

North Shore Arts Association
Annual Meeting - IT Report 2026

Submitted by Steve Howard, IT Chair

1. The contract for the existing Burglar and Fire alarm systems is with Arrowhead Alarm. No problems with the service or the equipment to report.
2. Sostratus Voice System, a local Gloucester company is providing phone service. Sostratus's service includes remote calling for the staff during the Shutdown period individual voice mail boxes for each staff member, customizable phone answering messaging and cordless handsets.
3. The Comcast Business service agreement was renewed for an additional two years starting April 2025.
4. No issues with the staff's laptops to report at this time.