

## *Building a Sustainable Future*



New Jersey Natural Gas Introduction – Leisure Village West  
Monday, November 17, 2025

# Welcome and Introductions

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# Benefits of Switching to Natural Gas



## Reliable Heat & Hot Water

Have peace of mind even during power outages, with uninterrupted access to heat, hot water, and essential appliances.



## Lower Monthly Bills

Natural gas can keep your bills predictable and more affordable, so you save more and worry less.



## Ease of Conversion

Our dedicated team is there with you every step of the way, making it easier than ever to enjoy natural gas in your home. Plus, you only need to switch **one** appliance to get started.

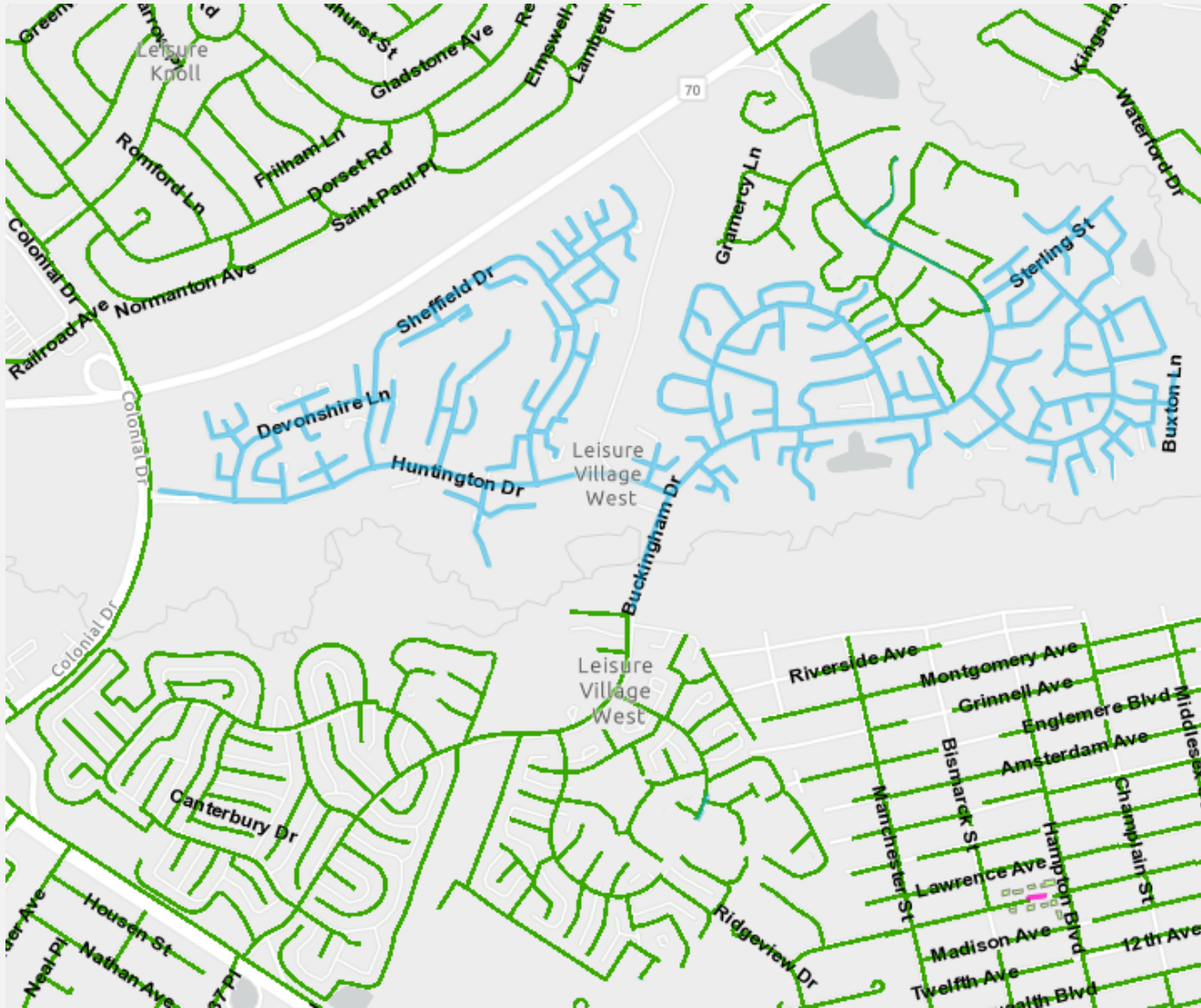


## Low Maintenance

On average, natural gas appliances require less repair and are built to last. Enjoy dependable service for years to come.



# Leisure Village West Gas Main Map

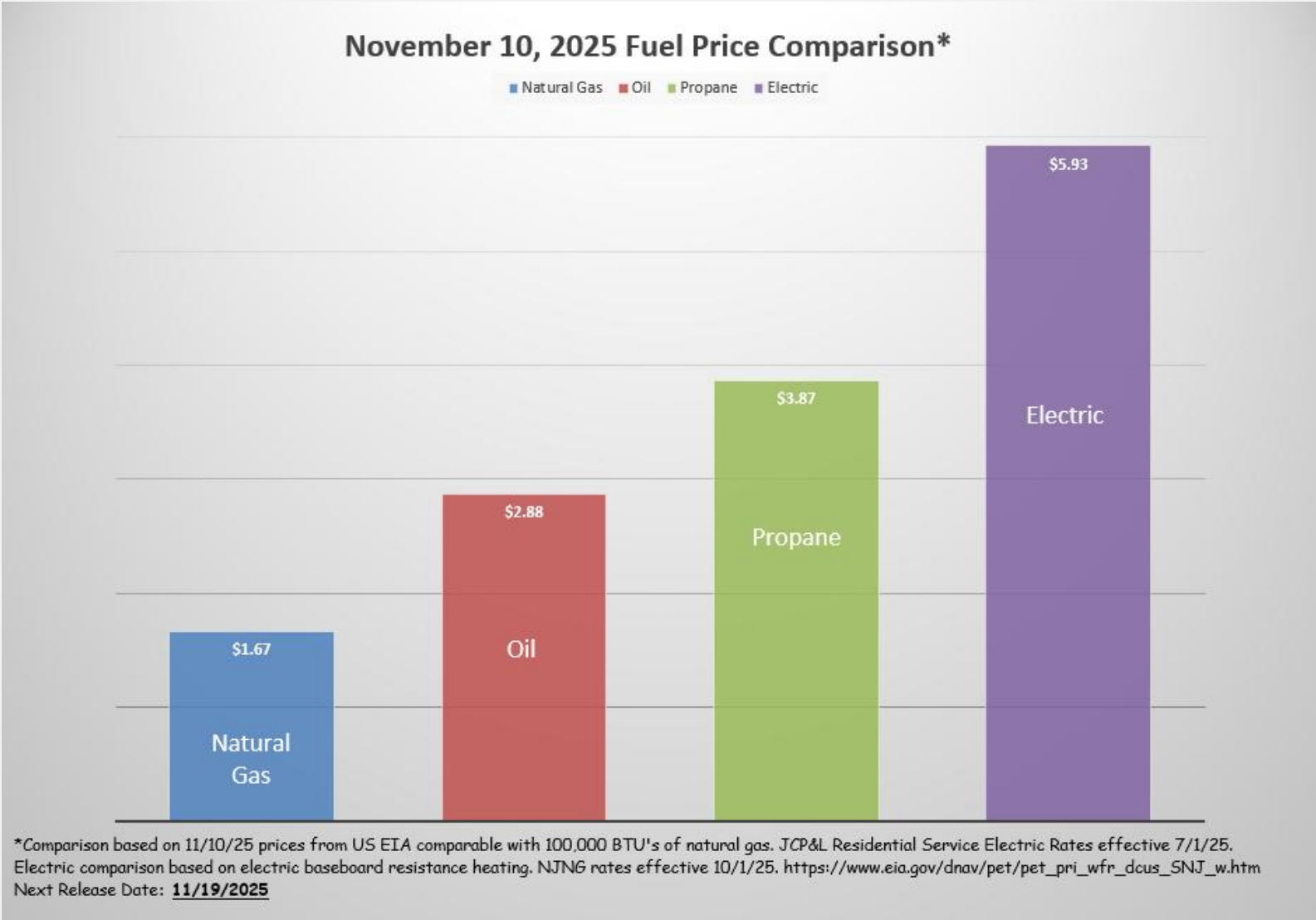


**Green** = Gas Main

**Blue** = Projected Main Installation\*

\*Subject to change with demand and BPU tariff and justification standards.

# Energy Price Comparison



# Conversion Questions

## How long does it take to get installed?

If natural gas main is adjacent to your property, the average time is about 4 to 6 weeks.

## Will the installation disrupt my property?

You may experience some disruption, but when the crew completes installation, they will leave your property clean and in order. Make sure to call **811** for a free mark-out of your underground utilities prior to installation.

## Does NJNG charge to install a new service line?

No, it is free of charge.

## Is there a charge for setting up the natural gas meter?

Since LVW is a private community, street opening permits are waived.

A one-time account opening charge of **\$15.00** will be on your first NJNG bill and in accordance with our tariff you will be billed a monthly customer charge, currently **\$12.00** a month.

# Service Agreement Terms & Conditions

1. The Applicant shall pay the cost of any street opening permits required. Also a **one-time** account opening charge of **\$15.00** will be on your first NJNG bill, and in accordance with our tariff you will be billed a monthly customer charge based on your billing type.
2. If NJNG, in its sole discretion, determines it has adequate distribution facilities adjacent to the Applicants' premises, NJNG will install and maintain a service line free of charge provided the cost of the installation does not exceed ten (10) times the estimated annual distribution revenue.
3. NJNG, in its sole discretion, shall determine the service line and meter location.
4. The Applicant understands he/she is solely responsible for visibly marking, with paint and flags, the existence and location of customer-owned underground facilities (including but not limited to sprinklers, septic, oil tanks, electric, sewer, invisible fence, water, etc.) within ten (10) feet of the proposed natural gas service line. Although reasonable precautions will be taken by NJNG during installation of the natural gas service line, neither NJNG nor its contractors shall be responsible for any damage to or resulting from facilities that are not marked (as described above). If the applicant suspects an underground facility is damaged, he or she shall notify NJNG immediately.
5. The Natural Gas Service installation has been explained and the Applicant understands, the proposed location of the meter, the impact of construction and the timing and method of restoration. NJNG will make reasonable efforts to restore the surface of the land to the same condition, as nearly practicable, as it was before the installation of service. The Applicant understands that it may not be possible to return the property to its original condition and there may be variations including but not limited to patches, color mismatches and settlement differential. The Applicant is responsible for the follow-up landscaping (seed, sod, bushes, etc.). Special conditions are noted in Remarks section above.
6. The Applicant also understands and agrees if the natural gas service line is not activated and consuming natural gas within six (6) months after the date of installation, the Applicant is obligated to pay the estimated cost of the installation. The Applicant acknowledges he/she has received an estimate of the cost of installation. Estimated Cost: **\$4,000.00**.
7. If applicable, and if possible, meter installation will occur approximately ten (10) business days after the natural gas service line installation.
8. The Applicant agrees this form and work performed pursuant to it are subject to NJNG's Tariff which is incorporated herein and approved by the BPU.
9. The Applicant shall not remove existing equipment until the natural gas service line is installed.

I HAVE READ, UNDERSTOOD AND AGREE TO THE TERMS AND CONDITIONS FOR NATURAL GAS SERVICE AS SET FORTH IN THIS NATURAL GAS SERVICE AGREEMENT ("Agreement"). By signing below, I agree to be bound by the terms and conditions of this Agreement. By providing a wireless phone number and signing below, I consent to receiving communications at that number including, autodialed and prerecorded calls, and automated text messages.

Digitally signed by:

# New Customer Step-by-Step Guide

## CONGRATULATIONS ON YOUR SWITCH TO NATURAL GAS!

### So, what's next?

We're here to guide you the rest of the way towards reliability and comfort.  
Here is what you can expect.

STEP

#### 1 Permit

Now that you've signed, **we will apply** for any necessary **street opening permits**.

We will bill you at a later date; you will **not** have to pay upfront.

🕒 Est. completion time: **3 to 6 weeks**  
*County and state permits can take longer.*

STEP

#### 2 Service Installation

Once we've received your approved permit, we can start **installing the natural gas service line to your home**.

Our contractors will request **mark-outs** for safe digging and complete the installation as quickly as possible. Mark-outs and flags planted **must be visible when crew arrives**.

🕒 Est. completion time: **2 to 4 weeks**

STEP

#### 3 Meter Installation

Almost there! Your service line has been installed and it's time to have your meter hooked up.

NJNG will come to your home to install your meter and **leave it off at the customer gas valve**.

*You **do not** need to be home for this step.*

📞 **Call to have your meter set: 848-206-8340**

STEP

#### 4 Enjoy!

**Welcome to the NJNG family!** Natural gas is now installed and ready for you to use!

Once your plumber or HVAC contractor completes the work in your home, they can **turn on the customer gas valve**. Follow instructions on the tag.

Now comes the easiest part – **go ahead and enjoy** the reliability and comfort of natural gas in your home!

**No matter where you are in the process,  
our customer advocates are here for you  
every step of the way.**

📞 **732-938-1280**





# New Customer Conversion Offer



Natural gas is already in your street.  
**Let's bring it to your home.**



Smart Comfort. Smart Savings. Smart Choice.

**Ready to Switch?**

With natural gas already in your street, enjoying it in your home is easier than you think.

New Jersey Natural Gas makes the switch simple with a dedicated team every step of the way, flexible options that fit your lifestyle, and special offers to help you save even more.

**Experience the difference today.**

Visit **SwitchToGas.com**,  
or call **848-206-8340**  
to get started.



**SCAN FOR MORE INFO!**

**LEISURE VILLAGE WEST LIMITED-TIME OFFERS!**

**up to \$3,000\***

REBATE ON  
NATURAL GAS APPLIANCES!

USE PROMO CODE: XXXX

\*Terms and conditions apply. NJNG will provide eligible customers with up to a \$3,000 rebate for the purchase and installation of new eligible SMARTER natural gas home appliances provided your NJNG application is received by NJNG by December 31, 2025. Offer subject to available funding. Rebate amount cannot exceed the total cost of the purchase and installation. Paid receipt must be emailed to conversions@njng.com by March 31, 2026. Limit one offer per eligible service address. Customer must convert to natural gas to be eligible for the offer.

**\$500\*\***

WELCOME BONUS WHEN YOU  
SIGN UP BY 12/31/25!

OFFER EXPIRES 12/31/2025

\*\*Terms and conditions apply. Eligible residential customers may also receive \$500 upon NJNG receiving a signed application for conversion by December 31, 2025. Customer must convert to natural gas to be eligible for the offer. Offer limited to residents of Leisure Village West. Limit one offer per eligible service address. Offer is not transferable.



1415 WYCKOFF ROAD  
P.O. BOX 1464  
WALL, NJ 07711

Receive up to \$3,000 rebate and \$500 welcome bonus!

- Incentives for qualifying HVAC and water heating equipment replacement or whole home solutions
- Insightful Whole Home Energy Assessments
- NJNG Marketplace – your one-stop-shop for discounted energy-saving products
- Rebates and an On-Bill Repayment Program to help make your projects more affordable
- Enhanced incentives and extended repayment terms for income-qualified customers
- Home Weatherization Programs available



# Residential Solutions with You in Mind

## HVAC and Water Heating

### Equipment Incentives



- **Benefit:** Helps make the replacement of qualifying singular pieces of HVAC and water heating equipment more affordable
- **Rebates** of up to \$3,650\* available
- **On-Bill Repayment Program (OBRP)** available at 0%\* APR of up to \$25,000\*

## Whole Home

### Energy Solutions



- **Benefit:** Helps make more comprehensive home energy-efficiency projects, including insulation, seal up and HVAC equipment upgrades attainable
- **Rebates** of up to \$6,000\*\* available
- **On-Bill Repayment Program (OBRP)** available at 0%\* APR of up to \$25,000\*

# Questions?



# Thank You!