

Ishaan Kolluri

Designer & Technologist

www.ishaankolluri.com
ishaankolluri@gmail.com
+1 408 497 4875

Education

Carnegie Mellon University / August 2018

Masters, Human-Computer Interaction

Columbia University / May 2017

Bachelor of Science, Computer Science

Experience

Product Designer (Contract) / Koopid

August 2018 – Present / San Ramon, CA

Designing a mobile customer engagement platform powered by natural language processing. Contracted to build a foundational design system that accommodates various service entry points (social media, phone, live chat).

UX Designer & Researcher / Allscripts, MHCI Capstone

January 2018 – August 2018 / Chicago, IL

Designed a responsive web application to help Allscripts consultants expedite and guide the configuration of electronic medical record systems. Projected to reduce clinical documentation time by 30% with the creation of a core feedback pipeline between Allscripts consultants and care providers.

University Researcher & Designer / Carnegie Mellon University

August 2017 – December 2017 / Pittsburgh, PA

Researched and identified a gap in trust between pedestrians and autonomous vehicles in ambiguous road situations. Prototyped an outward windshield display that borrows from traffic iconography to communicate vehicle intent. Published whitepaper documenting ethnographic research methods, iterative design process, and experiment results.

Software Engineering & UX Research Intern / Robinhood

June 2016 – August 2016 / Palo Alto, CA

Wrote front-end code for Robinhood Dashboard and Robinhood Gold. Implemented new banking features in the accounting API to include margin accounts. Conducted qualitative user research on Robinhood Gold's beta release strategy, and identified discomfort with the mobile interface, leading to the introduction of Robinhood Web.

Skills

Storyboarding, Rapid Prototyping
Ethnographic Research, User Testing
Sketch, InDesign, InVision
HTML, CSS, JavaScript, Python
Digital Photography

Relevant Projects

Dish, Conversational Nutrition

January 2018 – Present

Researching and designing a mobile conversational user interface to remove the tedium of data entry from the personal fitness and nutrition tracking experience.