



## **FLEETSET™ SERIES 3 – TRACTOR-TRAILER CONNECTION SYSTEMS NORTH AMERICAN LIMITED 5-YEAR WARRANTY**

Tramec, LLC warrants its products to be free from defects in material and workmanship under normal use and service. This warranty shall be limited to a credit or replacement for the part or parts claimed to be defective (i) within sixty (60) months after the date of sale or (ii) prior to the completion of 500,000 miles by the vehicle in which the product is installed, whichever event shall occur first; provided however; that if circumstances precluded the remedying of warranted defects by repair or replacement, Tramec, LLC shall upon return of the products, refund to buyer any part of the purchase price heretofore paid to Tramec, LLC. This warranty does not cover any labor claims whatsoever. Inspection shall, at the option of Tramec, LLC, be performed at its plant or at such locations it may designate, and all related freight charges shall be paid by buyer.

All claims under this warranty must be delivered, in writing, to Tramec, LLC within fifteen (15) days from the date of failure and in accordance with this warranty procedure.

This warranty does not cover any product failure due to improper installation or maintenance, or due to misuse, neglect, or accidental damage. Gladhand seals are a normal wear item and thereby excluded from this limited warranty program. This warranty shall not apply to any products sold by seller which have been repaired or altered without seller's written consent, in accordance with this warranty.

NO OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) SHALL EXIST IN CONNECTION WITH THE SALE OR USE OF SUCH PRODUCTS.

TRAMEC, LLC SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

NO EMPLOYEE OR REPRESENTATIVE IS AUTHORIZED TO CHANGE THIS WARRANTY IN ANY WAY OR GRANT ANY OTHER WARRANTY.

**WARRANTY PROCEDURE.** The following procedure and documentation must be followed. Request a Return Authorization number from a Tramec, LLC customer service representative by calling 800-336-7778.

1. Copy of the invoice from your Distributor (proof of purchase)
2. Part Number
3. Reason for Return
4. Date Installed/Tractor Mileage
5. Date of Failure/Tractor Mileage

Products will not be accepted unless all of the above information is provided.