



Privacy Policies

Our project puts protecting your personal data above anything else. We guarantee your personal data will not be used by us or our contractors for personal gain.

This document describes the methods of protecting all the types of data we gather and explains how this project collects, stores, uses, publishes (if necessary), corrects and deletes this data.

Our privacy policies apply to all the data exchanged over APIs integrated with our platform, as well as filled forms.

In turn, they are not applicable to pop-ups (for example, to ads) that may appear on our website or any other third-party resources that collect data on our behalf.

We ask you to read this document attentively to form a comprehensive understanding of our approach to user data protection.

What Is This Document For?

This document's purpose is to introduce our users to our security policies regarding their personal data.

You have the full right not to agree with certain points and, in this case, not to use our website and ICO platform. Besides, take into account that policies may change with time, so if you keep using our website, you automatically agree with the changes made. In case we update our policies, we will notify you via our website and email (if you have provided it).

Whose Personal Data Do We Use?

We may use your personal data if:

- you are an active user of our website (you have a registered user account);
- you use tokens generated by our platform (for example, if you bought them on a third-party exchange);
- you are our employee or you aim to cooperate with us;
- you are just a visitor of our website (in this case, we process only the data that will allow us to analyze the traffic and optimize the website; this data will not be used to identify you).

The Grounds for Using Personal Data of Our Visitors

We are guided by the following factors when using your personal data:

- **explicit consent for processing personal data from its owners.** When you become an active user of our platform (i.e. when you register your account), your data is automatically uploaded to and stored on our servers. We gain access to this data as at the end of registration, you agree with the public offer that contains the permission to access and process personal data;
- **users browsing our website passively.** As we've mentioned above, even if you are not registered on our platform and you are just browsing its pages or click certain interactive elements, analytical tools collect this data for the purposes of improving the website's performance. However, we don't gain any data on what user this data is attributed to. Besides, in case the user wishes to remain fully anonymous, he or she may use VPN services;
- **user's consent for making a transaction.** When you are making a transaction initiated by you, your personal data will be used automatically, without your explicit consent as you gave it during the registration;
- **illegal activities on the user's behalf.** In case we notice fraudulent activities on our platform, we will be forced to turn to law enforcement to prevent or minimize the consequences. The law enforcement representatives will gain access to user data to find the perpetrators.

The Types of Collected Data & Its Collection Methods

Our project may collect the following types of users' personal data:

- name, surname, other registration data;
- the type, version, and plugins of the browser;
- timezone;
- network data (for example, the IP address);
- information related to visiting the websites;
- the history of interaction with technical support (including via email);
- analytic performance and traffic indicators during your user session.

This information is collected from users themselves directly and using inbuilt analytical tools working autonomously or via user browsers.

Why Do We Need Your Personal Data?

The data collected by our website can be used for the following purposes:

- **implementing the website's functionality.** Our platform's purpose is to transfer tokens, exchange cryptocurrencies for tokens and vice versa, withdraw them to exchanges, and storing users' tokens. To implement all of these features, we require the user's wallet address and personal registration data;
- **personalizing the provided services.** Personal user data is needed to provide you with the access to the user account that allows using the above-mentioned features;

- **optimizing the website's performance.** In order to identify the weak spots in the website's performance (dealing with large traffic volumes, long response time, security vulnerabilities, etc.), we may use the data automatically collected by the user's browser and specialized analytical tools. This data may include the number of clicks on the website's interactive elements, the most visited pages, inquiries, users' location, etc.;
- **improving technical support performance.** To make our services even better, we store the data about your interactions with our technical support employees;
- **providing feedback.** To enable our users to get feedback from our service, we use their personal data, such as the email address;
- **ensuring the transparency of our services.** User data can be used to ensure the security and safety of transactions (for instance, when you leave your wallet address and register on the platform, you automatically identify yourself).

What Do We Guarantee in Terms of Using Our Users' Personal Data?

When we collect and process your user data, we pledge to:

- act according to GDPR policies;
- employ all the necessary security measures (encryption, protected data transfer protocols, passwords) to ensure the top level of our users' data protection;
- store data on secure servers.

Note: third-party services we refer to (for instance, email services) or services that refer to us may have different privacy policies than us. You need to get acquainted with them as well. Unfortunately, we are not responsible for the security of the data transferred to or stored by such services.

Using Cookies and Web Beacons

Cookies are files that are automatically generated by your browser when you visit a certain website. They are stored on your hard drive. They help to distinguish one user's activities on the website from another one's, thus allowing analyzing them for the purposes of improving our website's user experience.

In order to turn off third parties' access to cookies, you can disable them in your browser's settings. In the case of such changes in your browser settings, you may lose access to certain features of our platform.

As for web beacons (pixels, in particular), we use them to collect analytical data - for instance, to track the website's traffic, pinpoint users' location, determine the most clicked website elements, etc. At the same time, these files do not collect any data that may identify a user.

Editing and Deleting Personal User Data

According to GDPR, if you notice that your personal data stored by our platform is incorrect, you can reach out to our support team.

In this case, you can request us to make changes to the data. In particular, we will allow you to make changes to the data stored on our servers. Besides, you can send us a request for deleting the data in full extent or partially.

Note: if your request for changing or deleting data contradicts the security of other users or third parties, or is considered illegal by the current legislation, and we have doubts about the legality of the suggested data manipulation, we will have to decline your request.

Technological Data Protection Methods and Precautions

Even though online data transfer is not fully secure for regular users, there are protocols minimizing the risks of sensitive data getting stolen. In particular, we are talking about the SSL protocol which we use.

Nevertheless, it is a fact that there is a certain possibility of your data getting intercepted by perpetrators as the data is not stored autonomously and can be accessed via the Internet.

This is the reason users should take care of keeping their data safe as well. We strongly recommend you to use strong passwords - passwords containing lower and upper case letters, special characters and numbers in a random order without any semantic meaning longer than 8 characters. Besides, we recommend you not to store your passwords in the browser or tell them to anyone (even if someone who poses as our technical support employee is asking for it).

Policies Regarding People Under the Age of 18

Our project doesn't allow the participation of minor citizens without the direct consent of their parents. This is why if you are under the age of 18, you should abstain from filing any data (name, wallet address, email address) on our website.

In the case of detecting the data about minor users on our website without any consent from their parents, this data will be immediately deleted by our employees.

Changes in Confidentiality Policies

In the case of making any changes to the current policies, we will send a notification email to all of our registered users. Other users can introduce themselves to the updates on our website.

In turn, our platform's users and active visitors of our website (i.e., the ones who left their personal data there) are responsible for familiarizing themselves with the updates via email or on our project's website in time.

Contact Us

If you still have any questions about our policies, reach out to us via email, and our representatives will provide you with a comprehensive answer as soon as possible.