

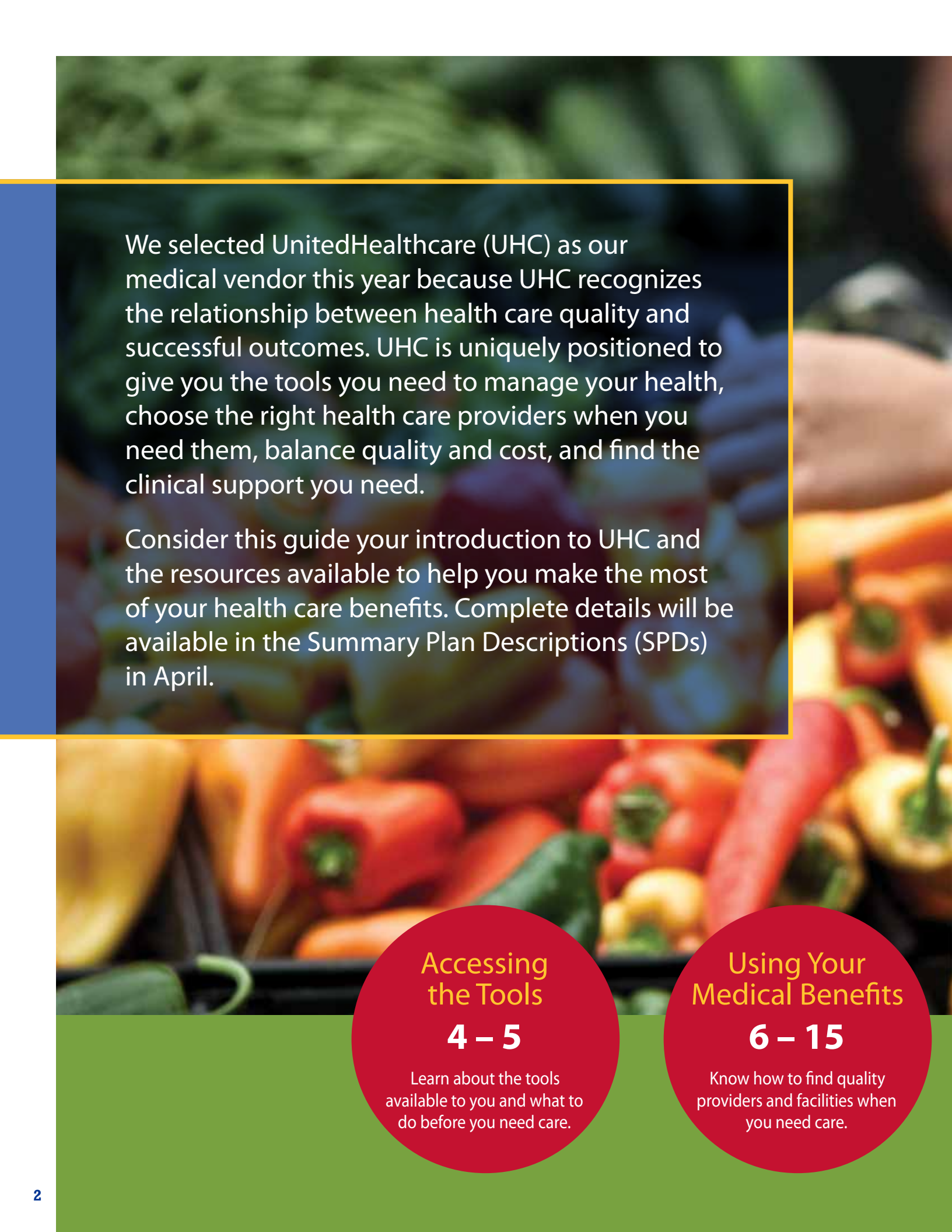
UHC Tools and Resources

USER GUIDE

Welcome to UnitedHealthcare



**Rockwell
Automation**



We selected UnitedHealthcare (UHC) as our medical vendor this year because UHC recognizes the relationship between health care quality and successful outcomes. UHC is uniquely positioned to give you the tools you need to manage your health, choose the right health care providers when you need them, balance quality and cost, and find the clinical support you need.

Consider this guide your introduction to UHC and the resources available to help you make the most of your health care benefits. Complete details will be available in the Summary Plan Descriptions (SPDs) in April.

Accessing the Tools

4 – 5

Learn about the tools available to you and what to do before you need care.

Using Your Medical Benefits

6 – 15

Know how to find quality providers and facilities when you need care.



Knowing Your Advocates

16 – 17

Compare your two advocate services to see which might be the best fit for your needs.

Using Your Vision Benefits

18 – 19

Find network vision providers and discover your vision resources.

Knowing Your Resources

20


Find the websites and phone numbers for your benefit needs.

Accessing the Tools



You don't always know when you'll need your health benefits or resources. But you can prepare now by making sure these key tools are on hand—at home or on the go—whenever you need them. Register for UHC's website, download the Health4Me app and save the contact information today so you always have UHC's resources at your fingertips.

Start Here

Before You Need Care	How You Can Use It	What to Do
<p>Register for myuhc.com (If you have medical coverage)</p>	<ul style="list-style-type: none"> • Find network providers, including Premium Tier 1 and Freestanding Facilities. • Look up your benefits. • Check past and current statements and claim status. • Print a temporary health plan ID card or request a replacement for you and your covered dependents. • Compare providers for quality and cost at the procedure level. • Update your mail preferences for claim notices. • "Chat" with a nurse online 24/7. • Link to the vision portal if you have both medical and vision coverage. A separate registration for vision isn't required. 	<ol style="list-style-type: none"> 1. Go to myuhc.com and click Register Now. 2. Enter your name, date of birth, member ID number (from your ID card) and our group number: 904936. If you don't have a health plan ID card, click "No ID card" to register using your Social Security number and date of birth. 3. Create a username and password. 4. Enter your contact information and choose security questions.
<p>Register for myuhcvision.com (If you have vision only)</p>	<ul style="list-style-type: none"> • View vision benefits. • Find providers. • Check claim status. • Print an ID card. 	<ol style="list-style-type: none"> 1. Go to myuhcvision.com and click Register Now. 2. Use the policy/group number 904936, last four digits of your Social Security number and date of birth as identifying information. 3. Enter contact information and choose your user name, password and PIN.
<p>Download the Health4Me App (For medical only)</p> 	<ul style="list-style-type: none"> • Access your medical plan ID card, benefit amounts, account balances and health records on the go. • Manage claims and estimate costs. • Find nearby providers. • Talk to someone at the push of a button if you have questions. 	<ol style="list-style-type: none"> 1. Register with myuhc.com to enable both mobile and online services. 2. Download the app through the Apple® App StoreSM or Google PlayTM. 3. Log in to the app using your myuhc.com username and password.
<p>Save These Numbers to Your Contact List</p>	<ul style="list-style-type: none"> • Let the dedicated UHC team help you find network providers and schedule an appointment. • Understand your benefits, coverage and treatment options. • Estimate treatment costs. • Speak to a registered nurse 24/7. 	<p>Program this information in your phone or keep it in a convenient place:</p> <ol style="list-style-type: none"> 1. UHC main number: 1.844.234.7924 for medical and vision (for the Nurse Line, say "speak with a nurse") 2. Customer service email: Advocate4Me@uhc.com 3. UHC vision direct number: 1.800.839.3242

Using Your Medical Benefits



If you're enrolled in a Rockwell Automation medical option, UHC offers you tools and resources that help you every step of the way—from helping you find the right provider through cost comparison to helping you understand how your benefits were applied and what you're paying for.

Find Health Care Providers

Both the HSA and HRA medical options allow you to choose Choice Plus network or out-of-network providers. Your medical option pays a higher level of benefits when you use network doctors, hospitals and facilities (and pays even more if you use a Premium-designated provider or Freestanding Facility).

Tier 1		Network Providers	Out-of-Network Providers
Premium Tier 1 Providers and Freestanding Facilities	All Other Network Providers		
<ul style="list-style-type: none"> • Offer the best combination of cost and quality. • You may pay less for services provided by Premium Tier 1 physicians and Freestanding Facilities. • Offer all the advantages of other network providers. 	<ul style="list-style-type: none"> • Are contracted to provide discounts off billed charges, which typically saves you money. • Have gone through and met UHC's standard credentialing requirements. • Are contracted to file claims for you and balance bill after the claim is processed. That means you shouldn't have to pay at the time of service. If your provider asks you to pay upfront, ask them to balance bill instead. • You do not need to request prior authorization when you use a network provider. 		<ul style="list-style-type: none"> • Do not agree to discounted rates, which means you could pay more. • Have not gone through UHC's cost and quality review process. • May ask you to pay the entire bill at the time of service (you do not have to pay until the claim is processed). • Expect you to file claims for reimbursement. • May need prior authorization for some types of care. Visit myuhc.com for a complete list or call Advocate4Me at 1.844.234.7924.

Choosing Providers

The UHC Choice Plus network is one of the largest in the country—reaching 99% of the U.S. population. The large network means you'll have access to providers who aren't in other networks. UHC offers several resources to help you find quality providers in the Choice Plus network.







Premium Tier 1 Providers and Freestanding


UnitedHealth Premium® Designation Program

This program helps you find health care providers that meet higher standards for quality and cost. UHC identifies them as Premium Tier 1 providers—providers across 27 specialties who have met strict quality and cost metrics based on evidence-based medicine, national industry guidelines and local benchmarks for the efficient use of resources in providing care. When you use Premium Tier 1 providers, your medical option pays higher benefits—85% after the deductible instead of 80%. (Before you meet your deductible, you pay 100% of the cost.)

The availability of Premium Tier 1 providers varies by specialty and location. If Premium Tier 1 physicians are available, they'll show up at the top of your list when you search for providers—just look for the Tier 1 symbol.





**Mary Welby, MD**
Internal Medicine  IN-NETWORK




211 Pine Street
Mayfield, OH 44143

Phone:
440.555.1234

 2.5 Miles Away

 Accepting New Patients
More

 UnitedHealth Premium® Tier 1

UnitedHealth Premium® Specialties

Primary Care Specialty Areas

- Family Medicine
- Internal Medicine
- Obstetrics and Gynecology
- Pediatrics

Other Specialty Areas

- Allergy
- Cardiology
- Cardiology—
Electrophysiology
- Cardiology—Interventional
- Ear, Nose and Throat (ENT)
- Endocrinology
- Gastroenterology
- General Surgery
- General Surgery—Colon/
Rectal
- Nephrology
- Neurology
- Neurosurgery—Spine
- Ophthalmology
- Orthopaedics—Foot/Ankle
- Orthopaedics—General
- Orthopaedics—Hand
- Orthopaedics—Hip/Knee
- Orthopaedics—
Shoulder/Elbow
- Orthopaedics—Spine
- Orthopaedics—Sports
Medicine
- Pulmonology
- Rheumatology
- Urology

Why Quality Matters

Compared to other doctors, Premium-designated orthopaedic surgeons had **41%** fewer redo procedures and **17%** fewer complications. And Premium-designated cardiologists had **29%** lower redo rates and **28%** fewer complications.

Facilities

Freestanding Facilities

UHC helps you find facilities that are generally more cost-effective than hospitals for lab tests, X-rays, MRIs, CT Scans and minor outpatient procedures, while still providing a high level of clinical quality. These Freestanding Facilities are outpatient facilities, diagnostic and ambulatory centers, and independent laboratories in the Choice Plus network that are not part of a hospital. Your medical option pays higher benefits—85% after the deductible instead of 80%—when you use Freestanding Facilities. (Before you meet your deductible, you pay 100% of the cost.)

For example, if you go to a Freestanding Facility for an MRI instead of a hospital, you could potentially save almost 50%!

MRI for Shoulder, Arm, Wrist, Hand (Upper Extremity)	Total Cost*
Hospital MRI Provider	\$1,676
Least Expensive Freestanding MRI Facility	\$840

*Example based on UHC national price information.

Search Tools

You can search the Choice Plus network at myuhc.com anytime. Or you can call **1.844.234.7924**. A UHC advocate can help you find network doctors and even schedule appointments.

1. Log in to myuhc.com.
2. Select **Find a Doctor** from the home page.
3. Select **Find a Provider**.
4. Then either type the provider's name in the search bar or click on the icon that represents the type of provider you are searching for.
5. You can refine your search based on ZIP code, distance and sub-types of providers.
6. Look for Premium Tier 1 physicians.
7. Look for Freestanding Facilities for labs, X-rays, diagnostic procedures and outpatient surgery.

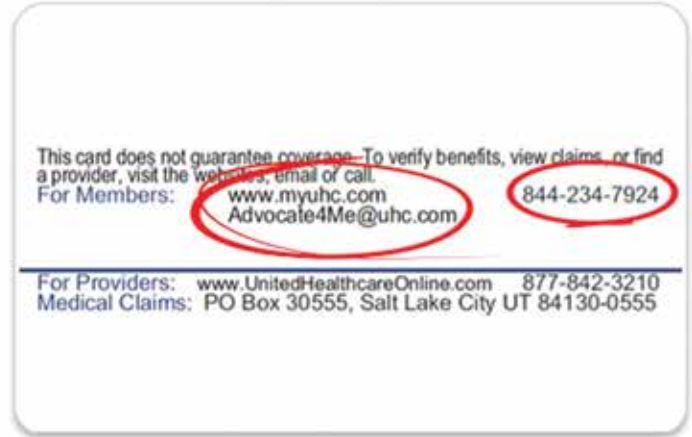
Enhanced Benefits for Premium Providers and Freestanding Facilities

After you meet your deductible, you and the company share the cost of care—you pay 20% and Rockwell Automation pays the remaining 80%. However, when you choose a Premium provider or Freestanding Facility, the company will pay 85%. When you visit a Tier 1 provider, you are getting the best combination of cost and quality. So, it makes sense to use Tier 1 whether or not you've met your deductible.



Understand and Use Your Medical ID Card

Your medical ID card has key information about you, your family and your coverage. When you visit your doctor, hospital or other health care provider, show them your card so they know how to bill UHC for the services they're providing you. You can refer to your card for information you need to contact UHC or to register at **myuhc.com**.



The circled information is useful when registering on **myuhc.com** or when contacting the UHC call center.

You should have received a card in your home mail, but you can also display one to your provider on your phone using the **Health4Me** app. ID cards will list all covered dependents. If you elected single coverage, you will receive one card. If you cover any dependents, you will receive two cards. If you need additional or replacement cards, you can print them online from **myuhc.com**. After you log in, click **Account Settings** and then **Temporary Card**.



After-Hours Care

Your primary care provider is usually your first stop for medical care, but sometimes you need services outside of regular business hours. Don't pay Emergency Room prices for advice or care you can receive from a 24-Hour Nurse, urgent care clinic, or Convenient Care Clinic. Instead, use this as a general guide.

24-Hour Nurse

- Free advice/care by phone 24/7
- Help deciding where to go for care
- Answers to health-related questions
- Support for chronic conditions
- Help understanding medications and drug interactions

Use Live Nurse Chat at myuhc.com or call 1.844.234.7924 and say "speak to a nurse."

Urgent Care Clinics

- Care you need quickly but isn't an emergency
- After-hours or weekend care
- Sprains and strains
- Minor burns, broken bones or infections

To find an urgent care clinic, visit myuhc.com or call 1.844.234.7924.

Convenient Care Clinics

- Treatment for health issues when you can't get to your doctor's office
- Common infections (e.g., strep throat)
- Minor cuts, or skin conditions
- Flu shots
- Earaches
- Vaccines for adults and school age children

Search for one near you at myuhc.com or call 1.844.234.7924.

If you are experiencing a medical emergency where immediate care is necessary, call 911.



Understanding Your Costs

Be a Proactive Consumer: Know the Total Cost of Care

To estimate your health care costs for an upcoming treatment or procedure, you can:

- Call UHC and ask a representative to help, or
- Use the **myHealthcare Cost Estimator** available on both **myuhc.com** and the **Health4Me** app.

The myHealthcare Cost Estimator shows what you'll pay for care based on your plan and current benefit status, taking into account what you may have already paid toward your deductible. It's a great way to decide which service is best for you, plan your care and budget for medical expenses. It might even help you and the company save money. Here's how to use it:

1. **Log in to myuhc.com or the Health4Me app.**
2. **Select the "Estimate Health Plan Costs" link on the home page.**
3. **Search for a condition or treatment.**
4. **Get an estimate.** You'll be taken to a page with an estimate, based on real average market costs in the search area. If you want to customize the estimate for a specific doctor or facility, click **Continue**.
5. **Select a provider and/or facility.** If you don't already have a doctor in mind, myHealthcare Cost Estimator can help you find one. This page shows you estimates for specific doctors and facilities offering the services you searched for. You'll be able to compare doctors based on their estimated cost, see quality ratings and determine which one is nearest to you.
6. **Get your final estimate.** When you're done, you can see estimates from the doctor or facility you've chosen, along with up-to-date out-of-pocket estimates based on your benefits, current level of coverage and who you cover.

myuhc.com[®] UnitedHealthcare

Site Demo | Contact Us | Feedback | Login | En Español

Site Login

Username

Password

Login

Forgot your username or password?

Need a username and password?
Get a username and password through our free registration process for people enrolled in a UnitedHealthcare plan

Register Now

You must be 13 or older to register

Health4Me
myuhc.com and more in the palm of your hand.

Play Video

May not be available with all plans. Available for iPhone[®] and Android[®].

Links and Tools

- Find Physician, Laboratory or Facility
- Find a Dentist
- Pharmacy Information
- Find a Form
- Find Mental Health Clinician
- Estimate Health Plan Costs

Common Questions

- What browsers are supported?
- What are the benefits of registering and having a username and password?
- How do I register?
- Do I need to re-register if my group number changes?
- What if I don't have my ID card?
- Is this website secure?
- What accreditations

Information Center

News

- Exchange member registration on myuhc.com
- FAQs for WA State members about health care provider services
- UnitedHealthcare Dental and Vision awarded

Learn More About

- UnitedHealth Premium[®] Designated Physicians
- Health Insurance for those not covered by employer
- Dental Plans for those not covered under an

→Take Tour of the Site!

Know How You'll Pay

Network providers typically balance bill after your claim is processed. Out-of-network providers may ask you to pay the entire bill up front. In both cases, how you pay for services—at the time of service or if a bill arrives later—will depend on the health care account you have.

Health Savings Account (HSA)	Health Reimbursement Account (HRA)	Health Care Flexible Spending Account (HCFSAs)
<p>If you're enrolled in the HSA option, you can use your HealthEquity debit card to pay eligible expenses from your account. Or you can pay out of your pocket (from your credit card or bank account) and save your HSA funds for later.</p> <p>Contact HealthEquity with questions.</p>	<p>UHC will automatically pay the balance of your medical or prescription drug claim from your HRA, if eligible. You don't need to file a separate claim.</p> <div style="border: 2px solid #0070C0; padding: 5px;"> <p>Note: If you're enrolled in the HRA option for 2016, your 2015 HRA balance (if any) will transfer to your UHC HRA in early April after your 2015 claims have been paid. Contact Aetna (1.866.547.2665) or Humana (1.866.424.2479) for questions about your 2015 account.</p> </div>	<p>You pay eligible expenses upfront and file claims electronically for reimbursement. You can upload your claims and keep track of your funds at EmployeeConnect > Your Benefits Resources.</p>

Making Informed Decisions

Both Rockwell Automation and UHC provide a variety of resources to help you make informed decisions about your health care. It's your responsibility to make informed decisions by using the tools and resources.

If Your Doctor Recommends ...	Consider This ...
Surgery	<ul style="list-style-type: none"> • Call Best Doctors for a second opinion and expert recommendation on your diagnosis and treatment plan. • Use the UHC cost estimator to compare costs so you can budget in advance.
Other Treatments	<ul style="list-style-type: none"> • Call Best Doctors to review your recommended treatment plan.
Referral to Specialists	<ul style="list-style-type: none"> • Ask your primary care provider for a specialist (Premium Tier 1, if available) in the Choice Plus network to save money. • Call UHC or visit myuhc.com to search for network specialists. • For additional options, call Best Doctors for help finding top-rated specialists near you.
Diagnostic Tests	<ul style="list-style-type: none"> • Be sure your provider uses a network lab to save you money. • Use a Freestanding Facility when possible to save even more. Search for one at myuhc.com or on the Health4Me app. • Make informed decisions about receiving preventive care. Visit uhcpreventivecare.com or talk to your doctor to find out which tests are recommended for you based on gender and age.
Medication	<ul style="list-style-type: none"> • Ask if a generic medication could work. They are equally effective and generally cost less. • Visit caremark.com to estimate your cost for medications. • Talk to your doctor or pharmacist if you have questions about your medication or any potential drug interactions.

Understanding Claims

A claim is filed whenever you receive care. Network providers will submit claims for you, while out-of-network providers likely will leave the filing to you. UHC then processes the claim to:

- Make sure the claim is an eligible expense under your plan.
- Determine whether the claim is for eligible preventive care (and covered 100% if you used a network provider).
- Make sure the service is charged at a discounted rate when you see a network provider or is within the reasonable and customary (R&C) charge for out-of-network providers.

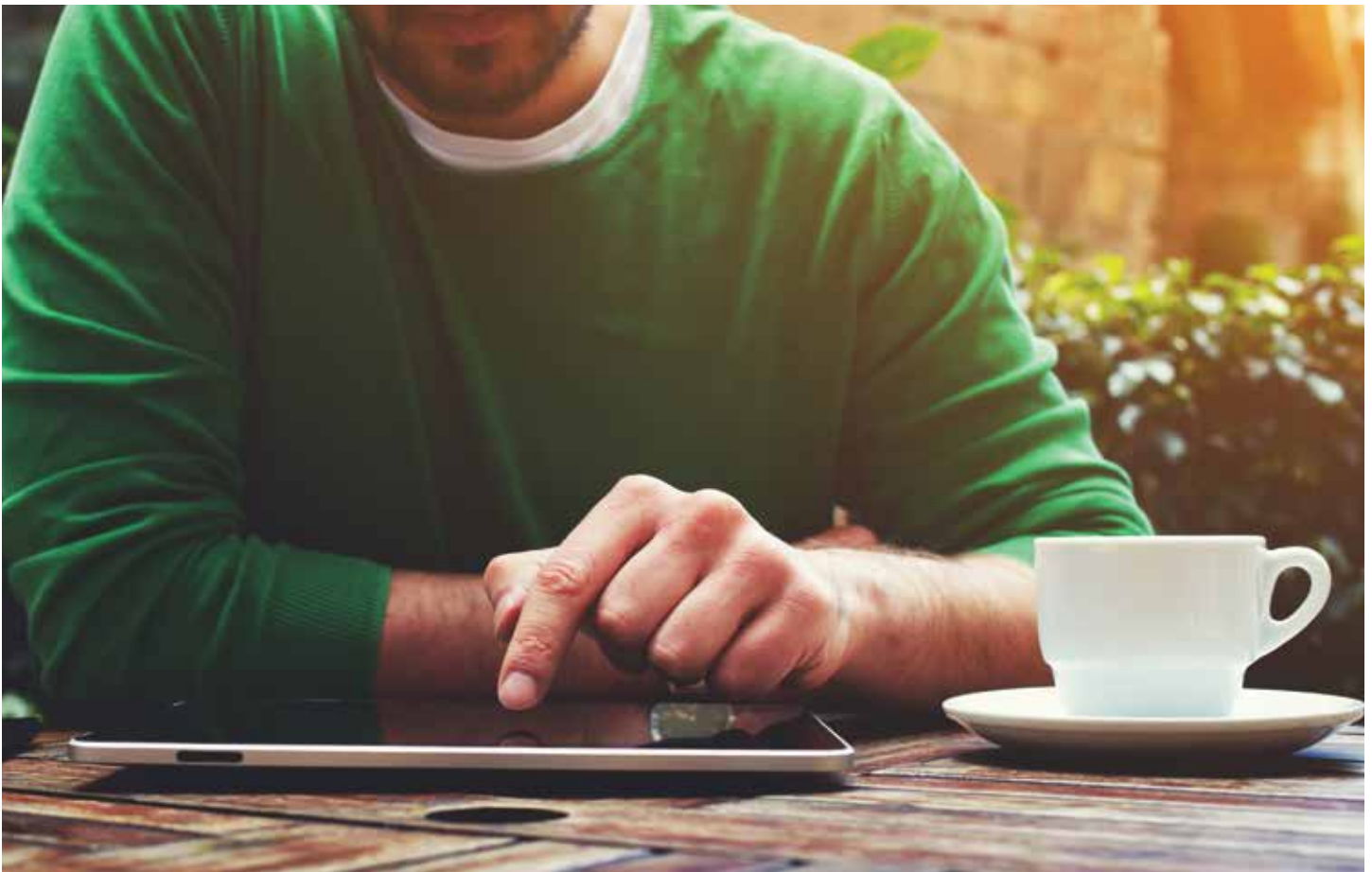
After processing your claim(s) typically within 10 days, UHC creates an Explanation of Benefits (EOB) and Health Statement. You should review both carefully to understand what you pay.

- The EOB provides the legally required information about your benefit calculation and is most helpful for claim appeals or working with Aon Hewitt Advocacy Services.
- The Health Statement is a consumer-friendly summary of your benefits and out-of-pocket costs, and can help in reconciling personal finances.

Track Your Claims Online

You can follow your claims from start to finish and track payments you've made to your health care providers using myClaims Manager from the home page of myuhc.com or through the **Health4Me** app.

If you have any questions, call Advocate4Me at **1.844.234.7924**.




Your Explanation of Benefits (EOB)

An EOB shows what services were covered by the Plan and what your responsibility is. EOBs are created anytime an individual receives health care. An EOB is not a bill. It's a summary that typically shows:

- The service received
- The amount charged by your provider
- The amount covered (and not covered) under your plan
- The amount UHC paid to your provider
- The amount you will be asked to pay your provider

UHC offers the option of electronic access to your EOBs or paper copies mailed to your home. The default setting is electronic access. If you prefer paper EOBs, you can request them by logging in to myuhc.com, selecting **Account Settings** and then **Mailing Preferences**.



UNITEDHEALTHCARE INSURANCE COMPANY
Springfield Service Center
PO Box 30555
Salt Lake City, UT 84130-0555

August 15, 2010

Have more questions about your claim? Visit www.myuhc.com for all your claim and benefit information.

Explanation of Benefits Statement
This is not a bill. Do not pay. This is to notify you that we processed your claim.

John Johnson
1234 Somewhere St
Home Town, VA

Member/Patient Information
Member/Patient: John Johnson
Member ID: 123456789
Group Name: ABC Company
Plan: Select Silver
Group #: 1234567

Claims Summary
Detailed claim information is located on following page(s)

Dollar Amount	Description
\$229.00	Amount Billed This is the total amount that your provider billed for the services that were provided to you.
\$32.23	Plan Discounts Your plan negotiates discounts with providers to save you money. This amount may also include services that you are not responsible to pay.
\$75.00	Your Plan Paid This is the portion of the amount billed that was paid by your plan.
\$121.77	Total Amount You Owe the Provider(s) The portion of the amount billed you owe the provider(s). This amount does not reflect any payment you may have already made at the time you received care. This amount may include your deductible, co-pay, coinsurance and / or non covered charges.

Use this EOB statement as a reference or retain as needed

Page 1 of 4

Your Health Statement

A Health Statement provides a complete record of your recent health care in one easy-to-read format.

- If you need to pay for a part of the service, UHC mails your Health Statement within 30 days.
- If the plan pays in full, you will receive it within 90 days—unless you live in a state that requires them to arrive sooner.


Your Health Statement:

- Covers information you'd find in multiple EOBs
- Summarizes the health care spend for all your covered family members
- Provides your UHC HRA balance
- Shows your progress toward meeting your deductible and out-of-pocket maximum
- Includes meaningful tips to help you use your benefits

The default setting for receiving Health Statements is U.S. Mail. If you prefer to receive your Health Statement electronically, log in to myuhc.com, click **Account Settings** and then select **Mailing Preferences**. You'll receive an email notification when a new document is posted to your myuhc.com account.

Health Care Account Service Center
PO Box 981506
EL PASO TX 79998
www.myuhc.com

Address Change? Please contact your employer's benefit department.
CP3888PKX
MARY ANN TEST
123 MAIN ST.
ANYWHERE US 12345-6789



UNITEDHEALTHCARE INSURANCE COMPANY

Member ID
XXXXX5678

Statement Period
09/29/12 - 11/20/12

THIS IS NOT A BILL
Customer Care 1-888-888-8888

Size Up Your Risk

What are your clothes telling you? A study in the Journal of Human Nutrition and Dietetics found that men with pants waist size 38+ have a 3.9 percent greater risk of developing diabetes, heart disease and hypertension. For women with a dress size of 18+ the risk increases by 7 percent. To learn more or to get help managing your weight, talk with your doctor or call the number on your ID card.

Your Account Balances
Your Account Balances as of 11/20/2012 for Plan Year 01/01/12-12/31/12

Health Reimbursement Account (HRA)		
Beginning	Used	Remaining
\$350.00	\$331.49	\$18.51

A Health Reimbursement Account (HRA) is an employer-funded account that can be used to help pay for eligible medical expenses. The account balance at the end of a plan year may be carried over (as specified by the employer) from plan year to plan year as long as you continue to be enrolled in a HRA plan and work for the same employer.

Tracking Your Deductibles and Maximums
Your Deductibles as of 11/20/12 for Plan Year 01/01/12-12/31/12

In-Network			Out-of-Network		
Annual	Applied	Remaining	Annual	Applied	Remaining
MARY ANN	\$1,250.00	\$0.00	NONE USED	\$1,250.00	\$2,500.00
MARY ANN	\$0.00	NONE USED	\$2,500.00	\$0.00	NONE USED

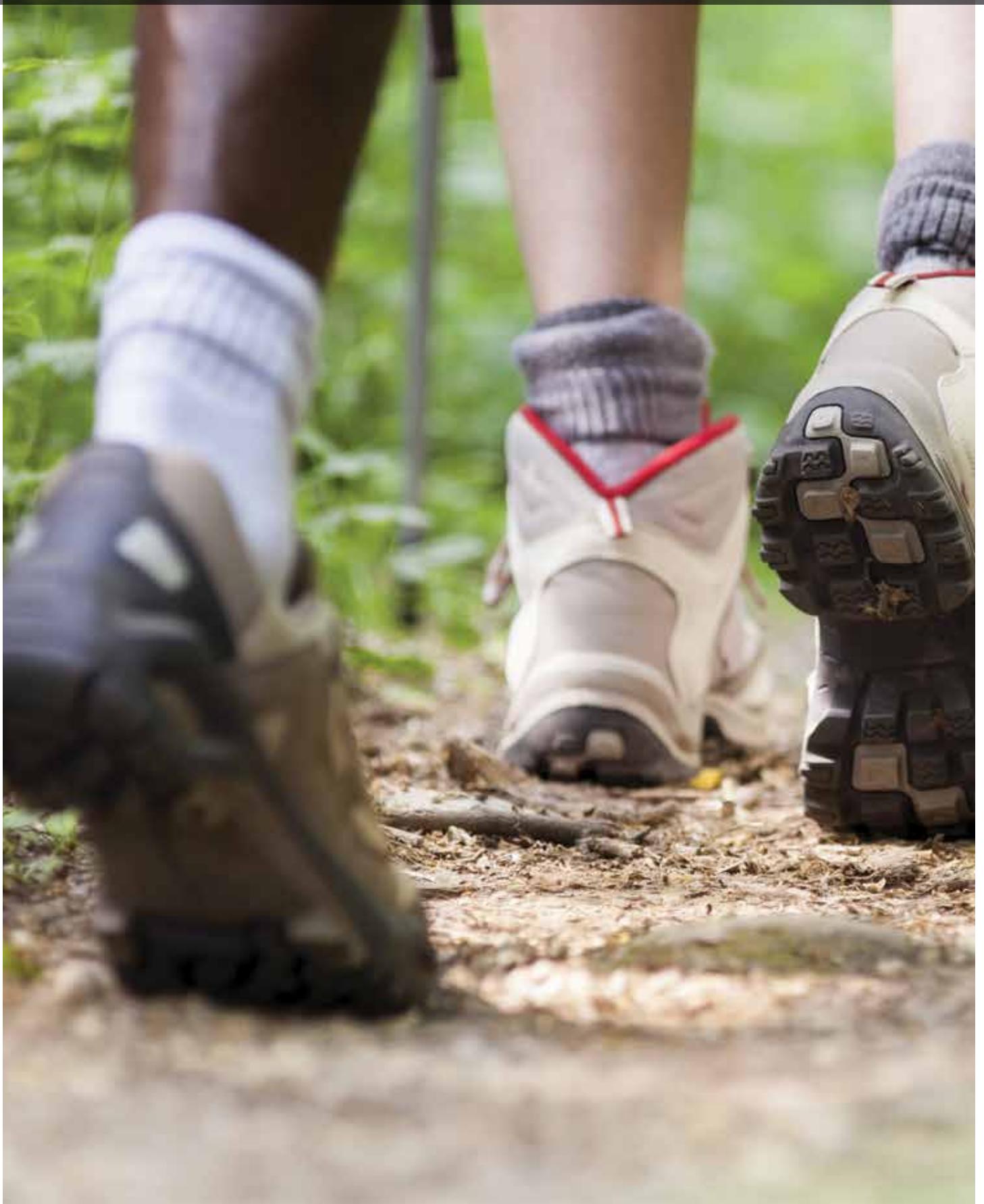
HealthSaver: The deductible is the total dollar amount that you pay each year toward eligible health care services before your other benefits are payable. Once the deductible has been met, the employer and/or consumer's portion of your plan may begin. Please refer to your plan documents for specific information regarding what services qualify for the deductible.

Please see the next page for more information
Page 1 of 3

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15

Knowing Your Advocates

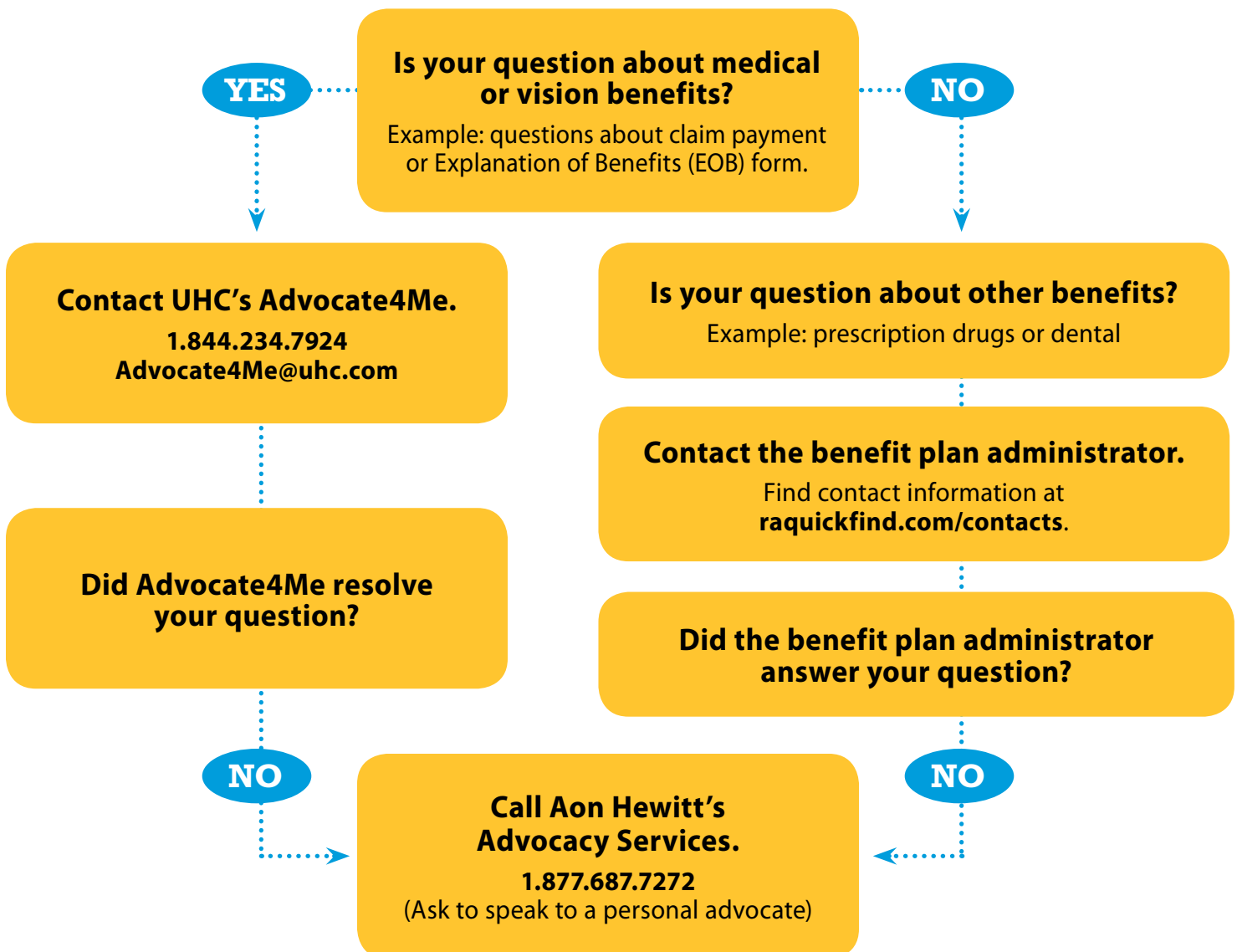


Now that UHC administers your medical and vision benefits, you have two great options when you need help navigating your health care benefits.

Which Advocate Should You Use?

1. **UHC's Advocate4Me** ensures that you are directed to the right resources within UHC to get the right answers to your questions, whether you need help finding a provider, understanding a benefit or speaking to a health coach. They'll make sure you get to the right place.
2. **Aon Hewitt's Advocacy Services** provides a dedicated resource who can help you resolve conflicts and unresolved claims, direct you to additional services and help you make the most of your Rockwell Automation benefits. Contact Advocacy Services when the benefit plan administrator (medical, vision, dental, pharmacy, etc.) has been unable to resolve your question.

Both provide free, confidential support, offer peace of mind and help you save time.



Using Your Vision Benefits



If you're enrolled in the Rockwell Automation Vision Plan, let UHC help you make the most of your new plan. Use UHC's tools to find providers and understand your benefits.

If You Need Care

Find Vision Network Providers

The Rockwell Automation Vision Plan pays higher benefits when you use optometrists and ophthalmologists in the UHC Spectera network. You can search for providers from the vision portal or by calling **1.800.839.3242**. If your vision provider isn't in the network, consider nominating him or her. Call UHC for more information.

There are two ways to reach the vision portal:

1. If you're enrolled in UHC medical and vision coverage, log in to **myuhc.com**. From the "Look Up My Benefits" link, select the link for Vision Benefits.
2. If you're enrolled in vision only, go to **myuhcvision.com** and register using the last four digits of your Social Security number and your date of birth.

No ID Card Needed

UHC vision providers don't require ID cards because they can verify your coverage with your name and date of birth. But if you prefer to have an ID card, you can print one for yourself or a covered dependent from the vision portal home page.

Check Your Allowances

You're eligible for frames every 24 months and other services, like eye exams or lenses, every 12 months. If you're not sure whether your last exam, for example, was 11 months ago or 14 months ago, you can call customer service. If you use network providers, they can also tell you where you are in the 12-month or 24-month cycle.

Know What You'll Pay

Visit the UHC vision portal to see what you pay—and what the plan pays—for each service. If you use network providers, you'll pay your portion at the time of service. If you use out-of-network providers, you'll pay the full cost and then request reimbursement from the plan.

Going Out of Network

You can still receive a benefit from the Vision Plan by submitting a paper claim even if you go out of network. Go to **myuhcvision.com** to review the specific plan details. For the claim mailing address and to download claim forms, visit the vision portal > General Information > Out-of-Network Claims.

Good to Know

The Vision Plan network is different than the medical plan Choice Plus network. Be sure you are on the vision portal when searching for network providers.



Knowing Your Resources

Use these resources to manage your health and your benefits.

	Phone	Website	Smartphone App
UnitedHealthcare Medical and HRA	1.844.234.7924 Monday – Friday, 8 a.m. – 8 p.m. in your time zone Nurse Line is 24/7 (Say “speak with a nurse”)	myuhc.com Register with the Member ID number on your ID card and our group number (or your Social Security number)	Health4Me app Download from Apple® App Store SM or Google Play TM
UnitedHealthcare Vision	1.844.234.7924 for general vision 1.800.839.3242 for provider search Monday – Friday, 8 a.m. – 8 p.m. in your time zone	myuhcvision.com Register with the last four digits of your Social Security number and date of birth	N/A
Rockwell Automation Service Center and Advocacy	1.877.687.7272 Monday – Friday, 8 a.m. – 4 p.m. Central time	employeeconnect.rockwellautomation.com	Accessible using your smartphone browser
HealthEquity HSA	1.866.346.5800 24 hours a day, 7 days a week	http://healthequity.com/ed/rockwell	HealthEquity app Download from Apple® App Store SM or Google Play TM Access your account, initiate claims, manage transactions
CVS/caremark	1.866.768.4254 24 hours a day, 7 days a week	www.caremark.com	Caremark app Download from Apple® App Store SM or Google Play TM
Best Doctors	1.888.281.6550 Monday – Friday, 7 a.m. – 8 p.m. Central time	bestdoctors.com/rockwellautomation	N/A

We provide this brief overview for employees and prospective employees. However, this overview is not intended to be a complete explanation of the various plans. Detailed descriptions of individual plans and policies are found in the respective Summary Plan Descriptions (SPDs). The company hopes to continue these plans indefinitely but reserves the right to amend, suspend or terminate plans in whole or in part at any time. Further, this overview does not create nor imply a contract of employment.