

New Substance Use Disorder Preferred Provider network for Morgan Stanley

For inpatient, residential and outpatient treatment services

NEW
AS OF
JANUARY 1,
2017

Make the most of your benefits by using an Optum Substance Use Disorder (SUD) Preferred Provider.

As of January 1, 2017, as part of your Morgan Stanley behavioral health benefits, when you use an **Optum® SUD Preferred Provider for inpatient, residential or outpatient treatment services, the plan will pay 100 percent of eligible expenses** after the deductible is met.



Prior authorization is required for in-network and out-of-network services. If a prior authorization is not received, claims for services may be denied for reimbursement.

Below is a list of the **Optum SUD Preferred Providers** as of January 1, 2017.

Optum SUD Preferred Providers	State	Phone number
West		
Tarzana Treatment Centers (3 locations) <i>Tarzana, Long Beach, Lancaster</i>	CA	1-800-996-1051
John Muir Behavioral Health Center (2 locations in Concord)	CA	1-925-674-4100
Highland Ridge Hospital	UT	1-801-569-2153
Lakeside Milam Recovery Centers (2 locations) <i>Kirkland and Burien</i>	WA	1-425-823-3116 (Kirkland) 1-206-241-0890 (Burien)
Central		
TK Behavioral	IL	1-877-257-9611
La Hacienda Treatment Center	TX	1-800-749-6160
MHHS Prevention and Recovery	TX	1-713-329-7529
Northeast		
Silver Hill Hospital	CT	1-203-966-3561
Carrier Clinic	NJ	1-908-281-1000
Seafield Center Inc.	NY	1-800-448-4808
Marworth	PA	1-570-563-1112
Southeast		
Twelve Oaks Treatment Center	FL	1-850-939-1200
Darryl Strawberry Recovery Center (2 locations) <i>Saint Cloud, Deland</i>	FL	1-855-973-7333

Note: Call 1-855-780-5955 or check with the provider before scheduling an appointment or receiving services to confirm whether they are participating in the Optum SUD Preferred Provider network. This list only serves as a general educational aid concerning provider listings and information about providers. The list is not a substitute for medical or health care advice and does not serve as a recommendation for a particular provider or type of medical or health care. If you believe you are experiencing a medical emergency, please call 911 or get to an emergency room as soon as possible.

For inpatient, residential and outpatient treatment programs through other Optum in-network SUD providers, the plan will pay 80 percent of eligible expenses after the deductible is met.

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It pays to know where to go for care.

	In network		Out of network
	Optum SUD Preferred Providers	Other Optum providers	
Service	<ul style="list-style-type: none"> Providers have the highest-quality Achievements in Clinical Excellence (ACE) status Priority admission Concierge support/advocate on your behalf Handle the insurance paperwork and claims Handle prior authorization requests 	<ul style="list-style-type: none"> Handle the insurance paperwork and claims Handle prior authorization requests 	<ul style="list-style-type: none"> May not be willing to handle the insurance paperwork and claims, request required prior authorization or advocate on your behalf May require payment before services are provided
Cost	The plan pays 100 percent of eligible inpatient, residential and outpatient treatment expenses after your deductible is met.	The plan pays 80 percent of eligible inpatient, residential and outpatient treatment expenses after your deductible is met.	The plan pays 60 percent of reasonable and customary costs for eligible inpatient, residential and outpatient services. Cost above the amount determined to be reasonable and customary is the member's responsibility. You will be responsible for paying 100 percent of any "excess" charges that an out-of-network provider may bill you.
Expertise and quality of care	<ul style="list-style-type: none"> Clinicians with experience and expertise to personalize treatment for you Providers have the highest-quality ACE status: <ul style="list-style-type: none"> Deliver services more effectively and efficiently Centers of Excellence recognized for delivering services more effectively and efficiently Elimination of variations in practice patterns to drive better cost patterns and patient outcomes 	<ul style="list-style-type: none"> Clinicians with experience and expertise to personalize treatment for you Vetted to ensure they meet the highest standards and are held accountable for the quality of the care they deliver to help ensure you're receiving the best possible care 	<ul style="list-style-type: none"> Background, license or practice history is not consistently monitored by Optum No oversight on provider's expertise to deliver the care you need

Finding the right provider for personalized care.

There are many factors that determine the appropriate treatment program for a particular person. These include age, medical and mental health, and social factors. Creating a program with the best chance of recovery starts with an in-depth, face-to-face assessment. This should be done by a substance use treatment professional before you enter any treatment program.

In many cases, the most appropriate treatment does not necessarily mean being admitted into a facility. Many clinical advancements have been made in treating addiction. These include detox, outpatient services, medication-assisted therapy, and individual and group counseling. However, each person is unique, so it is important that you have a treatment plan that is designed specifically for you.



We can help you find an in-network SUD provider.

Call **1-855-780-5955** or go to **liveandworkwell.com** (access code: 182019).