

Update on Xfinity Appointments and Service

1. If you have received a door tag at your residence, you must schedule an appointment to meet with Xfinity and to schedule your home install appointment. If you have NOT received a door tag, please do NOT schedule an appointment. If you have already scheduled an appointment but have NOT received a door tag, please cancel the appointment and wait to schedule a new appointment once you receive a door tag.
2. Please schedule an appointment to ensure a date and time for your convenience instead of walking in after you receive a door tag.
3. Please note the location of the appointment dates – all appointments will take place either at Willow Hall or at Encore (depending on the date). **NO APPOINTMENT** will take place in a resident's unit.