
Read Me First!

Signing up for VoIP Service

Before you install your ATA hardware, you should sign up for VoIP service. Please use your Web browser and go now to www.zoom.com/chooser

This Chooser helps you explore a number of VoIP services. When you select the one you want to use, the Chooser will automatically configure your Zoom hardware to work with that service!

The Chooser will tell you when to run the ATA Manager described below.

Running the ATA Manager from your computer

Your ATA has a built-in **ATA Manager** that can be accessed from your Web browser. You can use this to set and monitor VoIP features. Some of these features can also be set by using your telephone keypad.

It's easiest to run the **ATA Manager** from a Windows computer. If you have to use a non-Windows computer, please go to:

Installing the ATA Manager for non-Windows Computers.

Installing the ATA Manager for Windows Computers

Use your browser to go to www.zoom.com/atamanager and then follow the simple instructions. This takes less than a minute and puts a Zoom icon for the **ATA Manager** onto your Windows desktop. Whenever you want to use the **ATA Manager**, double-click on the Zoom icon. This brings up a Windows box, and you should then click on the **Find ATA** checkbox. An application then looks for the ATA on your network, and can find it even if the ATA has a dynamic IP address. If it's not found, a box comes up saying No Zoom ATA Device Found.

If the ATA is found, a new Windows box pops up. For the User Name entry, type **username** in lowercase. (Later you can change this by using your **ATA Manager**.) For the password, type **zoomvoip** in lowercase. (Later you can also change this by using your **ATA Manager**.)

User Name: **username**

Password: **zoomvoip**

If you'd like, you can click on the box that says **Save this password** in your password list. Now click the **OK** box to launch your **ATA Manager**.

Installing the ATA Manager for non-Windows Computers

First you need to find the IP address of the ATA, so you can use your computer's browser to log in to the **ATA Manager**. To do this, first log into your router and find a list of DHCP clients.

Do you see only one client with a MAC Address that starts with 00 40 36?

Yes. This is your ATA. Select the corresponding IP Address, copy it into your browser's address bar, and press the **Enter** key on your keyboard. When using the **ATA Manager**, you should initially use **username** for User Name and **zoomvoip** for Password.

User Name: **username**

Password: **zoomvoip**

No. Unplug the ATA from power. With your router's DHCP client list on-screen, **Refresh** the list and then note the IP Addresses of all remaining devices with MAC Addresses that start with 00 40 36. Now plug the ATA power back in, and wait about a minute. **Refresh** the DHCP client list again. There should be a new device with a MAC Address starting 00 40 36 that was not present when your ATA was unplugged. Select the corresponding IP Address, copy it into your browser's address bar, and press the **Enter** key on your keyboard. When using the **ATA Manager**, you should initially use **username** for User Name and **zoomvoip** for Password.

User Name: **username**

Password: **zoomvoip**