



Industrial Restroom

Performance Assessment

Industrial restrooms are used repeatedly throughout the workday, often during short periods of high demand. When supplies run out, dispensers fail or service timing does not match actual usage, small issues can create recurring maintenance work and operational friction.

Use this assessment to identify patterns across restroom demand, servicing, equipment performance and maintenance response.

How to use this assessment

Complete one assessment for each restroom or group of restrooms with similar traffic and service patterns.

For each statement, select:

- Rarely
- Sometimes
- Often

Use the results to identify recurring concerns and areas that may need closer review.

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Facility information

Facility/location: _____

Restroom or restroom group: _____

Shift or traffic pattern: _____

Assessment completed by/date: _____

SECTION 1

Demand and supply availability

ASSESSMENT STATEMENT	RARELY	SOMETIMES	OFTEN	NOTES
Supplies run out before the next scheduled service.				
Shift changes, breaks or other traffic surges create shortages.				
Refill schedules do not consistently match actual usage.				

SECTION 2

Servicing and dispenser performance

ASSESSMENT STATEMENT	RARELY	SOMETIMES	OFTEN	NOTES
The same restroom requires repeated or follow-up service.				
Dispensers jam, misfeed or are difficult to load correctly.				
Covers, locks, hinges or internal parts require repeat attention.				

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SECTION 3

Misuse, lifecycle and system fit

ASSESSMENT STATEMENT	RARELY	SOMETIMES	OFTEN	NOTES
Supplies are removed, wasted or used faster than expected.				
Aging or mixed dispenser systems create repair, loading or inventory complexity.				
Current systems no longer match traffic levels, shift patterns or user needs.				

SECTION 4

Tracking and response

ASSESSMENT STATEMENT	RARELY	SOMETIMES	OFTEN	NOTES
Restroom complaints, service calls or refill frequency are tracked inconsistently.				
Repeat problems are handled individually rather than reviewed as a pattern.				
Changes in headcount, shifts or traffic are not reflected in service plans.				

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What your responses may indicate

This assessment is designed to help identify patterns, not produce a pass-or-fail score.

Mostly “Rarely”

Current restroom systems and service practices appear to be supporting daily demand. Continue monitoring for changes in usage, staffing or service needs.

Several “Sometimes”

Review the categories where concerns recur and look for patterns across traffic, servicing and equipment performance.

Multiple “Often”

A broader review of service timing, dispenser lifecycle and system fit may be warranted.

Suggested next steps

- Compare results across similar restrooms.
- Identify issues that repeat by shift, location or service window.
- Prioritize the categories with the most “Sometimes” or “Often” responses.

Make this assessment part of your routine

Small restroom issues are easier to address when patterns are visible. Repeating this assessment periodically can help facility teams track changes, compare locations and focus attention where it is most needed.

Take the next step toward more consistent restroom performance

If the assessment surfaces recurring runouts, service needs or dispenser issues, it may be time to take a closer look at how your restroom systems support daily demand.

See how [Scott® Essential restroom solutions](#) are designed for high-demand manufacturing environments.

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