



RETURN / REFUND POLICY

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund or an exchange (exchanges may incur an additional fee depending on the items). Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within 30 days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

Sale items are FINAL SALE and cannot be returned.

RETURN PROCESS

To return an item, please email customer service at returns@gilmorecarmuseum.org, place the item securely in its original packaging while including the return form provided, and mail your return to the following address:

Gilmore Car Museum

Attn: Store Returns

6865 W. Hickory Rd.

Hickory Corners, MI 49060

USA

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least 7-10 days from the receipt of your item to process your return or exchange. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

EXCEPTIONS

The following items cannot be returned or exchanged:

- Food
- Health and Beauty Items

For defective or damaged products, please contact us at returns@gilmorecarmuseum.org to arrange a refund or exchange.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

returns@gilmorecarmuseum.org

or

(269) 671-5089