



September 15, 2025

Dear Leisure Village West Association Resident:

This letter is to inform you that the bulk agreement for Fios TV Services between Verizon and Leisure Village West Association has expired.

Effective Tuesday, September 30, 2025, your Verizon Fios services will continue, but the discounted rate you previously received will be removed.

Verizon Sales and Service Center
Toll-Free Number: 1-800-837-4966
Monday - Friday, 8:00 AM - 7:00 PM
Saturday, 8:00 AM - 5:00 PM ET

What You Need to Do -

You have a choice to make:

- Call Verizon to negotiate new pricing or services. We highly recommend you contact Verizon at 1-800-837-4966 to discuss your options.
- Do nothing. If you do not contact Verizon, your services will continue at the standard retail price, which will likely increase your monthly bill.
- Terminate your services. If you decide to end your services, you must call the Verizon Sales and Service Center to arrange for a disconnect order and the return of your equipment. Unreturned Equipment Fees will Apply. Please NOTE: Customers with Fios Digital Voice must port their telephone number to their new provider prior to terminating.

We value you as our customer and are ready to share information about our current promotions on the nation's largest 100% fiber-optic network. If you have any questions, please feel free to contact Verizon Sales and Service Center at 1-800-837-4966.

Sincerely,

Verizon Enhanced Communities