

New Internet and TV service provider: Xfinity

Dear Leisure Village West Residents,

Leisure Village West has recently signed a new service agreement with Xfinity for our community. We would like to inform you about the changes to your current Internet and TV services that will take effect on October 1, 2025.

The new Xfinity Internet and TV service for Leisure Village West will be: **Gig Internet with Gateway plus Ultimate TV, including two TV boxes**. You can count on Xfinity Internet to keep you connected throughout your home. Xfinity delivers a fast, reliable connection with the Xfinity Gateway — even when everyone is online. Xfinity TV lets you enjoy the shows and movies you know and love. With Xfinity, you can get access to hundreds of live TV channels, plus turn any screen into a TV with the Xfinity Stream app.

Service will be activated for homes in phases starting on or around August 1st. Therefore, you may notice Xfinity vehicles in the neighborhood as they work to extend Internet and TV services to our community. When your home is ready for services, Xfinity will leave a door tag on your door with further instructions. A tentative service schedule is available at the property management office or by speaking with Xfinity representatives during their onsite visits. Please note that service availability dates are subject to change due to weather or other construction-related delays.

All Leisure Village West residents must sign up with Xfinity before the final deadline of October 1st to avoid an interruption of services.

To sign up for services, Xfinity offers several options:

- **In-Person:** Go to <https://slotted.co/lwvsignup> to schedule an appointment to speak with an Xfinity Representative during one of the visits throughout August and September. Walk-ins are also welcome.
- **In-Store:** Visit the Toms River Xfinity Store located at 1256 Hooper Ave, Toms River, NJ 08753.
- **By Phone:** Call Xfinity at 1-833-501-1909

To see a list of dates when Xfinity will be on site, you may use the QR code on the door tag. Additional dates will be announced as made available.

Sincerely,

Jacqueline Ascione

Community Manager