People Home Services, LLC
 Priority Home Health Care, Inc.
 PurFoods LLC (Mom's Meals)
 Quality Of Life Health Care Service, LLC
 Quick Link, Inc.
 Rainbow Residentials, LLC
 Rainbow Training & Consulting Services, LLC
 Rem Ohio, Inc.
 Remedy Home Care

RX Home Healthcare, Inc.
 SafeGo, LLC
 Samia Transportation
 SandiCare, LLC
 Siffrin, Inc.
 Society For Handicapped Citizens Of
 Medina County, Inc.
 Spectrum Developmental Services, Inc.
 Speedy Medical Transportation, Inc.
 Stellar Support Services
 Stella's Family Care
 Sunshine Services
 Support Enrich Advocate-Sea, LLC
 Take 2 Transport, LLC
 Tender Hearts Of Stark County, LLC
 The Arc Of Ohio, Inc.
 The Goodwill Industries Of Akron, Ohio, Inc.
 TLC Homes
 Top A Quality Care And Behavior Health
 Total Education Solutions
 True Companions, LLC
 True Hearts Of Care, LLC
 TSJ Agapecare, Inc.
 Unique Health Services, Inc.

United Disability Services, Inc.
 Viaquest Day Services, LLC
 Viaquest Residential Services, Inc.
 Victory Care Services, LLC
 W. William Schmidt & Associates, Inc.
 W.R. Catering, Inc.
 Wayne Health Services And Supplies, Inc.
 We Can Staffing
 Weaver Industries, Inc.
 Whitehouse Behavioral Health, LLC
 Wilbdone, LLC
 Windfall Industries (Medina County
 Sheltered Industries)
 Wise Behavioral Services, LLC
 WMK Equity Holdings, LLC
 Wynn-Reeth, Inc.
 XL Developmental Services
 Your Caring Home, Inc.
 Your Home Health Agency, LLC
 Your Independence, Inc.
 Zeps Caring Hands

**And over 340
 Independent Providers**



summit **DD**
Developmental Disabilities Board

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