

NSAA CANCELLATION AND REFUND POLICY

Payment is due upon registration. For refunds of any kind, all payments of any kind, including those conducted via Square, Stripe, cash, or check will be refunded minus a **cancellation fee of ten percent**. No refund will be issued within 10 days of a class or workshop start date. Notification of withdrawal must be made to a staff member of North Shore Arts Association, either by phone (978-283 1857) or email (arts@nsarts.org). Verbal notice to an instructor or failure to attend a class or event does not constitute official notice of withdrawal. **This policy extends to ALL our paid tickets, registrations, workshops, classes, and plein air events.**

For any questions, please contact Sarah Milton at sarahmilton@nsarts.org. If the North Shore Arts Association cancels a class or workshop due to insufficient enrollment or in case of inclement weather, participants will be notified as soon as possible and **will receive a full refund.**