



Limited Warranty

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may also apply to you.

What This Cortina Silicone Fabrics Limited Warranty Covers

Cortina Leathers provides the following limited warranty for Cortina Silicone Fabrics (“CSF”) products listed below to the original purchaser against defects in materials and workmanship when used under normal operating conditions for the applicable time periods described in the below chart. This limited product warranty is not transferable to subsequent purchasers.

| PRODUCT LINE | LIMITED WARRANTY |
|------------------|--|
| CSF Lake Ice | All CSF products lines including the Lake collection: Ice, Glass, Mist; the Desert collection: Dune and Drift; and Sand will be covered for five (5) years from date of purchase against issues arising from manufacturing defects and faults. This warranty is only available to the original purchaser and is not transferable. The warranty is only applicable to products when purchased new from an authorized fabric dealer or authorized fabric retailer. |
| CSF Lake Glass | |
| CSF Lake Mist | |
| CSF Desert Dune | |
| CSF Desert Drift | |
| CSF Sand | |

Terms and Conditions

This warranty applies only to the party that purchased the product from Cortina Leathers. We will not negotiate any portion of a warranty claim with any party other than the original purchaser of the product. The purchasing party is responsible for negotiating and coordinating any corrective measures not covered by this warranty. Additional fabric finishes applied to Cortina Silicone Fabrics after purchase will void any warranty.

Cortina Leathers will have a minimum of 30 days to resolve any significant quality dispute. In the unlikely event that one of our products does not perform to commercial standards, when specified for the proper installation, intended application, used in a “single-shift” environment and maintained and cleaned in accordance to CSF care and maintenance guide, Cortina Leathers will replace said product free of charge, but will not be responsible for any labor costs.

This warranty does not cover damage due to abuse, misuse, vandalism, inadequate padding, and default of transporter, unsuitable structural design, use of improper cleaning agents or methods, and use subsequent to ownership by the original purchaser.

Certain clothing and accessory dyes (such as those used on denim jeans) may migrate to lighter colors. This phenomenon is increased by humidity and temperature and may be irreversible. Cortina Leathers will not assume responsibility for dye transfer caused by external contaminate. Cortina Leathers will not honor any warranty claim involving use of hair dye, hydrocarbon solvents (such as gasoline, kerosene, finger nail polish, etc.), benzene solvents, and cyclosiloxane oligomers (may be found in liquid make up remover).



Limited Warranty

Terms and Conditions (continued)

(Continued on next page)

Regional warranty teams (fabric distributors) will only replace a faulty item with the same or most nearly comparable model of component then available when purchased within one year through an authorized dealer or on line retailer.

Consumer warranty resolution can only be actioned through the original retailer.

- Consumers are responsible for giving a secure return shipping address where applicable.
- Consumers are responsible for the cost of shipping items to their original retailer.
- Cortina Leathers will not give cash refunds to any consumers for warranty items(s).
- Within the duration of this limited warranty, Cortina Leathers, or their regional distributors, will, having deemed a claim warrant-able, either repair or replace any defective product with the same or most nearly comparable model or component then available.
- This is the exclusive remedy under this warranty.
- Any and all other remedies and damages that may otherwise be applicable are excluded, including, but not limited to incidental or consequential damages or punitive damages.
- This is the only warranty made by Cortina Leathers on its products and components, and there are no warranties which extend beyond the description herein. Any warranties that may otherwise be implied by law including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose, are excluded.

To claim on the limited warranty, consumers must supply the following to the retailer:

1. Copy of their proof of purchase,
2. The item or pictures of the item and the defect, and
3. Their address and contact details.