General FAQ

Do I have to wear my name badge?

Yes! All attendees must always have on their name badge inside the convention spaces.

Can I register on site for the RPAC event?

Yes! You can register and purchase your Oktoberfest ticket by clicking the link or scanning the QR code. Tickets are **\$75**. Space is limited, so on-site ticket sales will **only be available until we sell out**. Once you register, you'll receive a confirmation email—please have this ready to show at the door of Hofbrauhaus for entry.



Click HERE to purchase your Oktoberfest Ticket!

How do I download the Ohio REALTORS app?

The Ohio REALTORS Mobile App sponsored by Morgan Stanley, The Capitol Group at Morgan Stanley, is your one stop shop for all things Convention. You can review the schedule, preview the exhibitors, speakers, and attendees, and view and download session materials. To download the app, click on the link below or scan the QR code. Login with the email and password associated to your Ohio REALTORS member portal account.



Click HERE to download the app!

Is there public transportation around downtown Cleveland?

The B Line Trolley: B-Line Trolley | RideRTA,

Where is Starbucks?

Located in the Atrium of the Huntington Convention Center attached to the Hilton. Take the Hilton Lobby escalator down to the basement floor and follow the hallway through the glass doors. Turn right to go to Starbucks. You can access the Huntington Convention Center Map in the App.

Where is the closest Dunkin' Donuts?

It is half a mile away from the Hilton.

1404 E 9th St, Cleveland, OH 44114

How do I get to the Convention Center from The Hilton?

Take the Hilton Lobby escalator down to the basement floor and follow the hallway through the glass doors. You can access the Huntington Convention Center Map and the Hilton Cleveland Downtown Map in the App.

Where can I park for the day?

Huntington Garage: 1141 West 3rd St, Cleveland, OH 44114

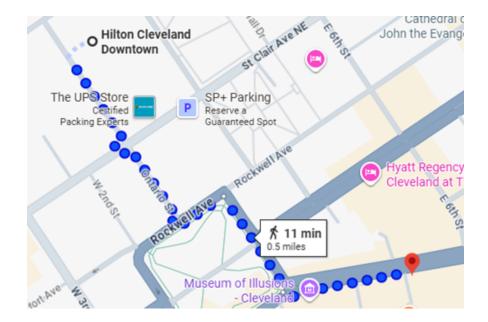
Hilton Parking: Self-parking/ Valet Parking - Hilton Parking Guidelines

Can I walk to the Opening Bash at The Corner Alley?

Yes. The Corner Alley is a short walk from the main entrance of The Hilton Cleveland Downtown:

Directions:

- Head southeast on Ontario St toward Hamilton Ave
- Turn left onto Public Square/Rockwell Ave
- Turn right onto E Roadway
- Turn left onto Euclid Ave
- Destination will be on the right



Where can I pick up the Shuttle for the RPAC/YPN Oktoberfest at Hofbräuhaus?

We will have a shuttle running in a continuous loop from 7:30 PM – 10:00 PM between the Ontario Street Exit of The Hilton Cleveland Downtown Lobby and The Main Entrance of The Hofbrauhaus.

Wi-Fi information

Hilton
Ohio REALTORS
PW – ORConvention (case sensitive)

Huntington Convention Center
Ohio REALTORS
PW – ORConvention (case sensitive)

What events will have food for all attendees?

Monday, 9/15

Morning Welcome – 7:30AM – 9:30AM – Third Floor Lakeside Foyer – Light Snacks & beverages provided

Snack Break - 11:15AM - 12:00PM - Superior Ballroom - Light Snacks provided

Ohio REALTORS Spotlight Awards Reception – 6:00PM – 6:30PM – Atrium Ballroom – Light Bites & Cash Bar

Tuesday, 9/16

Morning Welcome – 7:30AM – 9:30AM – Third Floor Lakeside Foyer – Light Snacks & beverages provided

Expo Lunch – 12:00PM – 1:30PM – Superior Ballroom/Expo Hall – Lunch & Beverages Provided

Wednesday, 9/17

Morning Welcome – 7:30AM – 9:30AM – Third Floor Lakeside Foyer – Light Snacks & beverages provided

Nearby Hotels

The DoubleTree Hotel Cleveland Downtown - Lakeside

1111 Lakeside Avenue E

Cleveland, Ohio, 44114-1130, USA

+1 216-241-5100

The DoubleTree Lakeside A Hotel in Downtown Cleveland (hilton.com)

Cleveland Marriott Downtown at Key Tower 1360 West Mall Drive, Cleveland, Ohio, USA, 44114

Tel: +1 216-696-9200

Cleveland Hotel near Lake Erie | Cleveland Marriott Downtown

The Westin Cleveland Downtown 777 SAINT CLAIR AVENUE NE, CLEVELAND, OHIO, USA, 44114

TOLL FREE:+1-866-716-8108

FAX: +1 440-201-6363

Cleveland, OH, Downtown Hotels | The Westin Cleveland Downtown (marriott.com)

The Drury Plaza Hotel Cleveland Downtown

1380 East 6th Street

Cleveland, OH 44114

P: 216-357-3100

<u>Drury Plaza Hotel Cleveland Downtown - Drury Hotels</u>

Hampton Inn Cleveland Downtown

1460 E. Ninth Street

Cleveland, Ohio, 44114, USA

+1 216-241-6600

<u>Hampton Inn Cleveland Downtown - Rocket Mortgage Fieldhouse Hotel (hilton.com)</u>

Holiday Inn Express: Cleveland Downtown 629 Euclid Avenue, Cleveland, Ohio 44114

Reservations <u>1-888-480-0427</u>

Front Desk1-216-4431000

Holiday Inn Express: Cleveland Downtown

Annual Convention CE Frequently Asked Questions:

How will you know I attended the CE session?

Convention registrants will receive an attendee badge with a unique barcode, which they will use to scan in and out of each CE session (the code is also available on the app). Staff and volunteers will be located at the entrance of each CE session room to scan attendees in and out. For each CE course you attend, it will be your responsibility to scan in and scan out for the session.

Will there be breaks during the CE session?

There will be no breaks during the sessions. If an attendee needs to leave a session for any reason they will need to scan out of the session and back in when they return. Whether they leave for a restroom break or to make a phone call, the monitor will need to record the time missed from that session. According to Ohio Administrative Rule 1301:5-7-04(A), you must be present for at least ninety percent of the course to receive CE credit. For a 3-hour session, this means you may not miss more than 18 minutes, for a 2-hour session, you may not miss more than 12 minutes, and for a 1-hour session, you may not miss more than 6 minutes.

Will there be handouts available at the CE session?

Electronic access to handouts has been provided to attendees via the Ohio REALTORS App. In line with sustainable policies, printed handout materials will not be available at the convention.

When and how will I receive my CE certificate?

The Ohio REALTORS processes and sends out thousands of continuing education certificates upon the conclusion of its Conventions. All certificates will be emailed within 30 days of the course offering. However, if a registrant needs their certificate earlier, please contact Deanna Wright, Education Coordinator. Direct: 614-225-6229 or wright@ohiorealtors.org.

Any other CE questions?

Please contact Deanna Wright, Education Coordinator.

Direct: 614-225-6229 or wright@ohiorealtors.org.