Instructions for use miniRITE R
Oticon More™

Made for
iPhone | iPad | iPod
Model overview

This booklet is valid for the Oticon More™ family in the following hearing aid models:

**FW 1**
- Oticon More 1 miniRITE R 05714464006465
- Oticon More 2 miniRITE R 05714464006472
- Oticon More 3 miniRITE R 05714464006489

The following speakers are available for the above model:

- Speaker 60
- Speaker 85
- Speaker 100 (Power Instrument)
- Power mould speaker 100 (Power Instrument)
- Power mould speaker 105 (Power Instrument)
Introduction to this booklet

This booklet guides you on how to use and maintain your new hearing aid. Ensure you read this booklet carefully, including the **Warnings** section. This will help you get the most benefit from your hearing aid.

Your hearing care professional has adjusted the hearing aid to meet your needs. If you have additional questions, contact your hearing care professional.

A hearing care professional (hearing aid professional, audiologist, ENT (ear, nose and throat) doctor, and hearing aid dispenser) is a person who is appropriately educated, and has proven competency in professionally assessing hearing, selecting, fitting and delivering hearing instruments and rehabilitation care to persons with hearing loss.

The education of the hearing care professional is in accordance with national or regional regulations.

For your convenience, this booklet contains a navigation bar to help you navigate through the different sections.

| About | Start-up | Handling | Options | Tinnitus | Warnings | More info |
### Intended use

<table>
<thead>
<tr>
<th>Intended use</th>
<th>The hearing aid is intended to amplify and transmit sound to the ear.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indications for use</td>
<td>Bilateral or unilateral impaired hearing of sensorineural, conductive or mixed type ranging from a slight (16 dB HL*) to profound (95 dB HL*) degree of hearing loss, with an individual frequency configuration.</td>
</tr>
<tr>
<td>Intended user</td>
<td>Person with hearing loss using a hearing aid and their caregivers. Hearing care professional responsible for adjusting the hearing aid.</td>
</tr>
<tr>
<td>Intended user group</td>
<td>Adults and children older than 36 months.</td>
</tr>
<tr>
<td>Use environment</td>
<td>Indoor and outdoor.</td>
</tr>
<tr>
<td>Contraindications</td>
<td>Not suitable for infants below 36 months. Users of active implants must pay special attention when using the hearing aid. For more information read the <strong>Warnings</strong> section.</td>
</tr>
<tr>
<td>Clinical benefits</td>
<td>The hearing aid is designed to provide better speech understanding to help ease communication with the aim of improving quality of life.</td>
</tr>
</tbody>
</table>

*As specified by the American Speech-Language-Hearing Association, asha.org, using pure-tone average of 0.5, 1 and 2 kHz.

### IMPORTANT NOTICE

The hearing aid amplification is uniquely adjusted and optimized for your personal hearing capabilities during the hearing aid fitting performed by your hearing care professional.
In short

Charging
Ensure you charge the hearing aid every night. The LED light on the hearing aid turns **ORANGE** when the hearing aid is charging and **GREEN** when fully charged.

It takes three hours to fully charge the hearing aid.

ON/OFF
The hearing aid turns ON when you remove it from the charger.
The hearing aid turns OFF when you place it in the charger.

Ensure you always leave the charger connected to a power source when the hearing aid is seated in the charging port.

Turning OFF the charger makes the hearing aid turn ON and start using battery power.

---

Table of contents

<table>
<thead>
<tr>
<th>About</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Your hearing aid, speaker and earpiece</td>
<td>12</td>
</tr>
<tr>
<td>Hearing aid</td>
<td>14</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Start-up</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Charging time</td>
<td>16</td>
</tr>
<tr>
<td>Battery performance</td>
<td>17</td>
</tr>
<tr>
<td>Turn hearing aid ON / OFF using the charger</td>
<td>18</td>
</tr>
<tr>
<td>Turn hearing aid ON / OFF using the push button</td>
<td>19</td>
</tr>
<tr>
<td>Low battery indication</td>
<td>20</td>
</tr>
<tr>
<td>Identify left and right hearing aid</td>
<td>21</td>
</tr>
<tr>
<td>Put on hearing aid</td>
<td>22</td>
</tr>
</tbody>
</table>

Continues on next page
## Table of contents

### Handling
- Cleaning ........................................ 24
- Replace standard earpieces .................. 26
- ProWax miniFit filter .......................... 28
- Clean customised earpieces .......... 30
- Replace ProWax filter .......................... 31
- Hearing aid storage ............................ 32
- Flight mode ..................................... 34

### Options
- Optional features and accessories ........ 36
- Change volume ................................ 37
- Change programme ............................ 38
- Mute your hearing aid ......................... 40
- Using your hearing aid with iPhone, iPad and iPod 41
- Using your hearing aid with Android devices 42
- Pairing and compatibility .................... 43
- Wireless accessories and other options .... 44

### Tinnitus
- Tinnitus SoundSupport™ (optional) ........... 46
- Sound options and volume adjustments ..... 48
- Limitation on use time ......................... 50
- Tinnitus SoundSupport warnings .......... 53

### Warnings
- General warnings ............................. 54

### More info
- Troubleshooting ................................ 60
- Water & dust resistant (IP68) ............... 64
- Conditions of use ............................. 65
- Technical information ......................... 66
- Warranty ....................................... 73
- Your individual hearing aid settings ....... 74
- Sound and LED light indicators .......... 77
Your hearing aid, speaker and earpiece

The hearing aid uses one of the following speakers:

- **Standard speakers**
  - 60
  - 85
  - 100

- **Power flex mold speakers**
  - 100
  - 105

The speakers use one of the following earpieces:

**Standard earpieces**
- OpenBass dome
- Bass dome, double vent
- Power dome
- Grip Tip

Grip Tip is available in small and large, left and right, with or without vent.

**Customised earpieces**
- Micro mould
- LiteTip
- VarioTherm® micro mould
- VarioTherm® LiteTip

VarioTherm® is a registered trademark of Dreve.

**Dome sizes**

- 5 mm
- 6 mm
- 8 mm
- 10 mm
- 12 mm

*Only as OpenBass dome for speaker 60

Note:
For details on replacing the dome, see the Replace standard earpieces section.
Hearing aid
What it is and does

- **Microphones**
  - Sound in

- **LED light**
  - Charging, ON, OFF, Flight mode status

- **Push button**
  - Upper part: Volume up, programme change
  - Lower part: ON, OFF, Flight mode, volume down, programme change

- **Ear grip**
  - Holds the speaker in place (optional)

- **Wax filter**
  - Protects the speaker from earwax damage

- **Rechargeable battery**
  - Can only be replaced by the hearing care professional

- **Speaker**
  - Sound out
### Charging time

Ensure you fully charge your hearing aid before first time use.

Charge your hearing aid every night. That ensures you start your day with a fully charged hearing aid. If your hearing aid’s battery is completely drained, the normal charging time is:

<table>
<thead>
<tr>
<th>3 hours</th>
<th>1 hour</th>
<th>0.5 hour</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully charged</td>
<td>50% charged</td>
<td>25% charged</td>
</tr>
</tbody>
</table>

When the battery is fully charged, the charging process stops automatically. Leave the hearing aid in the charger when you do not use it and remember to keep the charger connected to a power source at all times.

Be aware that charging time may vary depending on the remaining capacity of the battery and between the left / right hearing aid.

For instructions on how to use your charger, see the charger’s Instructions for use.

### Battery performance

The daily battery performance varies depending on your individual use and hearing aid settings.

Streaming sound from e.g. TV, mobile phone or connectivity devices can influence daily battery performance.

If your hearing aid runs out of battery, ensure you recharge it by placing it in the charger. Be aware that restarting the hearing aid does not give you more usage time.

For the best charging conditions, ensure the room temperature is in the range of +10°C and +35°C (50°F and 95°F).

If your hearing aid does not perform for a full day, you may need to replace the battery. If so, contact your hearing care professional.
Turn hearing aid ON / OFF using the charger

Your hearing aid automatically turns ON when removed from the charger.

The hearing aid LED light turns GREEN after approximately two seconds, confirming that it is ready for use. Depending on your hearing aid settings, you may also hear a start-up jingle.

Your hearing aid automatically turns OFF when placed in the charger and starts charging. The hearing aid LED light turns ORANGE.

IMPORTANT NOTICE
Ensure you always leave the charger connected to a power source when the hearing aid is seated in the charging port. Turning the charger OFF makes the hearing aid turn ON and start using battery power.

Turn hearing aid ON / OFF using the push button

The hearing aid can be turned ON / OFF using the push button.

To turn ON
Press and hold the lower part of the push button for approximately two seconds. Release the button and wait until the hearing aid LED light turns GREEN. The hearing aid is now turned ON. Depending on your hearing aids' settings, you may hear a start-up jingle.

To turn OFF
Press and hold the lower part of the push button for approximately three seconds until the hearing aid LED light turns ORANGE. The hearing aid plays four descending tones. Release the push button and the hearing aid is turned OFF.

For information regarding tones, see the Sound and LED light indicators section.
Low battery indication

When the battery is running low, you hear three alternate beeps. This gives you approximately two hours before the hearing aid runs out of battery.

The beeps are repeated every 30 minutes. Just before the battery runs out, you hear four descending tones.

Be aware that if you are streaming audio to your hearing aid (from e.g. TV or mobile phone) and you hear three alternate beeps, you have approximately one hour before the hearing aid runs out of battery.

To extend battery performance, ensure you stop any streaming taking place.

_three alternate beeps_ = The battery is running low. _four descending tones_ = The battery has run out.

LED light (optional)

Continuous ORANGE blinks indicate low battery.

Identify left and right hearing aid

It is important to distinguish between the left and the right hearing aid, as they may be programmed differently.

You can find left/right colour indicators on the hearing aid itself and on 60 and 85 speakers as shown. Indicator markings (either L or R) can also be found on 100 speakers and some earpieces.

For 105 speakers, the indicator is found on the earpiece.
Put on hearing aid

Step 1
Place the hearing aid behind your ear.
You should always use the speaker with an earpiece attached.
Ensure you only use parts designed for your hearing aid.

Step 2
Hold the bend of the speaker wire between your thumb and index finger.
The earpiece should point toward the opening of the ear canal.

Step 3
Gently push the earpiece into your ear canal until the speaker wire sits close to your head.
If the speaker has an ear grip, place it in the ear so it follows the contour of the ear.
Cleaning

The MultiTool contains a brush and wire loop for cleaning and removing earwax. If you need a new MultiTool, contact your hearing care professional.

Do not drop your hearing aid when handling it. Ensure you hold it over a soft surface to avoid damage while cleaning it.

Clean the microphone openings

Use the MultiTool brush to carefully brush debris away from the openings and the surface around the openings.

Ensure that you do not forcefully squeeze parts of the MultiTool into the microphone openings. This may damage the hearing aid.

**IMPORTANT NOTICE**

The MultiTool has a built-in magnet. Keep the MultiTool at least 30 centimeters (1 foot) away from credit cards and other magnetically-sensitive devices.

**IMPORTANT NOTICE**

To clean the hearing aid, use a soft, dry cloth. The hearing aid must never be washed or immersed in water or other liquids.
Replace standard earpieces

It is important that you do not clean the standard earpiece (dome and Grip Tip). If the earpiece is filled with earwax, replace it with a new one. Grip Tip needs to be replaced at least once a month.

Step 1
Hold on to the speaker and pull off the earpiece.

Step 2
Insert the speaker exactly into the middle of the earpiece to get a secure fit.

Step 3
Push firmly to ensure that the earpiece is securely fastened.

IMPORTANT NOTICE
If the earpiece is not on the speaker when removed from the ear, the earpiece may still be in the ear canal. For further instructions, consult your hearing care professional.
ProWax miniFit filter

The speaker has a white wax filter attached to the end where the earpiece is attached. The wax filter keeps earwax and debris from damaging the speaker.

Ensure you replace the filter when clogged, or if the hearing aid does not sound normal. Alternatively, contact your hearing care professional. Ensure you remove the earpiece from the speaker before replacing the wax filter. To do this, see the Replace standard earpieces section.

IMPORTANT NOTICE

Ensure you always use the same type of wax filter as originally supplied with the hearing aid. If you are in doubt about the use or replacement of wax filters, contact your hearing care professional.

Replace ProWax miniFit filter

1. Tool

Insert the empty pin using the other pin, remove the tool, and throw it out.

2. Remove

Insert the new wax filter using the other pin, remove the tool, and throw it out.

3. Insert

Remove the tool from the shell. The tool has two pins, one empty for removal and one with the new wax filter.

Note
If you use a mould or LiteTip, your hearing care professional must replace the wax filter in the speaker.
Clean customised earpieces

Ensure that you regularly clean the earpiece.

The earpiece has a white wax filter* that keeps earwax and debris from damaging the speaker.

Ensure you replace the filter when clogged, or if the hearing aid does not sound normal.

Alternatively, contact your hearing care professional.

Replace ProWax filter

1. Tool

Remove the tool from the shell. The tool has two pins, one empty for removal and one with the new wax filter.

2. Remove

Remove the tool from the shell. The tool has two pins, one empty for removal and one with the new wax filter.

3. Insert

Insert the empty pin into the wax filter in the earpiece and pull it out.

Insert the new wax filter using the other pin, remove the tool, and throw it out.

Note

If you use a Power flex mould or LiteTip, your hearing care professional must replace the wax filter in the speaker.

* VarioTherm Micro mould and LiteTip do not have a wax filter
Hearing aid storage
When you are not using your hearing aid, the charger is the best place to keep it.

To ensure your hearing aid is always charged, place the hearing aid in the charger and make sure it is plugged in to power.

To ensure the longest life of the rechargeable battery in the hearing aid, do not expose it to excessive heat. For example, do not leave the hearing aid in the sun in front of a window or in a car, even if the hearing aid is in the charger.

Long-term storage
Before you put away or store the hearing aid for a prolonged period of time (more than 14 days), ensure you first fully charge the hearing aid, and then turn it OFF. This way the battery can be charged again.

Note
To protect the rechargeable battery, it is necessary that you fully charge the hearing aid every six months. If a stored hearing aid is not charged within a six month period, the rechargeable battery must be replaced.

For instructions on how to charge your hearing aid, see the charger’s instructions for use.
**Flight mode**

To activate and deactivate Flight mode, press and hold the lower part of the push button for seven seconds.

When you activate or deactivate Flight mode, the hearing aid plays four descending tones and a short jingle. In addition, the following are the hearing aid LED light patterns that are displayed:

**When activated:** One long ORANGE blink followed by three sequences of one GREEN and two ORANGE blinks. This confirms that flight mode is activated.

**When deactivated:** One long ORANGE blink, followed by two long GREEN blinks. This confirms that flight mode is deactivated.

For more information about sounds and lights, see the Sound and LED light indicators section.

Be aware that pressing the push button on one hearing aid, activates Flight mode on both hearing aids.

**Note**

When Flight mode is activated, Bluetooth® is turned OFF, however be aware that the hearing aid is still turned ON and functioning.
Optional features and accessories

The features and accessories described in the following pages are optional. For more information about features and accessories, contact your hearing care professional.

If you experience difficult listening situations, ensure you talk to your hearing care professional, as it may be helpful to add a special programme to your hearing aids.

Write down hearing situations in which you may need help.

Change volume

The push button lets you adjust the volume. When you increase or decrease the volume, you hear a beep.

For information regarding button press times, see the table General settings overview for your hearing aid, in the Your individual hearing aid settings section at the end of this booklet.
Change programme

Your hearing aid can save up to four different programmes configured by your hearing care professional. Depending on the programme you choose (1, 2, 3 or 4), you hear one to four tones.

For information regarding tones, see the Sound and LED light indicators section.

For information regarding button press times see the table General settings overview for your hearing aid, in the Your individual hearing aid settings section at the end of this booklet.

- Press the push button to switch between programmes.

The programme cycle switches one programme forward when the upper part of the push button is pressed, for example programme 1 to 2 or programme 4 to 1.

If the lower part of the push button is pressed, the programme cycle goes backward, for example 2 to 1 or programme 1 to 4.
Mute your hearing aid
You can mute your hearing aid by using one of the following optional devices / app:

• ON App
• ConnectClip
• Remote Control 3.0

How to unmute your hearing aid
You can unmute the hearing aid by using one of the optional devices / app or by applying a short press to the upper or lower part of the button on the hearing aid.

IMPORTANT NOTICE
Do not use the mute function as an OFF button, as the hearing aid is still using battery power in this mode.

Using your hearing aid with iPhone, iPad and iPod
Oticon More is a Made for iPhone® hearing aid and allows for direct communication and control with iPhone, iPad® or iPod touch®.

For assistance in using your hearing aid with any of these products, contact your hearing care professional.

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple products identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that use of this Accessory with iPod, iPhone, or iPad may affect wireless performance.
**Using your hearing aid with Android devices**

Oticon More supports Audio Streaming for Hearing Aids (ASHA) and can be used for direct communication and control with selected Android™ devices.*

For assistance in using your hearing aid with Android devices, contact your hearing care professional.

---

**Pairing and compatibility**

For instructions on how to pair your hearing aid with iPhone, iPad, iPod touch or Android devices, see the following website:

www.oticon.global/pairing

*For a list of compatible iPhone, iPad, iPod touch and Android devices, see the following website:

www.oticon.global/compatibility
Wireless accessories and other options

There is a range of accessories available as an enhancement to your wireless hearing aid. These can enable you to hear and communicate better in many everyday situations.

ConnectClip
A device that can be used as remote microphone and hands-free headset when paired to your mobile phone.

Phone Adapter 2.0
A device that when used together with hearing aids and ConnectClip, lets you communicate hands-free via a landline phone.

TV Adapter 3.0
A device that streams sound from a TV or electronic audio device, to your hearing aid.

Remote Control 3.0
A device that lets you change programme, adjust volume, or mute your hearing aid.

EduMic
A device that can be used as a remote microphone in classrooms, work environments, public places (using Telecoil), and other settings.

ON App
An application that lets you control your hearing aid from your mobile phone or tablet. For iPhone, iPad, iPod touch, and Android devices.

Telecoil
Telecoil can help you hear better when using a phone with a built-in loop or when in buildings with teleloop systems such as theatres, places of worship, or lecture rooms. This symbol is shown wherever a teleloop has been installed.

Apple, the Apple logo, iPhone, iPad, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android, Google Play, and the Google Play logo are trademarks of Google LLC.
**Tinnitus SoundSupport™ (optional)**

**Intended use of Tinnitus SoundSupport**

Tinnitus SoundSupport is a tool intended to generate sounds to provide temporary relief for patients suffering from tinnitus as part of a tinnitus management program.

The target population is the adult population over 18 years of age.

Tinnitus SoundSupport is targeted to licensed hearing care professionals (audiologists, hearing aid specialists, or otolaryngologists) who are familiar with the evaluation and treatment of tinnitus and hearing loss. Fitting of Tinnitus SoundSupport must be done by a hearing care professional participating in a tinnitus management program.

**Guidelines for tinnitus sound generator users**

The following instructions contain information about Tinnitus SoundSupport, which may have been enabled in your hearing aids by your hearing care professional.

Tinnitus SoundSupport is a tinnitus management device intended to generate sound of sufficient intensity and bandwidth to help manage tinnitus.

Your hearing care professional will also be able to offer the appropriate follow-up care. It is important to follow his/her advice and directions regarding such care.

**Prescription use only**

Good health practice requires that the person reporting tinnitus has a medical evaluation by a licensed ear physician before using a sound generator. The purpose of such an evaluation is to ensure that any medically-treatable condition that may cause tinnitus is identified and treated prior to using a sound generator.
Sound options and volume adjustments
Tinnitus SoundSupport is programed by your hearing care professional to match your hearing loss and preferences for tinnitus relief. It offers a number of different sound options. Together with your hearing care professional, you can select your preferred sound(s).

Tinnitus SoundSupport programs
Together with your hearing care professional, you decide for which programs you may want to have Tinnitus SoundSupport activated. The sound generator can be activated in up to four different programs.

Mute
If you are in a program for which Tinnitus SoundSupport is activated, the mute functionality only mutes the environmental sounds, and not the sound from Tinnitus SoundSupport. For information on how to mute your hearing aids, see the Mute your hearing aids section.

Volume adjustments with Tinnitus SoundSupport
When you select a hearing aid program for which Tinnitus SoundSupport is activated, your hearing care professional can only set the push button on your hearing aid to work as a volume control for the tinnitus relief sound.

Your hearing care professional sets the volume control for the sound generator in one of two ways:

A) Change volume in each ear separately, or
B) Change volume in both ears simultaneously.

For more information about volume adjustments with Tinnitus SoundSupport, see the table Tinnitus SoundSupport settings overview for your hearing aid in the Your individual hearing aid settings section at the end of this booklet.
Limitation on use time

Daily use
The volume levels of Tinnitus SoundSupport can be set to a level which could lead to permanent hearing damage when used for a prolonged period of time. Your hearing care professional will advise you of the maximum amount of time per day you should use Tinnitus SoundSupport. It should never be used at uncomfortable levels.

See the table Tinnitus SoundSupport: Limitation on use, in the Your individual hearing aid settings section at the end of this booklet to learn how many hours per day you can safely use the relief sound in your hearing aid.

Important information for hearing care professionals about Tinnitus SoundSupport

Device description
Tinnitus SoundSupport is a module function that can be enabled in the hearing aids by the hearing care professional.

Maximum wearing time
The wearing time of Tinnitus SoundSupport will decrease as you increase the level above 80 dB(A) SPL. The fitting software automatically displays a warning when the hearing aid exceeds 80 dB(A) SPL. For more information, in the fitting software, next to the tinnitus fitting graph, see the Max wearing time indicator.

The volume control is deactivated
By default the volume control for the sound generator is deactivated in the hearing aid. Risk of noise exposure increases when the volume control is activated.
If the volume control is activated
A warning may be displayed if you activate the tinnitus volume control in the **Buttons & Indicators** screen. This occurs if the relief sound can be listened to at levels that may cause hearing damage.

The **Max wearing time** table in the fitting software displays the number of hours the patient can safely use Tinnitus SoundSupport.

1. Be aware and note down the maximum wearing time for each program for which Tinnitus SoundSupport is activated.

2. Ensure you write those values on the **Tinnitus SoundSupport: Limitation on use** table in the back of this booklet.

3. Instruct your patient accordingly.

---

**Tinnitus SoundSupport warnings**

If your hearing care professional has activated the sound generator Tinnitus SoundSupport, ensure you pay attention to the following warnings.

There are some potential concerns associated with the use of any sound generated by a tinnitus management device. Among them are the potential worsening of tinnitus, and/or a possible change in hearing thresholds.

Should you experience or notice a change in hearing or tinnitus, or any dizziness, nausea, headaches, heart palpitations, or possible skin irritation at the point of contact with the device, you should immediately discontinue use of the device and consult a medical, audiology, or other hearing care professional.

As with any device, misuse of the sound generator feature may cause potentially harmful effects. Care should be taken to prevent unauthorised use and to keep the device out of reach of children and pets.

**Maximum wearing time**

Always follow the maximum wearing time per day of the Tinnitus SoundSupport advised by your hearing care professional. Prolonged use may lead to worsening of your tinnitus or of your hearing loss.
General warnings

For your personal safety and to ensure correct usage, you should familiarize yourself fully with the following general warnings before using your hearing aid. Consult your hearing care professional if you experience unexpected operations or serious incidents with your hearing aid during use or because of its use. Your hearing care professional will support you with issue handling and, if relevant, reporting to the manufacturer and/or the national authorities.

Please note that a hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. Hearing aid is only a part of hearing habilitation and may need to be supplemented by auditory training and instruction in lipreading. Furthermore, note that in most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it.

This hearing aid is supported by a non-removable rechargeable lithium-ion battery cell. Please ensure to charge the hearing aid and familiarise yourself with the safety and handling information related to rechargeable hearing aids.

Do not try to get access to the battery inserted in the hearing instrument. The battery must only be replaced by your hearing care professional.

Only charge the hearing aid with a designated charger. Other chargers risk destroying the hearing aid and battery.

If a battery or hearing aid is swallowed, see a doctor immediately.

Usage of hearing aids

Hearing aids should be used only as directed and adjusted by your hearing care professional. Misuse can result in sudden and permanent hearing loss.

Never allow others to wear your hearing aid, as incorrect usage could cause permanent damage to their hearing.

Choking hazards and risk of swallowing small parts

Hearing aids and their parts should be kept out of reach of children and anyone who might swallow these items or otherwise cause injury to themselves.

If a hearing aid or small part is swallowed, see a doctor immediately.

Explosives

The hearing aid is safe to use under normal usage conditions. The hearing aid has not been tested for compliance with international standards concerning explosive environments.

Therefore, do not use the hearing aid in environments with danger of explosions e.g. mines, oxygen rich environments or areas where flammable anaesthetics are handled.

Fatality hazards and risk of swallowing lithium-ion batteries or placing them in the ear or nose

Never swallow lithium-ion batteries nor place them in the ear or the nose as this may lead to serious injury or death in as little as two hours. This can be due to chemical burns, which can permanently damage the nose or ear or potentially lead to perforation of the inner organs. If a lithium-ion battery is swallowed or placed in the ear or nose, seek emergency medical treatment immediately.

Continues on next page
**General warnings**

**Rechargeable battery**
Do not attempt to open the hearing aid, as it may damage the battery. Never attempt to replace the battery. If battery replacement is needed, please return your device to your hearing care professional. The service guarantee is void if there are signs of tampering.

In case of battery leakage do not wear your hearing aid, as it may cause skin irritation due to acids coming from the leaking battery. If your skin has been in contact with the leaked battery acids, use a wet cloth to wipe it off and ensure no acid is left on your skin. If you experience skin irritation, consult your doctor. For further handling instructions of your hearing instrument consult your hearing care professional.

The safety of recharging batteries using a USB connector is determined by the external signal source. When connected to external equipment plugged into a power socket, this equipment must comply with IEC 62368-1 or equivalent safety standards.

**Dysfunction**
Be aware of the possibility that your hearing aid may stop working without notice. Keep this in mind when you depend on warning sounds (e.g. when you are in traffic). The hearing aids may stop functioning, for instance if the batteries have expired or if the tubing is blocked by moisture or earwax.

**Active implants**
The hearing aid has been thoroughly tested and characterised for human health according to international standards for human exposure (Specific Absorption Ratio - SAR), induced electromagnetic power and voltages into the human body.

The exposure values are well below internationally accepted safety limits for SAR, induced electromagnetic power and voltages into the human body defined in the standards for human health and coexistence with active medical implants such as pacemakers and heart defibrillators.

If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of interference.

The safety of recharging batteries using a USB connector is determined by the external signal source. When connected to external equipment plugged into a power socket, this equipment must comply with IEC 62368-1 or equivalent safety standards.

**Dysfunction**
Be aware of the possibility that your hearing aid may stop working without notice. Keep this in mind when you depend on warning sounds (e.g. when you are in traffic). The hearing aids may stop functioning, for instance if the batteries have expired or if the tubing is blocked by moisture or earwax.

**Active implants**
The hearing aid has been thoroughly tested and characterised for human health according to international standards for human exposure (Specific Absorption Ratio - SAR), induced electromagnetic power and voltages into the human body.

The exposure values are well below internationally accepted safety limits for SAR, induced electromagnetic power and voltages into the human body defined in the standards for human health and coexistence with active medical implants such as pacemakers and heart defibrillators.

If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of interference.

The Autophone or MultiTool (which has a built-in magnet) should be kept more than 30 centimeters (1 foot) away from the implant, e.g. do not carry it in your breast pocket.

Follow the guidelines recommended by the manufacturers of implantable defibrillators and pacemakers regarding their use with magnets.

**Detached earpiece in ear canal**
If the earpiece is not on the speaker when removed from the ear, the earpiece may still be in the ear canal. For further instructions, consult your hearing care professional.

**X-ray/CT/MR/PET scanning, electrotherapy and surgery**
Remove your hearing aid before X-ray, CT/MR/PET scanning, electrotherapy, surgery, etc. as your hearing aid may be damaged when exposed to electromagnetic fields.

Continues on next page
### General warnings

#### Heat and chemicals
The hearing aid must never be exposed to extreme heat, e.g. left inside a parked car in the sun.

The hearing aid must not be dried in microwave ovens or other ovens.

The chemicals in cosmetics, hairspray, perfume, aftershave lotion, sunscreen lotion, and insect repellent can damage the hearing aid. Always remove your hearing aid before applying such products and allow time to dry before use.

#### Power instrument
Special care should be exercised in selecting, fitting and using a hearing aid where the maximum sound pressure capability exceeds 132 dB SPL (IEC 60138-4/IEC 711), as there may be risk of impairing the remaining hearing of the hearing aid user.

*For information on whether your hearing aid is a power instrument, see the model overview.*

#### Possible side effects
Hearing aids and earpieces may cause an accelerated accumulation of earwax.

The non-allergenic materials used in hearing aids may in rare cases cause a skin irritation or other side effects.

*Please seek consultation with a physician if these conditions occur.*

#### Use on aircraft
Your hearing aid uses Bluetooth. On board an aircraft, the hearing aid must be put into flight mode to deactivate Bluetooth, unless Bluetooth is permitted by the flight personnel.

#### Use of third-party accessories
Only use accessories, transducers or cables supplied by the manufacturer. Non-original accessories may result in reduced electromagnetic compatibility (EMC) of your device.

#### Modification of hearing aids is not allowed
Changes or modifications not expressly approved by the manufacturer will void the warranty of the equipment.

#### Interference
The hearing aid has been thoroughly tested for interference according to the most stringent international standards. Electromagnetic interference may occur in the vicinity of equipment with the symbol to the left. Portable and mobile RF (radio frequency) communications equipment can affect the performance of your hearing aid. If your hearing aid is affected by electromagnetic interference, move away from the source to reduce the interference.

#### Distracted user
Using your hearing aid can distract you. Be aware of your surroundings while using your hearing aid. Please refer to national traffic laws regarding the use of communication devices while in traffic.
## Troubleshooting

To troubleshoot the charger, see your charger's Instructions for use.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No sound</strong></td>
<td>Hearing aid is out of power</td>
<td>Charge the hearing aid</td>
</tr>
<tr>
<td></td>
<td>Dead battery</td>
<td>Contact your hearing care professional</td>
</tr>
<tr>
<td></td>
<td>Clogged earpieces (dome, Grip Tip, or mould)</td>
<td>Clean mould</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replace wax filter, dome, or Grip Tip</td>
</tr>
<tr>
<td><strong>Intermittent or reduced sound</strong></td>
<td>Clogged sound outlet</td>
<td>Clean mould or replace wax filter, dome, or Grip Tip</td>
</tr>
<tr>
<td></td>
<td>Moisture</td>
<td>Gently wipe the hearing aid and let it dry</td>
</tr>
<tr>
<td></td>
<td>Hearing aid is out of power</td>
<td>Charge the hearing aid</td>
</tr>
<tr>
<td><strong>Squealing noise</strong></td>
<td>Hearing aid earpiece incorrectly inserted</td>
<td>Re-insert the earpiece</td>
</tr>
<tr>
<td></td>
<td>Earwax accumulated in ear canal</td>
<td>Have ear canal examined by your doctor</td>
</tr>
<tr>
<td><strong>Beeping</strong></td>
<td>If your hearing aid plays eight beeps, four times consecutively, your hearing aid needs a microphone service check</td>
<td>Contact your hearing care professional</td>
</tr>
</tbody>
</table>

**Note**

If none of the above solutions work, consult your hearing care professional.

Continues on next page
Troubleshooting
To troubleshoot the charger, see your charger's Instructions for use.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>The hearing aid LED light remains turned OFF when the hearing aid is placed in the charger</td>
<td>The charger is not turned ON</td>
<td>Verify that the charger's power plug is correctly connected</td>
</tr>
<tr>
<td></td>
<td>The hearing aid or charger's temperature is either too warm or too cold</td>
<td>Move the charger and hearing aid to a location with a temperature between +5°C and +40°C (+41°F and +104°F)</td>
</tr>
<tr>
<td></td>
<td>Charging is incomplete. The room temperature exceeds +35°C (+95°F), which prolongs the charging time. The charger has stopped charging to protect the battery.</td>
<td>Reinsert the hearing aid into the charger. This completes the charging within approximately 15 minutes.</td>
</tr>
<tr>
<td></td>
<td>The hearing aid is incorrectly seated in the charger</td>
<td>Check the charging ports for foreign objects</td>
</tr>
</tbody>
</table>

| The hearing aid LED light blinks GREEN when it's placed in the charger | Hearing aid has not been in use for a prolonged period of time | Depending on how depleted the battery in the hearing aid is, the hearing aid automatically resumes normal charging mode after a timeframe of up to 10 minutes. Ensure you leave the hearing aids in the charger during this process. |

| The hearing aid LED light blinks ORANGE when the hearing aid is placed in the charger | System error | Contact your hearing care professional |

| Pairing issue with Apple device | Bluetooth connection failed | 1) Unpair your hearing aid 2) Turn Bluetooth OFF and ON again |
| | Only one hearing aid is paired | 3) Turn OFF and turn back ON the hearing aid 4) Re-pair hearing aid (For guidance, visit: www.oticon.global/pairing) |

Note
If none of the above solutions work, consult your hearing care professional.
Water & dust resistant (IP68)

Your hearing aid is dust tight and protected against ingress of water, which means it is designed to be worn in all daily life situations.

The water and dust resistance means you do not have to worry about your hearing aid getting wet when it rains, or if it comes into contact with sweat.

Before charging the hearing aid make sure to wipe off any moisture.

Should your hearing aid come into contact with water and stop working, gently wipe off any water and let the hearing aid dry.

IMPORTANT NOTICE
Do not wear your hearing aid while showering or participating in water activities. Do not immerse your hearing aid in water or other liquids.

Conditions of use

| Operating conditions | Temperature: +5°C to +40°C (41°F to 104°F)  
|                      | Humidity: 5% to 93% relative humidity, non-condensing  
|                      | Atmospheric pressure: 700 hPa to 1060 hPa |
| Charging conditions  | Temperature: +5°C to +40°C (41°F to 104°F)  
|                      | Humidity: 5% to 93% relative humidity, non-condensing  
|                      | Atmospheric pressure: 700 hPa to 1060 hPa |
| Transportation and storage conditions | Temperature and humidity shall not exceed the below limits for extended periods during transportation and storage:  
| Transportation       | Temperature: -20°C to +60°C (-4°F to 140°F)  
|                      | Humidity: 5% to 93% relative humidity, non-condensing  
|                      | Atmospheric pressure: 700 hPa to 1060 hPa  
| Storage             | Temperature: -20°C to +30°C (-4°F to 86°F)  
|                      | Humidity: 5% to 93% relative humidity, non-condensing  
|                      | Atmospheric pressure: 700 hPa to 1060 hPa |

Note
For more information about the charger’s Conditions of use, see your charger’s Instructions for Use.
Technical information
The hearing aid contains the following two radio technologies:

The hearing aid contains a radio transceiver using short range magnetic induction technology operating at 3.84 MHz. The magnetic field strength of the transmitter is very weak and always below 15 nW (typically below -40 dBμA/m (-12.20 dBμA/ft) at 10 meters (33 feet) distance).

The hearing aid also contains a radio transceiver using Bluetooth Low Energy (BLE) and a proprietary short-range radio technology, both operating at ISM band 2.4 GHz. The radio transmitter is weak and always below 9 mW equal to 9.6 dBm in total radiated power.

The hearing aid complies with international standards concerning electromagnetic compatibility and human exposure. Only use your hearing aid in areas where wireless transmission is permitted.

Due to the limited space available on the hearing aid, relevant approval markings can be found in this booklet. Additional information can be found in the Technical Data Sheet on www.oticon.global

USA and Canada
This device contains a radio module (DA AU5 MNR R) with the following certification ID numbers:
FCC ID: 2ACAHAU5MRTRC
IC: 11936A-AUSMRTRC

Note:
The device complies with Part 15 of the FCC rules and with Innovation, Science and Economic Development Canada’s licence-exempt RSSs standards. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
The manufacturer declares that this hearing aid is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

This medical device complies with Medical Device Regulation (EU) 2017/745.

Declaration of Conformity is available from the headquarters.

Oticon A/S
Kongebakken 9
DK-2765 Smørum
Denmark
www.oticon.global/doc

**Description of symbols and abbreviations used in this booklet**

- **Warnings**
  - Text marked with a warning symbol must be read before using the device.

- **Manufacturer**
  - The device is produced by the manufacturer whose name and address are stated next to the symbol. Indicates the medical device manufacturer, as defined in EU Regulations 2017/745.

- **CE mark**
  - The device complies with all required EU regulations and directives. The four digit number indicates the identification of the notified body.

- **Electronic waste (WEEE)**
  - Recycle hearing aids, accessories or batteries according to local regulations. Hearing aid users can also return electronic waste to their hearing care professional for disposal. Electronic equipment covered by Directive 2012/19/EU on waste and electrical equipment (WEEE).

- **Regulatory Compliance Mark (RCM)**
  - The device complies with electrical safety, EMC and radio spectrum requirements for devices supplied to the Australian or New Zealand markets.

- **IP code**
  - Indicates the class of protections against harmful ingress of water and particulate matter according to EN 60529. IP6X indicates total dust protection. IPX8 indicates the protection against the effects of continuous immersion in water.

- **Bluetooth logo**
  - Registered trademark of Bluetooth SIG, Inc. where any use of such requires a license.
### Description of symbols and abbreviations used in this booklet

**Made for Apple badges**
Indicates that the device is compatible with iPhone, iPad and iPod touch.

**Hearing loop**
This logo incorporates the universal symbol for hearing assistance. The “T” signifies that a hearing loop is installed.

**Radio Frequency (RF) transmitter**
Your hearing aid contains an RF transmitter.

**Global Trade Item Number**
A globally unique 14-digit number used to identify medical device products including medical device software. GTIN in this booklet is related to medical device firmware (FW). GTIN on regulatory packaging label is related to medical device hardware.

### Description of additional symbols used on labels

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keep dry</td>
<td>Indicates a medical device that needs to be protected from moisture.</td>
</tr>
<tr>
<td>Caution symbol</td>
<td>Consult instructions for use for warnings and cautions.</td>
</tr>
<tr>
<td>Catalogue number</td>
<td>Indicates the manufacturer's catalogue number so that the medical device can be identified.</td>
</tr>
<tr>
<td>Serial number</td>
<td>Indicates the manufacturer's serial number so that a specific medical device can be identified.</td>
</tr>
<tr>
<td>Medical Device</td>
<td>The device is a medical device.</td>
</tr>
<tr>
<td>Battery recycling symbol</td>
<td>Li-Ion battery recycling symbol</td>
</tr>
<tr>
<td>Temperature limit</td>
<td>Indicates the temperature limits to which the medical device can be safely exposed.</td>
</tr>
<tr>
<td>Humidity limitation</td>
<td>Indicates the range of humidity to which the medical device can be safely exposed.</td>
</tr>
<tr>
<td>Radio Frequency Identification</td>
<td>Indicates the presence of a passive radio-frequency identification tag incorporated into the device for manufacturing and service purposes.</td>
</tr>
</tbody>
</table>
International warranty

Your hearing aid is covered by an international limited warranty issued by the manufacturer for a period of 12 months from the date of delivery to you. This limited warranty covers manufacturing and material defects in the hearing aid itself, but not in accessories such as e.g. batteries, tubing, speakers, ear pieces and filters, etc. Problems arising from improper / incorrect handling or care, excessive use, accidents, repairs made by an unauthorised party, exposure to corrosive conditions, physical changes in your ear, damage due to foreign objects entering the device, or incorrect adjustments are NOT covered by the limited warranty and may void it. Under this warranty, the manufacturer will choose, in its sole discretion, whether to repair the hearing aid, or replace it with an equivalent model. The above warranty does not affect any legal rights that you might have under applicable national legislation governing the sale of consumer goods. Your hearing care professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

If you need service
Take your hearing aid to your hearing care professional, who may be able to sort out minor problems and adjustments immediately. Your hearing care professional can assist you to obtain warranty service from the manufacturer. Your hearing care professional may charge a fee for their services.

Warranty Certificate

Name of owner: ____________________________________________

Hearing care professional: __________________________________

Hearing care professional’s address: ___________________________

Hearing care professional’s phone: ___________________________

Purchase date: ___________________________________________

Warranty period: __________________ Month: _________________

Model left: ___________________ Serial no.: __________________

Model right: __________________ Serial no.: __________________
Your individual hearing aid settings
To be filled out by your hearing care professional.

Tinnitus SoundSupport: Limitation on use

<table>
<thead>
<tr>
<th>Programme</th>
<th>Start-up volume (Tinnitus)</th>
<th>Max volume (Tinnitus)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Max _______ hours per day</td>
<td>Max _______ hours per day</td>
</tr>
<tr>
<td>2</td>
<td>Max _______ hours per day</td>
<td>Max _______ hours per day</td>
</tr>
<tr>
<td>3</td>
<td>Max _______ hours per day</td>
<td>Max _______ hours per day</td>
</tr>
<tr>
<td>4</td>
<td>Max _______ hours per day</td>
<td>Max _______ hours per day</td>
</tr>
</tbody>
</table>

Tinnitus SoundSupport settings overview for your hearing aid

<table>
<thead>
<tr>
<th>Left</th>
<th>Right</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
<tr>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
</tbody>
</table>

☐ A) How to change Tinnitus SoundSupport volume in each ear separately
To increase or decrease the volume (on one hearing aid only), use a short press on the upper or lower part of the push button repeatedly until you reach your desired level.

☐ B) How to change Tinnitus SoundSupport volume in both ears simultaneously
You can use one hearing aid to increase/decrease the sound in both hearing aids. When changing the volume in one hearing aid, the volume on the other hearing aid follows.
To increase volume, use a short press on the upper part of the push button repeatedly.
To decrease volume, use a short press on the lower part of the push button repeatedly.

To be filled out by your hearing care professional.
### General settings overview for your hearing aid

<table>
<thead>
<tr>
<th>Left</th>
<th>Right</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Yes" /> <img src="image" alt="No" /></td>
<td><img src="image" alt="Yes" /> <img src="image" alt="No" /></td>
</tr>
<tr>
<td>Change volume</td>
<td>Change volume</td>
</tr>
<tr>
<td><img src="image" alt="Yes" /> <img src="image" alt="No" /></td>
<td><img src="image" alt="Yes" /> <img src="image" alt="No" /></td>
</tr>
<tr>
<td><img src="image" alt="Short press" /> <img src="image" alt="Long press" /></td>
<td><img src="image" alt="Short press" /> <img src="image" alt="Long press" /></td>
</tr>
</tbody>
</table>

#### Volume control indicators

<table>
<thead>
<tr>
<th><img src="image" alt="ON" /> <img src="image" alt="OFF" /></th>
<th><img src="image" alt="ON" /> <img src="image" alt="OFF" /></th>
<th><img src="image" alt="ON" /> <img src="image" alt="OFF" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>Beeps at min/max volume</td>
<td>Beeps when changing volume</td>
<td>Beeps at start-up volume</td>
</tr>
</tbody>
</table>

#### Battery indicators

<table>
<thead>
<tr>
<th><img src="image" alt="ON" /> <img src="image" alt="OFF" /></th>
<th><img src="image" alt="ON" /> <img src="image" alt="OFF" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>Low battery warning</td>
<td></td>
</tr>
</tbody>
</table>

---

### Sound and LED light indicators

Different sounds and light patterns indicate the hearing aid status. The different indicators are listed on the following pages. For light indicators on your charger, see the charger’s Instructions for use.

Your hearing care professional can set sound and LED light indicators to match your preferences.

<table>
<thead>
<tr>
<th>Programme</th>
<th><img src="image" alt="Sound" /></th>
<th><img src="image" alt="LED light*" /></th>
<th>When to use</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1 tone</td>
<td><img src="" alt=" " /></td>
<td><img src="" alt=" " /></td>
</tr>
<tr>
<td>2</td>
<td>2 tones</td>
<td><img src="" alt=" " /></td>
<td><img src="" alt=" " /></td>
</tr>
<tr>
<td>3</td>
<td>3 tones</td>
<td><img src="" alt=" " /></td>
<td><img src="" alt=" " /> <img src="" alt=" " /></td>
</tr>
<tr>
<td>4</td>
<td>4 tones</td>
<td><img src="" alt=" " /> <img src="" alt=" " /> <img src="" alt=" " /></td>
<td><img src="" alt=" " /> <img src="" alt=" " /> <img src="" alt=" " /></td>
</tr>
</tbody>
</table>

*LED light blinks continuously or is repeated three times with short pauses

To be filled out by your hearing care professional.
### Options

<table>
<thead>
<tr>
<th>ON/OFF</th>
<th>Sound</th>
<th>LED light</th>
<th>LED light comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>ON</td>
<td>1 beep</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>3 beeps</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Volume</td>
<td>Start-up volume</td>
<td>2 beeps</td>
<td>Shown once</td>
</tr>
<tr>
<td>Volume</td>
<td>Minimum/maximum volume</td>
<td>3 beeps</td>
<td></td>
</tr>
<tr>
<td>Volume</td>
<td>Volume up/down</td>
<td>1 beep</td>
<td></td>
</tr>
<tr>
<td>Mute activated on ON App, ConnectClip or Remote Control 3.0</td>
<td></td>
<td></td>
<td>Continuous or repeated three times</td>
</tr>
</tbody>
</table>

- Long GREEN blink
- Short GREEN blink
- Long ORANGE blink
- Short ORANGE blink

### Accessory Mode

<table>
<thead>
<tr>
<th>Accessories</th>
<th>□ Sound</th>
<th>□ LED light</th>
<th>LED light comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV Adapter 3.0</td>
<td>2 different tones</td>
<td></td>
<td>Continuous or repeated three times</td>
</tr>
<tr>
<td>ConnectClip</td>
<td>2 different tones</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flight mode activated</td>
<td>4 descending tones + short jingle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flight mode deactivated</td>
<td>4 descending tones + short jingle</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Long GREEN blink
- Short GREEN blink
- Long ORANGE blink
- Short ORANGE blink

*Only available when three-time repetition is selected

Continues on next page
<table>
<thead>
<tr>
<th>Warnings</th>
<th>Sound</th>
<th>LED light</th>
<th>LED light comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low battery</td>
<td>3 alternate beeps</td>
<td>[●●●●●●●●●●]</td>
<td>Continuously blinking</td>
</tr>
<tr>
<td>Battery shut down</td>
<td>4 descending tones</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Microphone service check needed</td>
<td>8 beeps repeated 4 times</td>
<td>[●●●●]</td>
<td>Repeated four times</td>
</tr>
<tr>
<td>The hearing aid LED light does not turn ON when placed in the charger</td>
<td></td>
<td>[●][●][●][●]</td>
<td>Turned OFF</td>
</tr>
<tr>
<td>The hearing aid LED light blinks ORANGE when the hearing aid is placed in the charger</td>
<td></td>
<td></td>
<td>Continuously blinking. See the Troubleshooting section</td>
</tr>
<tr>
<td>The hearing aid LED light blinks GREEN when the hearing aid is placed in the charger</td>
<td></td>
<td></td>
<td>Continuously blinking. See the Troubleshooting section</td>
</tr>
<tr>
<td>Long GREEN blink</td>
<td>Short GREEN blink</td>
<td>Long ORANGE blink</td>
<td>Short ORANGE blink</td>
</tr>
</tbody>
</table>