



## **SAVE-A-LOAD® CARGO MANAGEMENT NORTH AMERICAN LIMITED LIFETIME WARRANTY**

Tramec, LLC extends a conditional Lifetime Warranty to the original purchaser on Save-A-Load products. Subject to the terms and conditions set forth herein and the Tramec, LLC terms and conditions of sale, all products are warranted to be free from defects of material and workmanship for the life of the product. The Lifetime Warranty covers normal use only and does not apply to hydraulic system failures (discussed separately below) or any products that are misused, improperly installed, modified, repaired or otherwise abused, which will be determined at the sole discretion of Tramec, LLC. TRAMEC, LLC MAKES NO OTHER WARRANTIES, IMPLIED OR EXPRESSED, INCLUDING ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. Tramec's sole obligation under this warranty shall be the replacement of components found to be defective. Customer replaceable parts will be shipped F.O.B. Muskegon, MI.

### **HYDRAULIC SYSTEM REPLACEMENT**

Tramec, LLC warrants to the original purchaser that if the hydraulic system fails within the first 12 months of service, Tramec, LLC will replace the hydraulic pump free of charge upon inspection. Inspections are made and pump failure determined by an authorized Tramec, LLC representative. In the event your hydraulic pump needs inspection within the first 12 months of service, please contact our customer service department at 800-336-7778. You will be asked to provide the proof of service dates and the hydraulic pump serial number. For products subject to this warranty, you will be provided a Returned Goods Authorization (RGA) number and warranty service instructions. Upon inspection, Tramec, LLC will credit standard shipping costs on the return of a failed hydraulic system and a new hydraulic pump, including shipment. Purchaser is responsible for the costs of special shipping requests.

There will be a warranty service charge for replacement of hydraulic systems in service longer than one year. Please do not send back your worn out or damaged hydraulic system. The warranty services charge does not include the shipping or handling of hydraulic system replacement.

TRAMEC, LLC SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES INCLUDING BUT NOT LIMITED TO CLAIMS FOR LOST PROFITS OR BUSINESS INTERRUPTION. IN NO CASE SHALL DAMAGES HEREUNDER EXCEED THE PURCHASE PRICE OF THE LOAD BAR. Freight charges on any returned components to be prepaid by the customer to Tramec, LLC. There may be a labor charge plus return freight for customer repairable bars sent back for repair.